

Meeting summary for OHCA NF Member Call (03/12/2024)

Quick recap

The team discussed issues with the Outlook system and a missing call on the master calendar. Erin provided an update on the situation with Change Healthcare, announcing that the payment processing system is expected to be restored on March 15th, but some payment delays are still anticipated. Diane discussed a system issue with the Federal government, which was delaying the Federal Student Aid Index (SAI) calculations, resulting in an extension of the scholarship application deadline to May 1st. Pete reported that the mediation on the mandamus action is scheduled for Thursday afternoon and shared some updates on various other matters.

Summary

Outlook, Calendar, and Ohca Staff Call Issues

Pete, Debbie, Diane, and Mandy discussed issues with the Outlook system, with Pete experiencing issues and Debbie suggesting a log-off and log-back-on solution. There was also a discussion about a missing call on the master calendar, which Pete admitted to accidentally deleting. The meeting then moved on to the Ohca staff member call, with Mandy providing instructions for those joining via the Zoom platform and those joining by phone. Mandy then passed the discussion over to Erin, who was about to share significant information.

Change Healthcare Update and Payment Processing Restoration

Erin provided an update on the situation with Change Healthcare, highlighting that some updates would not affect Matrix Care due to their direct interface. She noted that until they migrate to a new system, Matrix Care clients cannot export claim files and must manually enter them. Erin announced that the payment processing system is expected to be restored on March 15th, but some payment delays are still anticipated due to an earlier outage. She also discussed temporary funding assistance programs offered by United Healthcare and an accelerated payment option through Medicare. Erin stressed the importance of checking if claims have been accepted and reaching out to payer contracting representatives for relief options if necessary.

SAI Delay and Scholarship Extension

Erin offered to provide attendees with some information and asked if there were any questions. There were none, despite Pete's surprise. Pete thanked Erin and introduced Diane, who discussed a system issue with the Federal government, which was delaying the Federal Student Aid Index (SAI) calculations, a key component in the scholarship application process. As a result, the deadline for the scholarship application was extended to May 1st. Diane asked applicants to wait for the final SAI calculation and

upload the number. She also emphasized the importance of promoting the scholarship program to employees and informing them of the application process extension. Diane explained the selection process for the program and announced that there were 74 winners this year. Pete then shared some updates, expressing gratitude for everyone's support and emphasizing the need to resolve issues and select the right candidates.

Mediation, Private Rooms, and CMS Approval

Pete reported that the mediation on the mandamus action is scheduled for Thursday afternoon and their lawyers believe it may not lead to significant results. The law firms representing all three associations are Raw Firm and Barnes and Thornburg. Pete also mentioned that there is no new information on private rooms due to a State employee's vacation until March 19th. He further explained that all application processes are informal until CMS approves the program, which is not yet done.

Guidelines and Evolving Situations in Skilled Nursing

Pete discussed the current guidelines for skilled nursing, stating they remain unchanged. He highlighted some clarifications regarding assisted living, indicating that the community guidance applies to assisted living, but the extent to which it applies depends on the level of nursing or skilled care required. Pete emphasized that each assisted living community needs to evaluate their situation and make informed decisions about the application of guidelines, considering potential surveys by OdH. He concluded by encouraging thoughtful reviews of guidance and policy revisions in response to the evolving situation.

Mycare Ohio Program Termination Discussed

Pete discussed the impending termination of the Mycare Ohio program, scheduled for December 30, 2025. He explained that the Centers for Medicare and Medicaid Services (CMS) is ending the Mycare program and requires states to establish a replacement program. Pete shared that these replacement programs will likely resemble Mycare, particularly the D-SNIP or dual eligible special needs plan, which integrates a Medicare advantage plan tailored for dual eligible populations with a Medicaid plan operated by the same company. He suggested that the same insurance companies could potentially be the managed care organizations for this new program, but they would need to create D-SNIPS and be a specific type of D-SNIP called a FIDE-SNAP.

My Care Procurement Process Discussed

Pete discussed the State's upcoming procurement process for the next generation of Medicaid managed care plans, known as "my care," similar to the process used for the current plans. He mentioned that the State will issue an RFP and interested plans will apply to become "Friday snap" to participate. The selection of plans and the expansion of "my care" statewide are speculative, but the State's intention is to implement this as quickly as possible. Pete also expressed concerns about the transition, especially enrolling people in areas where "my care" does not operate.

Fide Snips Program and PBJ Data Concerns

pete discussed the concerns regarding the Fide snip program, which is a Medicare and Medicaid integrated plan. He highlighted that the program does not accommodate those who only require Medicaid, and those who choose not to participate may be forced out. pete also mentioned that the state might impose a mandatory Medicaid participation for dual eligibles, but he considered this to deviate from the original goal. He shared that they are advocating for changes and will keep members updated on any developments. Additionally, pete emphasized the importance of properly implementing the Payroll-Based Journal (PBJ) data, as it will be used to assess compliance with minimum staffing mandates. He also mentioned a pre-recorded webinar on PBJ that was made available on their website.

Next steps

- Diane will inform applicants about the extension of the scholarship application deadline to May 1st.
- Mandy will send the link to the pre-recorded PBJ webinar to Elaine.

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