

Meeting summary for ID/DD Member Call (07/10/2024)

Quick recap

Debbie and Abdullah discussed challenges faced by ICF providers transitioning to the new PNM system and issues with the claims and audit process. They also addressed concerns about the transition from Mits to P and M, the Department of Labor's overtime rule, and potential issues with federal agencies exceeding their authority. Lastly, they discussed the need for improved funding and services for youth with complex needs, updates on the Evv system, and changes in the Icf Assistive Technology Fund.

Next steps

- ICF providers to review and update EFT banking information in PNM system to ensure timely payments.
 - Providers experiencing PNM billing issues to contact Debbie for connection with Kirsten Stewart at DODD for resolution.
 - Providers to review patient liability discrepancies between PNM system and actual amounts, and work with county JFS to correct if needed.
 - Providers to check EVV claim edits and update systems to ensure accurate visit capture before front-end payment denials are implemented.
 - ICF providers to review the reopened ICF Assistive Technology Fund application process for potential resident needs.
-

Summary

Addressing ICF Provider Challenges in PNM System

Debbie addressed ongoing issues faced by ICF providers in transitioning to the new PNM system for billing and claims, emphasizing the importance of updating EFT banking information for timely payments and the use of value codes on claims. She also discussed ongoing problems with the claims and audit process, including discrepancies in patient liability and system glitches, and urged providers to collaborate with county Jfs to ensure correct payments. Abdullah raised concerns about the inability to produce eligibility printouts for Medicaid overpayment audits, with Debbie suggesting that screenshots of patient liability data could be useful to identify potential errors. Lastly, Debbie clarified the complexities of billing and patient liability division between hospice providers and other healthcare providers during patient transition between different levels of care.

Mits to P and M Transition Issues

Debbie and Abdullah discussed their concerns about the transition from Mits to P and M, highlighting several issues including unnecessary double entry, system errors, and a

reduction in functionality. They expressed dissatisfaction over the additional effort required to perform tasks that were previously easier, and noted that some features, like the ability to enter a maximum of 100 claims, had been reduced to 50. Debbie committed to compiling a list of these issues to share with the relevant authorities, hoping that they would be addressed in future updates.

Department of Labor Overtime Rule Update

Debbie provided an update on the Department of Labor's overtime rule, which became effective on July 1st, increasing the minimum salary threshold to \$43,888. However, a preliminary injunction issued by a judge in Texas reduced its application only to that state. The judge has asked both parties to submit a proposed briefing schedule by September 19th, suggesting a decision may be expected later in the fall, after the January 1st increase. Debbie advised that employers must decide how to address employees who fell between the old and new thresholds. She also mentioned that the Federal Trade Commission's non-compete ban rule, set to take effect on September 4th, could be in jeopardy due to a preliminary injunction, but potential decisions prior to the effective date might mitigate this.

Federal Agencies, Medicaid, and Compliance Reviews

Debbie discussed potential issues with federal agencies exceeding their authority, which could impact rules like the Medicaid access rule. She provided an update on the Station Md. service being withdrawn from the July waiver amendment due to CMS questions, but assured it would be included in future amendments. Debbie asked for interest in additional state-funded slots for Station Md. for those who could not get one. She also raised concerns about multiple compliance reviews by state agencies, inviting input on pain points with the compliance process for an upcoming review by a new group. This group will hold a lean event to improve review processes. Debbie met with Director Helf, who explained the Station Md. delay as a temporary timing issue and said the department is working to continue the service.

Improving Services for Youth With Complex Needs

Debbie led a discussion on the challenges and potential improvements in serving youth with complex needs. The group highlighted the need for increased funding, better reimbursement, and timely access to mental health services. They also emphasized the importance of both home-based support and alternative residential settings for these youth. The department was set to meet with providers and stakeholders to gather further feedback, with plans for additional follow-up meetings. The group also identified the need for more services related to youth, children, and complex behavioral means, despite the challenges they faced.

Evv System Update and Medicaid Edits

Josh provided an update on the Evv system, which is set to undergo front-end editing starting October 1st. Medicaid will apply edits to deny payment for some select home

health services, with more phases to come. Debbie expressed concerns about potential non-matching issues, especially for waiver Hpc, 15 min units, and waiver nursing. She advised members to check their claims for edits and take corrective measures if possible. Debbie also thanked everyone for completing the Dsp compensation survey and reminded them about the reopened Icf Assistive Technology Fund. She announced that she and Pete would be out of state at an anchor conference next week, and Josh would run the meeting.

AI-generated content may be inaccurate or misleading. Always check for accuracy.