

ASSISTED LIVING WEDNESDAY'S

July 10, 2024

Hosted by the Division for Community Living



Department of
Aging

AGENDA



Housekeeping



Provider memos



Today's topic: Working with the
PAA case manager



Questions

HOUSEKEEPING

- Audience is muted
 - You can unmute to ask a question
 - Raise your hand
 - Type in chat
- This is not recorded
- Slides will be emailed to the provider associations



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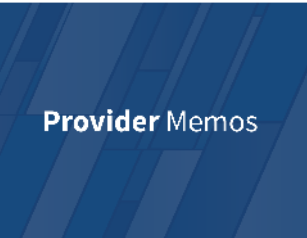
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Critical Access Rate increases approved for July 1

The Centers for Medicare and Medicaid Services (CMS) has approved a critical access rate increase for the assisted living waiver with an effective start date of July 1, 2024.

May 24, 2024

ASSISTED LIVING CLINICAL BEST PRACTICES

- Communication
 - Effective communication with Case Managers begins during an individual's enrollment process.
 - An AL should have one point of contact for all AL case managers.
 - AL staff are expected to meet with the case manager and individual at a minimum of every 90 days to review and update the individual's needs. Contacts and/or meetings may be more than quarterly if necessary.
 - Review case manager's contact information at all visits and case conferences, as well as all individual's involved in the care conference.

ASSISTED LIVING CLINICAL BEST PRACTICES

- Person-centered service planning
 - Use quarterly meetings to review and update care plans and service plans.
 - Ensure the AL is meeting all settings modifications listed in the PCSP.
 - Review with case managers where updated PCSP's are to be sent for signatures when updated and reviewed.
 - Ask the case manager how they would like to receive the signed PCSP. Email, fax, mail.

QUESTIONS?

NEXT MEETING

- August 14, 2024
- 2:00 p.m. to 2:30 p.m.
- Meetings are held the **second** Wednesday of every month





PLEASE COMPLETE THE SURVEY

ANSWERS ARE ANONYMOUS



Department of Aging

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