

DEPARTMENT OF HEALTH & HUMAN SERVICES
Centers for Medicare & Medicaid Services
7500 Security Boulevard, Mail Stop C2-21-16
Baltimore, Maryland 21244-1850



Center for Clinical Standards and Quality

DATE: July 15, 2022

TO: Nursing Home Administrator or Representative

SUBJECT: Authority for Site Visits with Medicare & Medicaid-Certified Nursing Home Providers

The Bearer of this letter has been authorized by the Centers for Medicare & Medicaid Services (CMS), under a Government Contract with Abt Associates, to perform qualitative research. This involves conducting site visits at Medicare & Medicaid-certified nursing homes to interview and survey nursing home staff including leadership, direct care staff, and residents and/or their families/caregivers.

During these site visits, staff and residents are encouraged to participate in interviews to help CMS understand nursing home staffing types and levels needed to ensure residents receive high quality and safe care. The nursing home leadership is requested to make available a private space, such as a conference room/office, to ensure privacy during interviews.

This letter is valid from August 1, 2022 to May 31, 2023. If you have any questions regarding the identification or right of access of the Bearer of this letter, please contact Dr. Pauline Karikari-Martin, Senior Technical Lead for the CMS Nursing Home Staffing Study.

Sincerely,

A handwritten signature in black ink, appearing to read "Lee A. Fleisher".

Dr. Lee A. Fleisher
Chief Medical Officer & Director
Center for Clinical Standards and Quality
Centers for Medicare & Medicaid Services