

## Meeting summary for ID/DD Member Call (10/30/2024)

### Quick recap

Josh led a discussion on the MUI rule, its expected formal filing process, and the changes in the rule, including the shift from 'conditions' to 'diagnoses'. The team also discussed ongoing issues with the department and vendors, particularly with ISP revisions, and the challenges of tracking changes in large documents. Lastly, Josh and Debbie discussed the potential implementation of the Sis in their system, the potential use of the Cis for acuity-based rates, and the ongoing conversations about the Icf formula.

### Next steps

- Members to provide feedback on the latest MUI rule draft to Josh by Friday.
- Members to report any specific Ohio ISP issues, especially related to Britco or Primary Solutions, to Josh by Friday morning.
- Members to consider nominating a DSP of the year by November 1st.
- Members to complete the Anchor member satisfaction survey within the next week.
- ICF providers to prepare staff for potential future time studies by ensuring they understand and can accurately document the reasons behind their daily activities with individuals.

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### Summary

#### MUI Rule Clarifications and Changes

Josh led the meeting, discussing the MUI rule and its expected formal filing process. He mentioned that the rule is likely to be effective by late March, and that there were some clarifications made during a stakeholder meeting. He also discussed the changes in the rule, including the shift from 'conditions' to 'diagnoses' and the clarification that a readmission hospitalization doesn't necessarily have to be one of the six specified conditions. Josh also mentioned that the language around immediate reporting of MUIs would be updated for clarity. The conversation ended without any questions or comments on the MUI rule.

#### ISP Issues and Salesforce Challenges

Josh discussed ongoing issues with the department and vendors, particularly with ISP revisions. He mentioned regular meetings with Britco and Primary Solutions, and encouraged team members to report any specific issues by Friday. Josh also highlighted the struggle in identifying changes made to an ISP, suggesting that the Salesforce system's change log functionality, despite being phased out, might be better than the new signature process. He asked for feedback on this and opened the floor for

any specific Ohio ISP issues or concerns related to Britco or Primary Solutions. Chelsea then shared her recent experience with Primary Solutions, mentioning that she was able to save certain pieces of information for the first time.

### **Addressing Healthcare Plan Tracking Challenges**

The team discussed the challenges of tracking changes in large documents, particularly in the context of healthcare plans. They considered the use of a track changes system or flagging sections that have changed, but acknowledged that these solutions might not be feasible due to the complexity of the coding process. They also discussed the limitations of the current system, which does not allow for renaming files or providing real-time feedback to families and individuals. The team agreed that the current system is not user-friendly and that there is a need for a more efficient and accessible system. They also discussed the use of Salesforce and other third-party systems, and the challenges of advocating for changes in these systems. The team decided to set up regular meetings with the providers of these systems to address these issues.

### **Updates, Webinars, and Team Reminders**

Josh discussed several updates and upcoming events. He mentioned that providers can now submit adjustments, reversals, and voids for claims with dates of service from July 1, 2024, or after. He also highlighted upcoming webinars on January 2025 non-medical transportation changes, regional tech hubs, and the transition of the Restrictive Measure Notification System to Salesforce. Additionally, he reminded the team about the deadline for the Dsp of the Year nomination and the last week to take the anchor member satisfaction survey. Lastly, he announced the ongoing photo contest and the voting process.

### **Sis Implementation and System Concerns**

Josh and Debbie discussed the potential implementation of the Sis in their system, a decision that has been met with concerns from other states. Despite these concerns, the department seems to be moving forward with the plan. Debbie shared that the department has heard concerns from families and county boards about the current system, the Ddp, and its ability to assess needs effectively. The department is considering the Sis as a replacement for the Ddp, despite the potential challenges and inconsistencies that other states have experienced.

### **Exploring Acuity-Based Rates and Sis**

Debbie discussed the potential use of the Cis for acuity-based rates, not just for day and employment services, but also for other waiver services like Hpc and shared living. The department is considering implementing acuity-based rates for homemaker and personal care services as part of their resolution for the issues with the Mrc. The Cis could simplify the system by lumping people into acuity tiers, with varying reimbursement rates. The department is also exploring the use of a bot to automate parts of the assessment process. Debbie emphasized the need for detailed information

on the proposed changes to assess their impact and potential support. The department aims to have a contract for the Sis by the end of the year, and Debbie requested more information to determine whether they can support the changes before the state moves forward with spending millions of dollars.

### **Icf Formula and Waiver Modernization**

Debbie discussed the ongoing conversations about the Icf formula, expressing concerns about its imperfections and the need for updates. She mentioned that Alan and Ashley from the Department will be reconvening the Icf Reimbursement Work group and will reach out for a scope of work. Debbie also highlighted the need to consider the impact of transitioning from the Ddp to the Sis on Icf reimbursement, the alignment of active treatment reimbursement with waiver reimbursement, and the measurement of behavioral needs. She encouraged Icf members to provide feedback on any other areas of the formula that need attention. Gina expressed concerns about the potential impact of waiver modernization on Icf providers, but Debbie clarified that Icf would not be living with the consequences of the waiver modernization as they are separate.

### **Concerns Over State Contract and Waivers**

Debbie and Stephen discussed concerns about a contract the State is considering signing by the end of the year. Debbie mentioned that they have already expressed their concerns in a letter and had a conversation with the department. She emphasized the need to separate the waiver side from the Icf side, as they have two separate opportunities. Debbie also mentioned that the department needs to show transparency and address concerns from provider associations, the County Board Association, and the Arc. Stephen expressed doubts about the department's willingness to change their ways. Debbie suggested that they may need to escalate their advocacy efforts if the concerns are not addressed. She also mentioned that the State of Ohio has an extension for their Arpa funds until June 30th, which could potentially push out the contract.

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