



ViaQuest Therapeutic & Behavioral Services in Nursing Facilities

ViaQuest's Therapeutic Behavioral Support (TBS) Program provides support to nursing facility residents who may be experiencing one or more mental health symptoms. Some of the mental health symptoms we commonly see include grief, anxiety, depression, sleep disturbances, dementia with behaviors, anger, sadness, loneliness, and having difficulty coping with being away from family and friends.

We provide individualized care and attention to each resident based on their specific needs. We often find that residents experience anxiety and depression due to aging, grief, dementia, lack of visitors, difficulty adjusting to life in a facility, etc. Due to COVID-19, we've seen an increase in mental health symptoms with residents in nursing facilities across the state. Our team of TBS Specialists can spend time engaging with each resident by playing various games and activities, teaching and practicing symptom management & coping skills, stress management, crisis intervention, and prevention. We can also provide training to the nursing facilities' staff so that they have a better understanding of how to best work with each resident to improve their quality of life.

All TBS services are billed through the resident's Medicaid plan, so there's never any out of pocket cost for TBS services. ViaQuest will complete an initial assessment and individualized treatment plan for each resident in the nursing facility so that the staff is provided training and knowledge on how to best assist each resident.

For more information:

Phone: 614.339.1679

Fax: 614.339.1763

Email: kayla.bell@viaquestinc.com

Our Behavioral and Mental Health services include:

- Counseling
- Psychiatry Services
- Pharmacogenetics Testing



HELPING FACILITIES IMPROVE
CMS Quality Rating

To make a referral:

Phone: 855.289.1722

Fax: 800.503.2953

Email: PBSIntake@ViaQuestinc.com