

ASSISTED LIVING WEDNESDAY'S

May 8, 2024

Hosted by the Division for Community Living



**Department of
Aging**

AGENDA



Housekeeping



Scope of meetings



Provider memos



Today's topic: Memory care



Guest speaker



Questions

HOUSEKEEPING

- Audience is muted
 - You can unmute to ask a question
 - Raise your hand
 - Type in chat
- This is not recorded
- Slides will be emailed to the provider associations

SCOPE OF MEETINGS

- Review a specific topic
- Hear from your peers
- Ask questions
- Share best practices
- Inform policy



PROVIDER MEMOS

The screenshot shows the Ohio Department of Aging website. At the top, a navigation bar includes links for 'ABOUT US', 'NEWS & EVENTS' (highlighted with a red arrow), 'CARE & LIVING', 'PROVIDERS', and 'SERVICES'. Below this, a breadcrumb trail reads 'Aging / News & Events / Provider Memos'. The left sidebar contains a 'News & Events' section with links for 'News', 'Events', 'Provider Memos' (highlighted with a red arrow), 'Subscribe', 'Ohio Senior Citizens Hall of Fame', and 'Special Events'. The main content area is titled 'Provider Memos' and includes a description: 'This page houses memos sent to providers. To subscribe to Ohio Department of Aging mailing lists, [visit the Subscribe page.](#)'. Below the description is a filter section with a text input for keywords, a 'Filter by Topic' dropdown (set to 'ALL TOPICS'), and date pickers for 'From Date' and 'To Date'. 'FILTER' and 'RESET FILTERS' buttons are also present. A red arrow points to the 'Provider Memos' link in the sidebar. At the bottom of the main content area, there is a featured memo titled 'How new assisted living applicants apply for Memory Care Services' dated March 26, 2024.

[Provider Memos | Department of Aging \(ohio.gov\)](https://www.aging.ohio.gov/provider-memos)

MEMORY CARE-WHAT DOES THIS RULE MEAN?

- [Rule 173-39-02.16 - Ohio Administrative Code | Ohio Laws](#)
- OAC 173-39-02.16(D)(2)(b) Provider designates the single-occupancy resident unit in paragraph (C)(2)(c) of this rule to be a stand-alone memory care unit, a memory care unit in a memory care section of the RCF, or a memory care unit in an RCF of a provider that provides only memory care.
- **Demonstrating compliance:** The provider decides where to deliver memory care within the setting.
 - Example: Provider delivers memory care only within a secured wing of the setting.
 - Example: Provider delivers memory care within the secured wing of the setting and within a section of the setting which isn't secured.

MEMORY CARE-WHAT DOES THIS RULE MEAN?

- [Rule 173-39-02.16 - Ohio Administrative Code | Ohio Laws](#)
- OAC 173-39-02.16(D)(2)(d) The provider ensures safe access to outdoor space for individuals.
- **Demonstrating compliance:** For memory care delivered on secured wings, residents have access to outdoor space.
 - Example: Staff unlock doors to outside upon resident request (identified in the person-centered services plan).
 - Example: Activities take place outside during warmer months.
 - Example: Staff unlock door everyday from 2:00 p.m. – 3:00 p.m. (weather permitted) since most residents prefer to go outside in the afternoon.

MEMORY CARE-WHAT DOES THIS RULE MEAN?

- [Rule 173-39-02.16 - Ohio Administrative Code | Ohio Laws](#)
- OAC 173-39-02.16(D)(3)(b)(i) If providing both memory care and the basic service, a ratio that is at least 20% higher than the provider's ratio for its basic service.
- **Demonstrating compliance:** Utilize staffing ratio tool(s).

Direct-Care Staff-to-Resident Ratio for Basic AL Services	20% Increase for Memory Care	Total Direct-Care Staff-to-Resident Ratio for Memory Care
2	0.4	2.4
3	0.6	3.6
4	0.8	4.8
5	1	6
6	1.2	7.2
7	1.4	8.4
8	1.6	9.6
9	1.8	10.8
10	2	12
11	2.2	13.2
12	2.4	14.4
13	2.6	15.6
14	2.8	16.8
15	3	18
16	3.2	19.2
17	3.4	20.4
18	3.6	21.6
19	3.8	22.8
20	4	24

Memory Care Direct-Care Staff-to-Resident Ratio Conversion

	Add Numbers Here
Total number of "basic service" staff for one shift	50
Total number of residents receiving "basic service"	2
Total number of residents receiving "memory care"	8
Total number of "memory care" staff for one shift	240.00

GUEST SPEAKER

Janell Havenar, CEAL CFPS CGIP ECDCS
Executive Director
HCF Garbry Ridge Assisted Living
Email: Janell.Havenar@GarbryRidge.com

1. Was the setting already providing the specific requirements (safe access to outdoor space, 3 activities a day, responding to call lights in 10 minutes or less, etc.) within OAC 173-39-02.16 before the rule became effective for reimbursement January 1, 2024? If not, how did you accomplish adding these requirements?
2. Describe where the setting is delivering the memory care service. For example, is the memory care delivered in a secured area only?
3. How did you calculate your memory care staffing ratio to ensure it is 20% more than the basic staffing ratio?
4. Did you use a training resource to deliver the training topics identified in the rule (missing resident prevention and response, current best practices in dementia care, etc.)?

QUESTIONS?

NEXT MEETING



- June 12, 2024, at 2:00 p.m.
- Tentative topic: HCBS settings: locks on resident unit
- Remember meetings are held the **second** Wednesday of every month from 2:00 p.m. to 2:30 p.m.

SURVEY



[Click here for survey](#)



Department of Aging

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