



**Department of
Medicaid**

Next Generation Program

Ohio Medicaid Member News

March 20, 2023

Ohio Medicaid Member News is a short, periodic email update on the progress of the ODM strategic initiatives for individuals who receive services through Ohio Medicaid's managed care program.

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Exciting changes are coming to the MyCare Ohio program

The Ohio Department of Medicaid (ODM) has officially begun work on the procurement of the Next Generation of MyCare Ohio to improve your experience with the program. MyCare Ohio is a managed care program designed to coordinate care for Ohioans who receive both Medicaid and Medicare benefits. You will receive - through the MyCare Ohio health plan you choose - medical, behavioral, and long-term services and supports.



**Department of
Medicaid**

MyCare Ohio

In the coming months, ODM will release a request for applications for managed care plans to serve as the MyCare Ohio plans as we transition to the future program. Beginning in January of 2026, the selected plans will begin covering the full Medicare and Medicaid benefits for those who qualify in the 29 counties where MyCare is currently available, with expansion statewide coming later.

ODM is continuing our member outreach efforts by conducting a series of in-person meetings throughout the state with Ohioans who are dually eligible and their caregivers. These sessions will share information on the current MyCare Ohio program and allow you time to share

experiences and suggestions on navigating healthcare systems and the providers who serve you. If you are interested learning more or sharing your experiences, read the, "[Join us for an Ohio Medicaid MyCare program roadshow session](#)" article below.



Learn more about the MyCare Ohio program by visiting the [MyCare Ohio webpage on `medicaid.ohio.gov`](#). If you have questions or feedback about the Next Generation of MyCare Ohio, please contact MyCareConversionQuestions@medicaid.ohio.gov.

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Join us for a MyCare Ohio program community input session

The Ohio Department of Medicaid's MyCare Ohio program has exciting changes coming, including expansion of the program statewide. The MyCare Ohio program integrates both Medicaid and Medicare benefits into one program, coordinated by a managed care plan.

Ohio Department of Medicaid is conducting a series of in-person meetings throughout the state with Ohioans who are dually eligible and their caregivers over the coming months. In these meetings, we expect to hear your experiences navigating healthcare systems and the providers who serve you. Feedback collected will inform efforts to prepare you for forthcoming changes to the program. If you currently receive services through the MyCare Ohio program or may be eligible, please join us.

How do I know if I am eligible for MyCare Ohio?
To be eligible, you must be:

- Eligible for both Medicare and Medicaid services;
- Age 18 and older; and
- Reside in one of the 29 counties where MyCare is currently available.

The first session will be a statewide virtual kick-off to provide an overview of the MyCare Ohio program, session approach, and schedule. We encourage all members to attend this virtual kick-off, but attendance is not required to participate in an in-person session. Beginning in April, we will be hosting a series of in-person sessions across Ohio. Please attend the one that is in the town closest to you.

| Session name | Location address/ registration link | Date/ time |
|--|---|--------------------------------------|
| MyCare Ohio program community input session kick-off | Click here to register | March 25, 2024 3 p.m. - 4 p.m. ET |
| MyCare Ohio program community input session | Area Agency on Aging 1 Acy Avenue Jackson, OH 45640 | April 2, 2024 1 p.m. - 3 p.m. ET |

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| MyCare Ohio program community input session | Coschocton Library 655 Main Street Coshocton, OH 43812 | April 15, 2024 4:30 p.m. - 6:30 p.m. ET |
| MyCare Ohio program community input session | O'Neill Senior Center 333 4th Street Marietta, OH 45750 | April 25, 2024 2 p.m. - 4 p.m. ET |
| MyCare Ohio program community input session | Mount Gilead Public Library 41 E High Street Mt Gilead, OH 43338 | May 16, 2024 1 p.m. - 3 p.m. ET |
| MyCare Ohio program community input session | Lima Public Library 650 West Market Street Lima, OH 45801 | June 12, 2024 4 p.m. - 6 p.m. ET |
| MyCare Ohio program community input session | Fairview Park Branch Library 21255 Lorain Rd Fairview Park, OH 44126 | July 24, 2024 1 p.m. – 3 p.m. ET |
| MyCare Ohio program community input session | Earl Heck Community Center 201 Main Street Englewood, OH 45322 | August 5, 2024 1 p.m. - 3 p.m. ET |
| MyCare Ohio program community input session | Anderson Senior Center 7970 Beechmont Avenue Cincinnati, OH 45255 | September 17, 2024 10 a.m. - 12 p.m. ET |

Although formal childcare will not be available, you are welcome to come with your family. Light refreshments and a \$15 gift card to a local grocery store or gas station will be available for attendance.

[Learn more about MyCare Ohio and the community input sessions](#)



What is MyCare Ohio?

MyCare Ohio is a managed care program designed for Ohioans who receive BOTH Medicaid and Medicare benefits. This program has an integrated approach to coordinating your care with you as the center of focus.

The MyCare Ohio plan that you choose will provide all the same benefits that Medicare and Medicaid offer, including long-term care services and behavioral health. Plus, your MyCare Ohio plans may include additional services to you.

To learn more about MyCare Ohio, refer to the MyCare Ohio frequently asked questions document on www.ohiomh.com.



What are the benefits of MyCare Ohio?

Individuals enrolled in the MyCare Ohio program can expect to receive the following benefits:

- One care coordinator for both Medicaid and Medicare benefits.
- One organization responsible for both Medicaid and Medicare benefits.
- Members receive communications from one organization, alleviating confusion.
- If members need to appeal a denial, they only need to contact one organization.



What is the purpose of the MyCare Ohio program community input session?

Ohio Department of Medicaid (ODM) is reviewing today's MyCare Ohio program to identify possible changes to better address the needs of the individuals we serve. To support this, we are expanding the MyCare Ohio program statewide to allow more Ohioans to benefit from the program's integrated care and support in navigating Medicaid and Medicare benefits. During this process of expanding coverage, we will also transition the program to have greater focus on the individual, by expanding your benefits to help address your unique individual healthcare needs.

We will conduct a series of in-person meetings throughout the state with Ohioans who are dually eligible and caregivers over the coming months to hear your experiences navigating healthcare systems and the providers who serve you. Feedback collected will inform efforts to prepare you for forthcoming changes to the program. Family members and caregivers are also encouraged to come.



To learn more about MyCare Ohio, visit the [MyCare Ohio webpage on \[medicaid.ohio.gov\]\(http://medicaid.ohio.gov\)](http://MyCareOhio.webpage.on.medicaid.ohio.gov). To learn more about the MyCare Ohio program roadshows, visit the [MyCare Ohio webpage on \[medicaid.ohio.gov\]\(http://medicaid.ohio.gov\)](http://MyCareOhio.webpage.on.medicaid.ohio.gov)

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Feel free to distribute the information contained within this update to your colleagues, organization's members, or with anyone who you think might find it useful. We want all Ohioans to know what is going on with ODM's strategic initiatives.

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