

Meeting summary for ID/DD Member Call (08/07/2024)

Quick recap

Debbie discussed various issues related to billing, claims processing, and provider agreement records for Medicaid and ICF providers, emphasizing the need for updated records and addressing ongoing problems. She also highlighted potential medication errors, the importance of reviewing the rate model for the 80-20 split, and the upcoming annual budgeting process for federal agencies. Lastly, she reminded the team about the upcoming DSP recognition week, urged them to monitor the budget situation, and introduced a new online nutrition program.

Next steps

- ICF providers to review new rates and develop plans to spend professional workforce development payments on wage increases and bonuses.
- Providers to review and update owner/managing employee/officer information for each ICF in the Medicaid system.
- Providers experiencing patient liability discrepancies to send screenshots and documentation to D.jenkins@ohca.org.
- Providers planning DSP recognition events to email Anne Weissant at DODD if they want department staff to attend.

Summary

Discussing Colleagues, Weather, and Dd Call

Debbie and Christy discussed the well-being of their colleagues in Cleveland and the upcoming weather in their location. They also confirmed the schedule for the Dd member call, which was set to start a few minutes after noon. The conversation indicated that the weather in the coming week was expected to be in the seventies with low humidity.

Addressing ICF Provider Billing and Wages

Debbie addressed several issues related to billing and claims processing for ICF providers. She highlighted delays in claim submissions and payments due to the late provision of ICF rates and urged providers to wait until Friday to bill their claims. Debbie also identified ongoing problems with the level of care information transfer and patient liability in PNM, asking for examples to help resolve these issues. She informed that claims adjustments for DD Waiver claims would not be processed until September due to issues with PNM. Lastly, she discussed the new high rates for Ics, emphasizing their intended purpose to support increased wages and the need for strategies to incorporate these costs into reports to sustain wages throughout the year.

Medicaid Provider Agreement Records and RN Trainers' Certification Process

Debbie stressed the importance of keeping provider agreement records updated for Medicaid providers, as these records are checked monthly by the department of Medicaid against the Social Security Master Death Record. She advised the team to regularly review and update these records to avoid potential issues, such as provider agreement termination due to outdated information. Debbie also brought up a concern about a provider's registered nurse (RN) trainer who had concerns about one of their staff members' capability to accurately administer medications due to multiple medication errors. She raised questions about whether this issue was isolated or if there were other problems with RN trainers' certification processes, and asked if anyone had been contacted by Dodd, who seemed to be overseeing the certification process, regarding concerns over staff members' certification.

Medication Errors and Medicaid Access Rule

Debbie discussed potential medication errors and sought clarification on the certification process and the Medicaid access rule. She expressed confusion about the inclusion of their Dd services under the waiver in the 80-20 rule and emphasized the need for clear definitions of excluded rehabilitation services. Debbie also highlighted the importance of reviewing the rate model to meet the 80-20 split, a process expected to be completed by June 2025. She indicated that there would be further opportunities to ask questions and push for answers at the upcoming HCBS conference. Lastly, she mentioned that the upcoming Medicaid access rule would focus on various compliance requirements and that the outcome of the upcoming election could impact its implementation.

Federal Agency Budgeting Process Concerns

Debbie discussed the annual budgeting process for federal agencies, highlighting recent changes in guidelines from the Office of Budget and Management (OBM). She noted that OBM no longer makes cap adjustments for one-time funding, which could impact grants covering infrastructure and technology needs. Debbie also raised concerns about the potential replacement of Arpa funds with Grf in the upcoming budget cycle, expressing that this could pose a budget challenge due to the significant amount of money involved. She urged the team to monitor the situation closely but to refrain from advocating for additional funds at this stage, as no clarification had been provided yet.

DSP Recognition Week, Staff Registration, and My 25

Debbie reminded the team about the upcoming DSP recognition week in September and encouraged them to email Anne Weissant if they plan to hold their own events. She also emphasized the importance of ensuring their staff register for the free recognition event sponsored by OACSP and Ohca. In addition, Debbie clarified the department's guidance on home-delivered meals for individuals receiving homemaker personal care and urged the team to reach out to county boards if they have been informed otherwise.

Lastly, she introduced My 25, an online nutrition program that can be covered under assistive technology, and invited the team to bring up any additional topics or questions in the next meeting.

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