

Mike DeWine, Governor
Jon Husted, Lt Governor

Judith L. French, Director

# Standardized Credentialing Form Part B: Agency/Program/Organization Providers

Product Regulation Division, 50 W Town Street, 3rd Floor - Suite 300, Columbus OH 43215 614-644-2661 | 614-644-5238 FAX | insurance.ohio.gov

Please complete each section leaving no blank spaces. Clearly state if information requested is not applicable or not available and why. Attach additional sheets when necessary. Separate forms may be required for each National Provider Identifier (NPI), practice location, and provider type.

| You mu<br>guide: | st include copies of the following documents, as applicable, with this completed application. Use this | checklist as a |
|------------------|--|----------------|
|                  | State License  |                |
|                  | Local Business License   |                |
|                  | Registrations or Certifications  |                |
|                  | DEA and/or CDS Certificate   |                |
|                  | CLIA Certificate   |                |
|                  | Terminal Distributor License   |                |
|                  | Current Certificate of General Liability Insurance   |                |
|                  | Current Certificate of Professional Liability Insurance  |                |
|                  | Form W-9   |                |
|                  | Workers' Compensation Certificate of Coverage  |                |
|                  | Accreditation Letter and Certificate   |                |
|                  | Medicare Certification Letter  |                |
|                  | Medicaid Certification Letter  |                |
| If the Pr        | rovider is not accredited, please include the following information:                                   |                |
|                  | C.V. of Medical Director   | □ N/A          |
|                  | C.V. of Clinical Director  | □ N/A          |
|                  | Credentialing Plan   | □ N/A          |
|                  | Most recent CMS or State Surveys, Correction Action Plans and Revisit Reports                          | □ N/A          |
|                  | Documented staff attendance at OSHA Training   | □ N/A          |
|                  | Documented compliance with OSHA record keeping rules regarding workplace injuries and illness          | □ N/A          |
|                  | Confidentiality Plan   | □ N/A          |

Note: Please submit this form directly to health plans and other entities that credential facility providers for participation in their networks. DO NOT send this form to the Ohio Department of Insurance; the Department does not use the form for any reporting purposes.

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|  | Provider Identific                  | ation  |                           |                     |        |                   |  |
|--|-------------------------------------|--------|---------------------------|---------------------|--------|-------------------|--|
| Legal Name of Applicant:   | Federal Tax Identification Number:  |        |                           |                     |        |                   |  |
| Doing Business As (DBA):   |                                     |        |                           |                     |        |                   |  |
| Type of Provider:  |                                     | NPI:   |                           |                     |        |                   |  |
| Primary Office Address:  |                                     |        | <u> </u>                  |                     |        |                   |  |
| Mailing Address (if different from busing                                  | ness address):                      |        | City:                     |                     | State: | Zip Code:         |  |
| Date and State of Incorporation or Regis                                   | stration:                           |        | I                         |                     |        | 1                 |  |
| List all other states in which applicant is                                | approved to conduct external review | ws:    |                           | Length of legal nam |        | usiness with this |  |
| Credentialing Contact Name:  |                                     | Year A | Applicant Ope             |                     |        |                   |  |
| Address (If different from above):   |                                     |        |                           |                     |        |                   |  |
| Phone:   | Fax:                                | Email: |                           |                     |        |                   |  |
| Applicant Owner/Parent Company:  |                                     |        |                           |                     |        |                   |  |
| Type of Entity Corporation Partnership (Check one) Joint Venture Other:    |                                     |        | Limited Liability Company |                     |        |                   |  |
| List all memberships in professional organizations and trade associations: |                                     |        |                           |                     |        |                   |  |
|  |                                     |        |                           |                     |        |                   |  |
|  | Medical Direct                      | or     |                           |                     |        |                   |  |
| Name (Last, First, Middle):  |                                     |        |                           |                     |        |                   |  |
| Degree:  | Specialty:                          |        |                           |                     |        |                   |  |
| Office Address:  |                                     | •      |                           |                     |        |                   |  |
| Phone:   | Fax:                                | F      | Email:                    |                     |        |                   |  |
| ☐ No Medical Director  |                                     | •      |                           |                     |        |                   |  |

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|                             |                |       | Pr   | ovider Practice | Info                         | rma                          | tion   |           |              |          |
|-----------------------------|----------------|-------|--|-----------------|------------------------------|------------------------------|--|-----------|--------------|----------|
| Name:                       |                |       |  |                 |                              |                              |  |           |              |          |
| Street Address/PO           | Box:           |       |  |                 |                              |                              |  |           |              |          |
| City:                       |                |       |  |                 | State:                       |                              |  |           | Zip Code:    |          |
| Phone:                      |                | F     | Fax:                                       |                 |                              |                              | Email:   |           |              |          |
| Website:                    |                | l     |  |                 |                              |                              |  |           |              |          |
| Primary Contact N           | ame and Title: |       |  |                 |                              |                              |  |           |              |          |
| Phone:                      |                | F     | Fax:                                       |                 |                              |                              | Email:   |           |              |          |
| Hours of Operation:         | Monday:        | Tuesd | ay:  | Wednesday:      | Thursday: F                  |                              | Friday:  | Saturday: | Sunday:      |          |
| Included in Provide         |                | List  | t language and sign language interpreters/ |                 |                              |                              |  |           |              | ailable? |
| Federal Tax ID nur          |                | ļ     | NPI:                                       |                 | Administrator/ Site Manager: |                              |  |           | <del>-</del> |          |
| Service Areas (Cou          | ınties):       |       |  |                 |                              |                              |  |           |              |          |
| Handicapped Access:  Yes No |                |       | On Bus Route:  Yes No                      |                 |                              | Number of Beds:              |  |           |              |          |
|                             |                |       | A  | dditional Pract | ice L                        | ocati                        | ion  |           |              |          |
| Name:                       |                |       |  |                 |                              |                              |  |           |              |          |
| Street Address/PO           | Box:           |       |  |                 |                              |                              |  |           |              |          |
| City:                       |                |       | S  |                 |                              | State:                       |  |           | Zip C        | ode:     |
| Phone:                      |                |       | Fax:                                       |                 |                              |                              | Email:   |           |              |          |
| Website:                    |                |       |  |                 |                              |                              |  |           |              |          |
| Primary Contact N           | ame and Title: |       |  |                 |                              |                              |  |           |              |          |
| Phone:                      |                |       | Fax:                                       |                 |                              | Email:                       |  | 1:        |              |          |
| Hours of Operation:         |                |       |  | Wednesday:      | Thursday: Friday:            |                              | Friday:  | Saturday: | Sunday:      |          |
| *                           |                |       | st language and sign language interpreter  |                 |                              | reters                       | rs/ contractors:  Is teletype available?  Yes No |           |              |          |
| Federal Tax ID number:      |                |       | NPI:                                       |                 | Adn                          | Administrator/ Site Manager: |  |           |              |          |
| Service Areas (Cou          | ınties):       |       |  |                 |                              |                              |  |           |              |          |
| Handicapped Access:         |                |       | On Bus Route:                              |                 |                              |                              | Number of Beds:                                  |           |              |          |

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|   |                | Α             | dditional Pract     | ice Loca        | tion     |                              |           |           |               |  |
|---|----------------|---------------|---------------------|-----------------|----------|------------------------------|-----------|-----------|---------------|--|
| Name:   |                |               |                     |                 |          |                              |           |           |               |  |
| Street Address/PO   | Box:           |               |                     |                 |          |                              |           |           |               |  |
| City:   |                |               |                     | State:          |          |                              | Zip Code: |           | de:           |  |
| Phone:  |                | Fax:          |                     | Email:          |          |                              |           |           |               |  |
| Website:  | Website:       |               |                     |                 |          |                              |           |           |               |  |
| Primary Contact N   | ame and Title: |               |                     |                 |          |                              |           |           |               |  |
| Phone:  |                | Fax:          | Fax:                |                 |          | Email:                       |           |           |               |  |
| Hours of Operation:   | Monday:        | Tuesday:      | Wednesday:          | Thursday        | r:       | Friday:                      | Saturd    | lay:      | Sunday:       |  |
| Included in Provide   | •              | List language | e and sign language | interpreter     | s/ conti | ractors:                     | Is teles  | etype ava | ilable?<br>No |  |
| Federal Tax ID nur  |                | NPI:          | NPI:                |                 |          | Administrator/ Site Manager: |           |           |               |  |
| Service Areas (Cou  | unties):       |               |                     |                 |          |                              |           |           |               |  |
| Handicapped Acce  |                | On Bu:        | s Route:            | Number of Beds: |          |                              |           |           |               |  |
|   |                |               | Billing Infor       | rmation         |          |                              |           |           |               |  |
| To whom shall che   |                | yable:        |                     |                 |          |                              |           |           |               |  |
| Billing Address (S  | treet/PO Box): |               |                     |                 |          |                              |           |           |               |  |
| City:   |                |               |                     | State: Zip Coo  |          |                              |           |           | de:           |  |
| Phone:  |                | Fax:          |                     |                 | Email    | l:                           |           |           |               |  |
| Type of Claim For   | m Used:        | CMS1500       | UB04                | UB92 Other      |          |                              |           |           |               |  |
|   |                |               | Accreditation       | n Status        |          |                              |           |           |               |  |
| Accrediting Agency Name:  |                |               |                     |                 |          |                              |           |           |               |  |
| Accreditation Status:   |                |               |                     |                 | ation Da | ate:                         |           |           |               |  |
| Have you ever been denied accreditation by any accrediting body?   Yes   No |                |               |                     |                 |          |                              |           |           |               |  |
| If yes, please provide details:   |                |               |                     |                 |          |                              |           |           |               |  |
| Licensure and Certifications  |                |               |                     |                 |          |                              |           |           |               |  |
| Medicaid Provider   | Number and Sta | atus:         |                     |                 |          | Medicare Pro                 | vider Nu  | umber aı  | nd Status:    |  |
| License Number an   | nd Status:     | □NA           |                     | CLIA Nu         | mber:    |                              | □NA       |           |               |  |

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| Scope of S   | ervices                           |            |  |  |  |  |
|--|-----------------------------------|------------|--|--|--|--|
| List all services offered (attach separate page if necessary):   |                                   |            |  |  |  |  |
|  |                                   |            |  |  |  |  |
| Does the Provider have a toll free number?   |                                   | ☐ Yes ☐ No |  |  |  |  |
| If Yes, please provide number:   |                                   |            |  |  |  |  |
|  |                                   |            |  |  |  |  |
| Is the Provider staffed 24 hours a day?  |                                   | Yes No     |  |  |  |  |
| Is the Provider part of a national network of providers?   |                                   | ☐ Yes ☐ No |  |  |  |  |
| If Yes, please describe:   |                                   |            |  |  |  |  |
|  |                                   |            |  |  |  |  |
| Does the Provider accept Worker's Compensation patients?   |                                   | Yes No     |  |  |  |  |
| What is the accepted age range of the Provider's patients?   |                                   |            |  |  |  |  |
|  |                                   |            |  |  |  |  |
| Does the Provider subcontract with other Providers?  |                                   | Yes No     |  |  |  |  |
| If Yes, please provide names, addresses, description of services provide   | ded, and a copy of each contract: |            |  |  |  |  |
|  |                                   |            |  |  |  |  |
| Liability In   | surance                           |            |  |  |  |  |
| Liability Insurance General Liability Coverage (Attach certificate showing current coverage amounts and effective dates)                                 |                                   |            |  |  |  |  |
| Name of Carrier:   | Policy Number:                    | ,          |  |  |  |  |
| Street Address/PO Box:   |                                   |            |  |  |  |  |
| City:  | State:                            | Zip Code:  |  |  |  |  |
| Coverage Type:  Occurrence Based Claims Based  |                                   |            |  |  |  |  |
| Effective Date:  | Expiration Date:                  |            |  |  |  |  |
| Per Incident:  | Aggregate:                        |            |  |  |  |  |
| \$   | **Signature                       |            |  |  |  |  |
| Professional Liability (M  |                                   |            |  |  |  |  |
| Name of Carrier:   | Policy Number:                    |            |  |  |  |  |
| Street Address/ PO Box:  | I.                                |            |  |  |  |  |
| City:  | State:                            | Zip Code:  |  |  |  |  |
| Coverage Type: Occurrence Based Claims Based   |                                   |            |  |  |  |  |
| Effective Date:  | Evaluation Data                   |            |  |  |  |  |
| Effective Date:  | Expiration Date:                  |            |  |  |  |  |
| Per Incident:  | Aggregate:                        |            |  |  |  |  |
| \$ Staffi  | \$<br>ng                          |            |  |  |  |  |
|  |                                   | actoff     |  |  |  |  |
| Provide a list of the types, numbers of professional disciplines, licensures Provide a list of any special certifications, accreditations, or licensures |                                   |            |  |  |  |  |

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| Electronic Capabilities  |  |  |  |  |  |  |
|--|--|--|--|--|--|--|
| What are the Provider's current electronic capabilities?   |  |  |  |  |  |  |
| What billing and documentation software is the Provider currently using  | ng? What version is the software?  |  |  |  |  |  |
| Does the Provider use this to perform eligibility verification?  Yes No  | Sent in groups (Batch)? Or one at a time (Real Time)?                                |  |  |  |  |  |
| Does the Provider use this to perform electronic claim submissions?  | Sent in groups (Batch)?  |  |  |  |  |  |
| ☐ Yes ☐ No   | Or one at a time (Real Time)?  |  |  |  |  |  |
| Does the Provider use Electronic Medical Records (EMR)?  Yes No  | What is the name of the EMR software?  |  |  |  |  |  |
| What version is the EMR?   | Is the EMR software compatible with your billing and documentation software?  Yes No |  |  |  |  |  |
| Disclosure Q   |  |  |  |  |  |  |
| Please answer the following questions by checking the appropriate box. If the answer to any question is yes, please provide a complete description of the facts on a separate attached sheet.  |  |  |  |  |  |  |
| Have criminal proceedings ever been initiated against the Provider or i  | ts authorized representatives?   |  |  |  |  |  |
| Has the Provider ever been the subject of an investigation or ever been terminated, suspended, sanctioned or Otherwise restricted from participating in any private or public program including, but not limited to, Medicare, Medicaid and military or Department of Health programs? |  |  |  |  |  |  |
| Has the Provider's professional liability coverage ever been restricted, limited, denied, not renewed, or special Yes No rated for any reasons other than the carrier's termination of operations in your State?   |  |  |  |  |  |  |
| Has the Provider ever been notified that information pertaining to anyone in the Provider's staff has been   |  |  |  |  |  |  |
| In the last five years, have there been any professional liability suits, or are there currently any pending or  |  |  |  |  |  |  |
| Is there currently any pending or threatened licensing or disciplinary action against the Provider?  |  |  |  |  |  |  |
| Referen  | nces   |  |  |  |  |  |
| Please provide at least three references from Healthcare Providers, Organizations, or Managed Care Organizations that the Provider currently services.   |  |  |  |  |  |  |
| Name:  | Company:   |  |  |  |  |  |
| Address:   | Phone:   |  |  |  |  |  |
| Name:  | Company:   |  |  |  |  |  |
| Address:   | Phone:   |  |  |  |  |  |
| Name:  | Company:   |  |  |  |  |  |
| Address:   | Phone:   |  |  |  |  |  |

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## Standard Authorization, Attestation and Release

I am the authorized agent of the Applicant named below and have the authority to execute this document on behalf of the Applicant. I understand that as part of the credentialing application process to participate as a Provider (hereinafter, referred to as "Participation") with \_\_\_\_\_\_\_\_(insert name of Contracting Entity), all Applicants are required to provide sufficient and accurate information for the proper evaluation of all criteria used by the Contracting Entity for determining initial and ongoing eligibility for Participation. I acknowledge and understand that my cooperation in obtaining information in connection with this applicant and my consent to the release of information does not guarantee that the Contracting Entity will contract with the Applicant as a provider of services.

### Authorization of Investigation Concerning Application for Participation.

The following individuals including, without limitation, the Contracting Entity, its representatives, employees, and/or designated agent(s); the Contracting Entity's affiliated entities and their representatives, employees, and/or designated agents; and the Contracting Entity's designated professional credentials verification organization (collectively referred to as "Agents"), are hereby authorized to investigate information, which includes both oral and written statements, records, and documents, concerning this application for Participation. The Applicant agrees to allow the Contracting Entity and/or its Agent(s) to inspect and copy all records and documents relating to such an investigation.

#### Authorization of Third-Party Sources to Release Information Concerning Application for Participation.

The Applicant hereby authorizes any third party, including, but not limited to, individuals, agencies, medical groups responsible for credentials verification, corporations, companies, employers, former employers, hospitals, health plans, health maintenance organizations, managed care organizations, law enforcement or licensing agencies, insurance companies, educational and other institutions, military services, medical credentialing and accreditation agencies, professional medical societies, the Federation of State Medical Boards, the National Practitioner Data Bank, and the Health Care Integrity and Protection Data Bank, to release to the Contracting Entity and/or its Agent(s), information, including otherwise privileged or confidential information, concerning the qualifications of this Applicant, its credentials, accreditations, quality assurance and utilization data, or any other information reasonably having a bearing on the Applicant's qualifications for Participation with the Contracting Entity. This information shall also include the details of any action taken by a health care organization, Medicare and Medicaid, their administrators or their medical or other committees to revoke, deny, suspend, restrict, or condition the Applicant's Participation, impose a corrective action plan or terminate any contract to which the Applicant was a party. The Applicant further authorizes its current and past insurance carrier(s) to release this Applicant's history of claims that have been made and/or are currently pending against it. The Applicant specifically waives written notice from any entities and individuals who provide information based upon this Authorization, Attestation and Release.

#### Release from Liability.

The Applicant hereby releases from all liability and holds harmless any Contracting Entity, its Agent(s), and any other third party for their acts performed in good faith and without malice unless such acts are due to the gross negligence or willful misconduct of the Contracting Entity, its Agent(s), or other third party in connection with the gathering, release and exchange of, and reliance upon, information used in accordance with this Authorization, Attestation and Release. The Applicant further agrees not to sue any entity, any agent(s), or any other third party for their acts, defamation or any other claims based on statements made in good faith and without malice or misconduct in connection with the credentialing process. This release shall be in addition to, and in no way shall limit, any other applicable immunities provided by law for credentialing activities.

In this Authorization, Attestation and Release, all references to the Contracting Entity, its Agent(s), and/or other third party include their respective employees, directors, officers, advisors, counsel, and agents. The Contracting Entity and its affiliates or agents retain the right to allow access to the application information for purposes of a credentialing audit to customers and/or their auditors to the extent required in connection with an audit of the credentialing processes and provided that the customer and/or their auditor executes an appropriate confidentiality agreement.

The Applicant understands and agrees that this Authorization, Attestation and Release is irrevocable for any period during which the entity identified below is an Applicant or a Provider with the Contracting Entity. The Applicant agrees that it shall execute another form of consent if any law or regulation limits the application of this irrevocable authorization. The Applicant understands that its failure to promptly provide another form of consent may be grounds for termination or discipline by the Contracting Entity in accordance with the applicable bylaws, rules, and regulations, and requirements of the Contracting Entity, or grounds for its termination of Participation with the Contracting Entity.

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## **Standard Authorization, Attestation and Release (continued)**

The undersigned certifies that all information provided in its application is current, true, correct, accurate and complete to the best of his/her knowledge and belief, and is furnished in good faith. The Applicant will notify the Contracting Entity and/or its Agent(s) within ten (10) days of any material changes to the information (including any changes/challenges to licenses, DEA, insurance, malpractice claims, NPDB/HIPDB reports, discipline, criminal convictions, etc.) that has been provided in its application and /or is authorized to be released pursuant to the credentialing process. The Applicant understands that corrections to the application are permitted at any time prior to a determination of Participation by the Entity, and must be submitted online or in writing, and must be dated and signed by an authorized agent of the Applicant (may be a written or an electronic signature). The Applicant acknowledges that it is responsible to provide a complete application and to produce adequate and timely information for resolving questions that arise in the application process. The Applicant understands and agrees that any material misstatement or omission in the application may constitute grounds for withdrawal of the application from consideration; denial or revocation of Participation; and/or immediate suspension or termination of Participation. This action may be disclosed to the Contracting Entity and/or its Agent(s).

The undersigned acknowledges that he/she has read and understands the foregoing Authorization, Attestation and Release. A facsimile or photocopy of this Authorization, Attestation and Release shall be as effective as the original.

| Signature (Do not stamp) | Name (print)              |
|--------------------------|---------------------------|
|                          |                           |
| Date                     | Title (Print)             |
|                          |                           |
|                          | Name of Applicant (Print) |

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