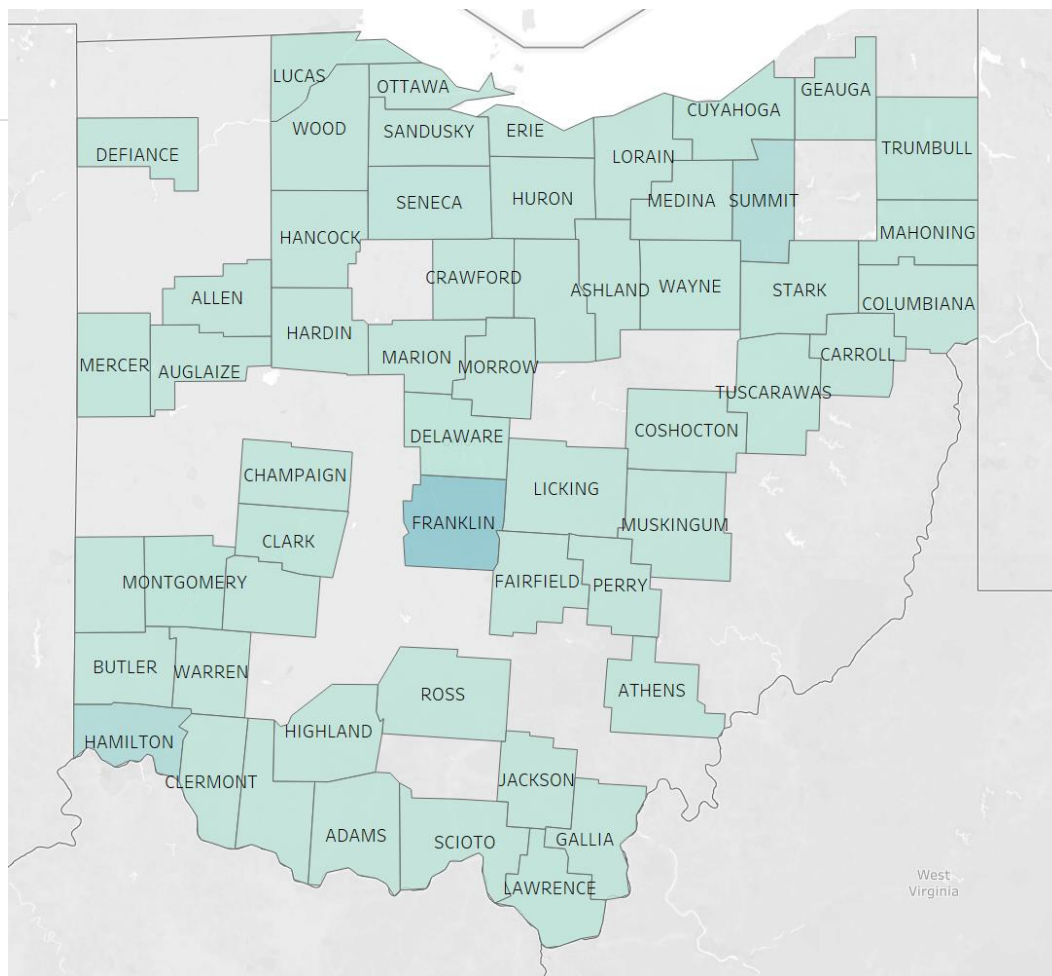

Provider Workforce Survey

492 responses from 334 Providers from 56 Counties

Tuesday, June 22, 2021

334 Providers
from 56
Counties



Q4: Which of the following describes your current situation regarding staffing?
Select all that apply (based on de-duplicated responses)

No change in ability to provide services	9.5%
We are supporting fewer people	25.0%
We are able to maintain the people we support but are not able to provide services to more individuals	38.5%
We are able to maintain the people we support and are able to provide services to more individuals	12.6%
Other (please describe)	14.3%
Total	100.0%

Q5:

Which of the following describes your future plans regarding staffing? ▾	%
We plan to maintain the people we support and will be able to provide services to more individuals	35.4%
We plan to maintain the people we support but will not be able to provide services to more individuals	39.1%
We plan to provide notice of discontinuation of services to one or more of the people you support	8.7%
Other (please describe)	13.6%
(blank)	3.2%
Grand Total	100.0%

Q6:

Have you consolidated services due to staffing? ▼		%
No		59.1%
Yes		37.9%
(blank)		3.0%
Grand Total		100.0%

Q7: Only asked to those that responded 'no' to Q6 (they have not consolidated)

Do you plan on consolidating services within your organization due to staffing?			%
No			89.5%
Yes			10.5%
Grand Total			100.0%

Q8:

Have you established financial measures that go above reimbursement in order to attract or maintain staff?			%
No			24.6%
Yes			62.5%
Other (please describe)			7.6%
(blank)			5.3%
Grand Total			100.0%

Open-ended – what can DODD/County Boards do to help?

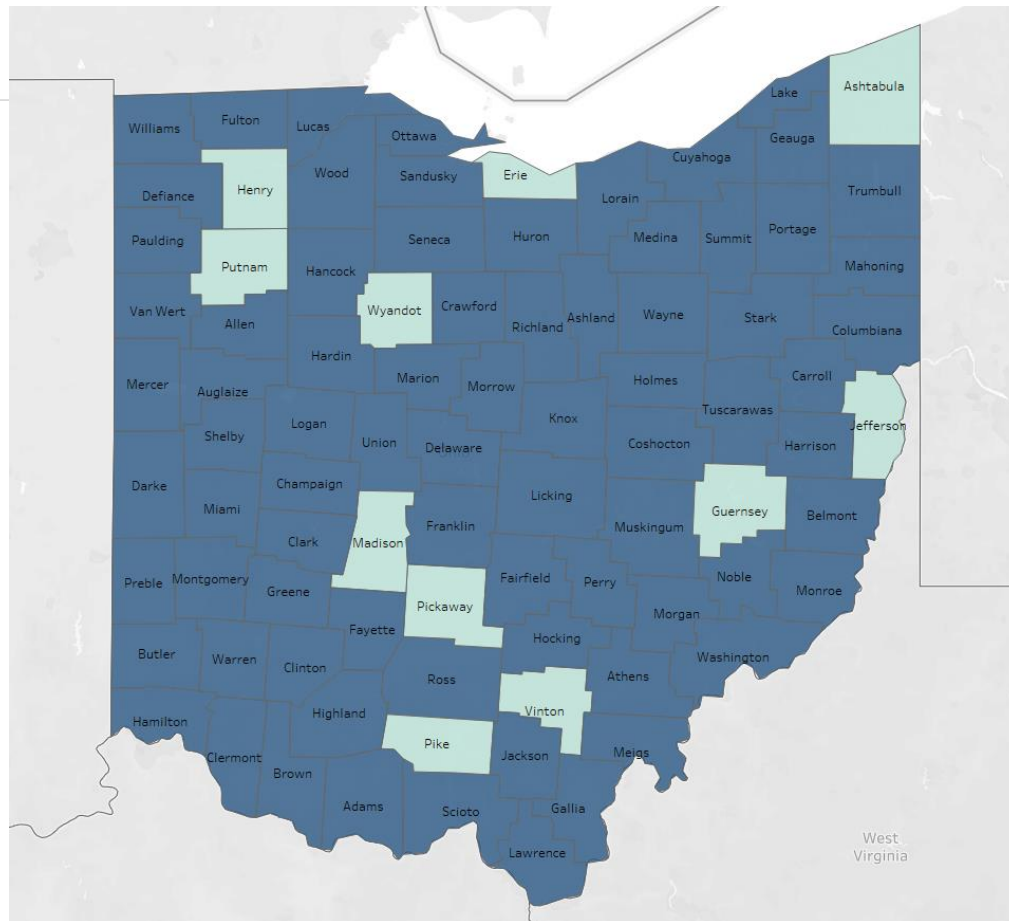
Category	Percentage
Address barriers to employment/paperwork/compliance	8.5%
Advocate for Funding/Rate Increase	46.4%
Find Clients	5.7%
Increase use of remote supports	0.3%
Marketing and Advertising Assistance	19.1%
Offer Free Training	4.4%
Other	15.6%
Grand Total	100.0%

County Board/COG Workforce Survey

101 responses from 77 Counties

Tuesday, June 22, 2021

Counties that
responded are
in dark blue



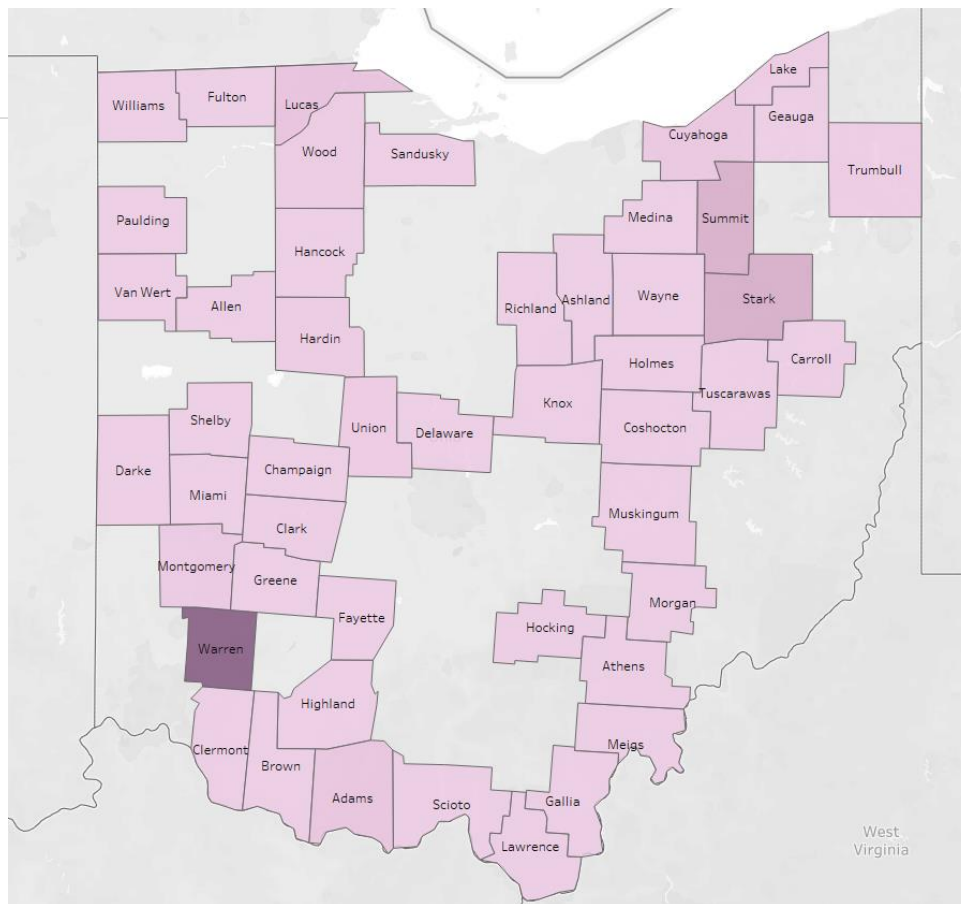
Can providers in
your county
serve new
people?

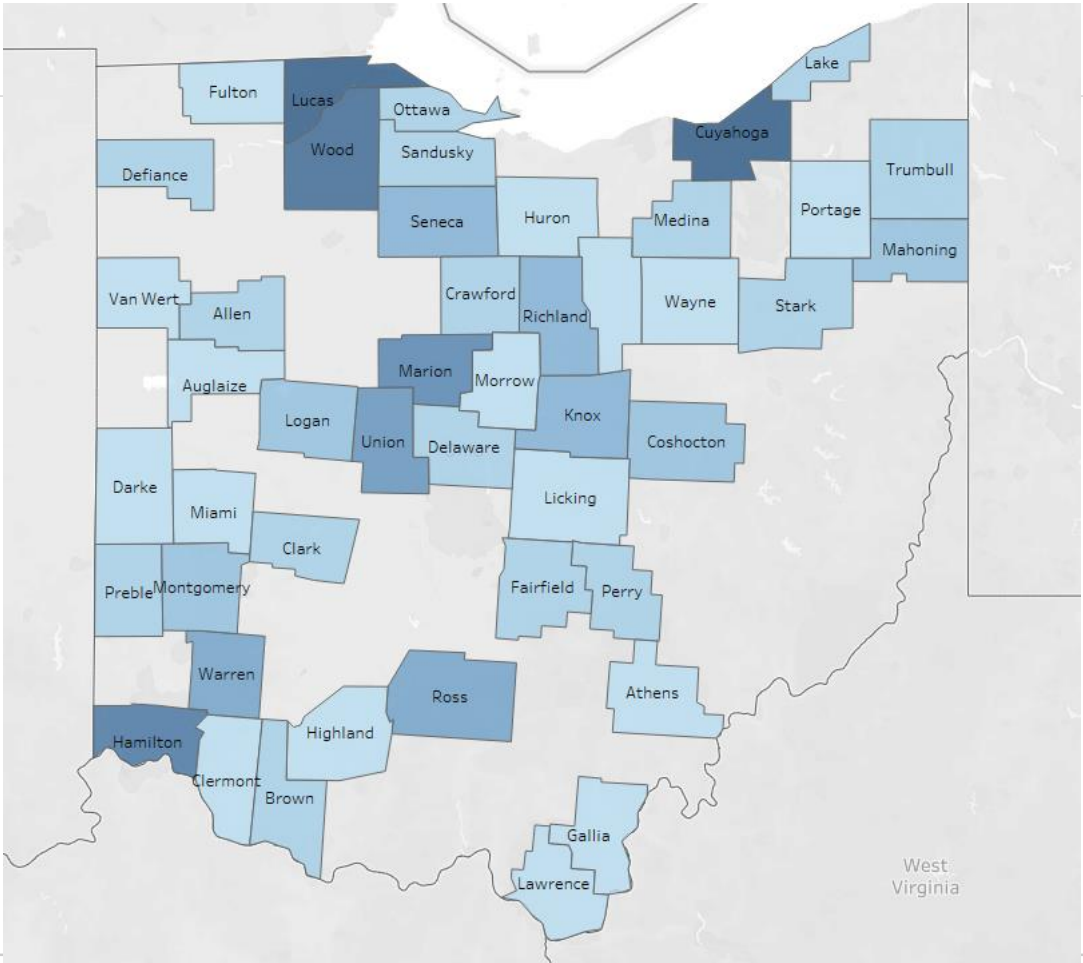
26 counties said
providers can
take no
new people



Can providers in
your county
serve new
people?

Darker purple
means more
can take new
people

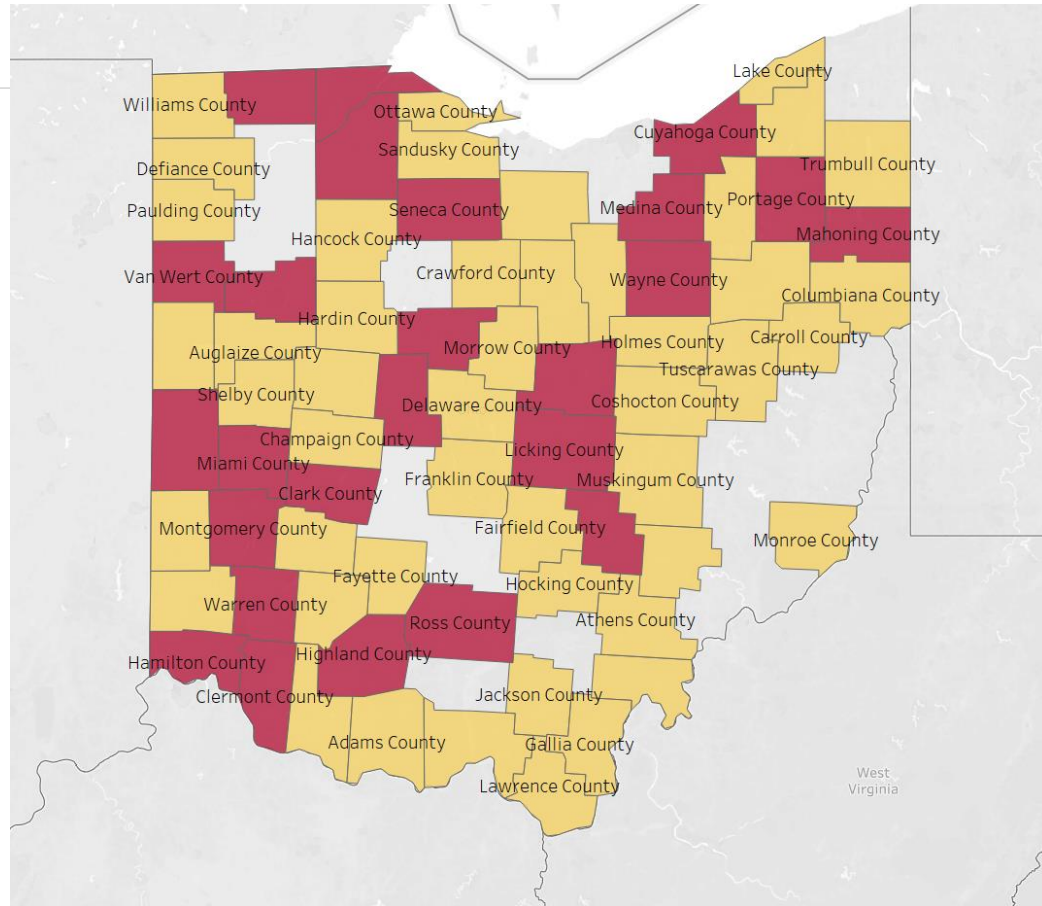


[illegible][illegible]

How many are
closing sites?

Yellow = 0

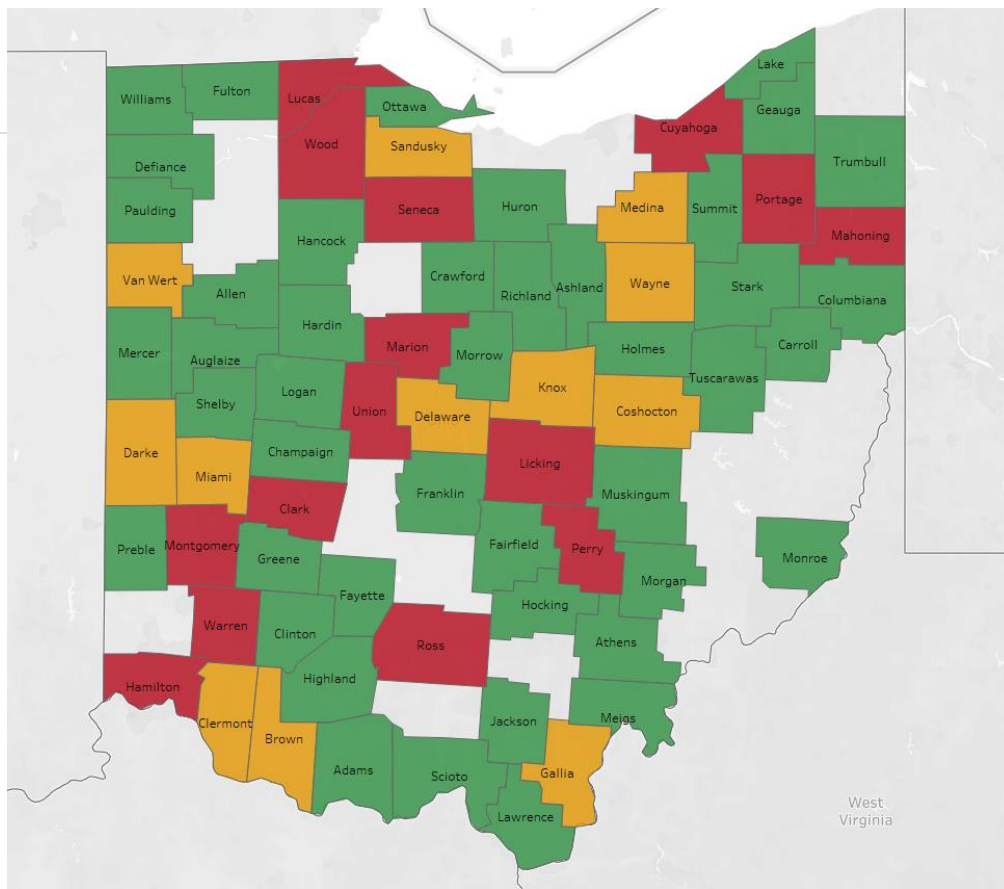
Red = at least 1



Hot Spots

Group	Description
15	No providers that can take new clients and providers are giving notice or closing or at least 15 clients are impacted
12	More providers giving notice or closing than able to serve new
44	More providers that can take new clients than number giving notice or closing

Important note from the survey comments: Staffing remains an issue for many providers even though they may not be giving notice or closing



For those that said one or more providers are closing site:

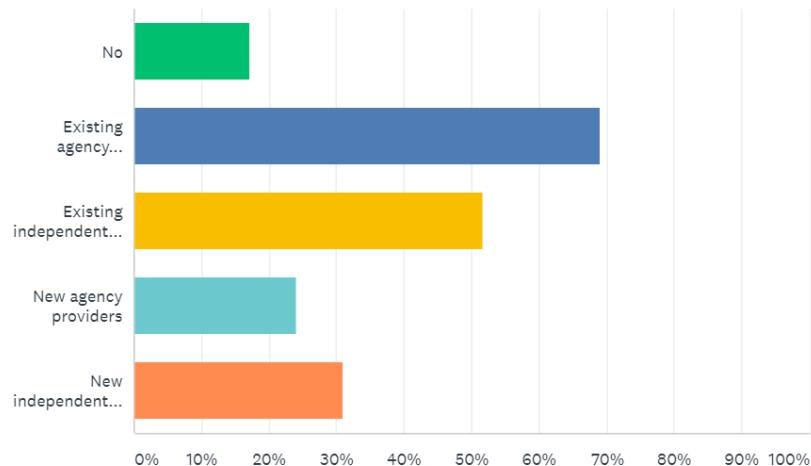
How many individuals were impacted?

Individuals Effected by Closing Providers	
Less than 10	13
10 to 15	5
15+	7

Q5:

Do you have or are you using providers to assist the individuals being affected? (select all that apply)

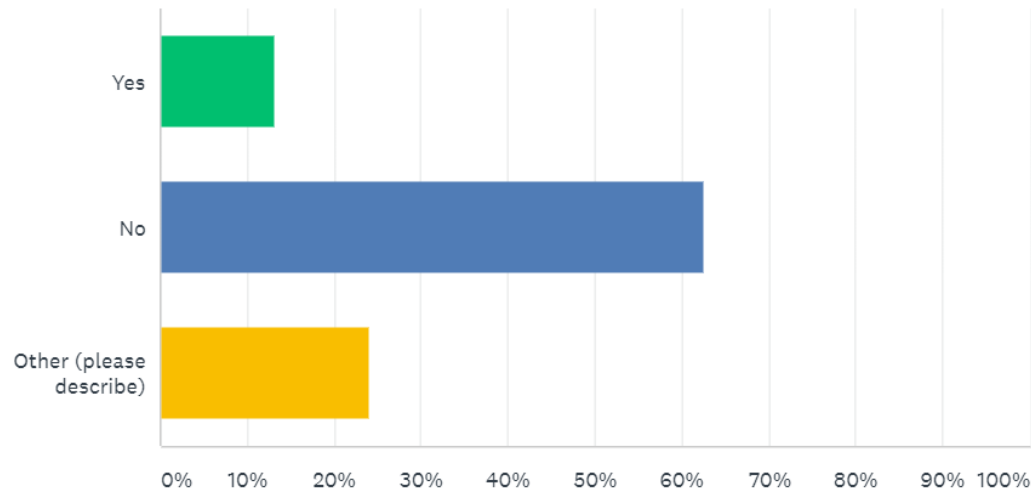
Answered: 29 Skipped: 72



ANSWER CHOICES	RESPONSES	
No	17.24%	5
Existing agency providers	68.97%	20
Existing independent providers	51.72%	15
New agency providers	24.14%	7
New independent providers	31.03%	9
Total Respondents: 29		

Q8: Are you using CB staff to fill shifts or support providers in other way?

Answered: 83 Skipped: 18



ANSWER CHOICES	RESPONSES	
Yes	13.25%	11
No	62.65%	52
Other (please describe)	24.10%	20
TOTAL		83

Open-ended – what can DODD do to help?

- Advocate for higher rates
- Assist with marketing and recruiting efforts
- Reduce barriers – for example, waive all certification fees for new providers, waive the HS diploma requirement
- Timely review of new provider certification applications.
- Create DSP career path

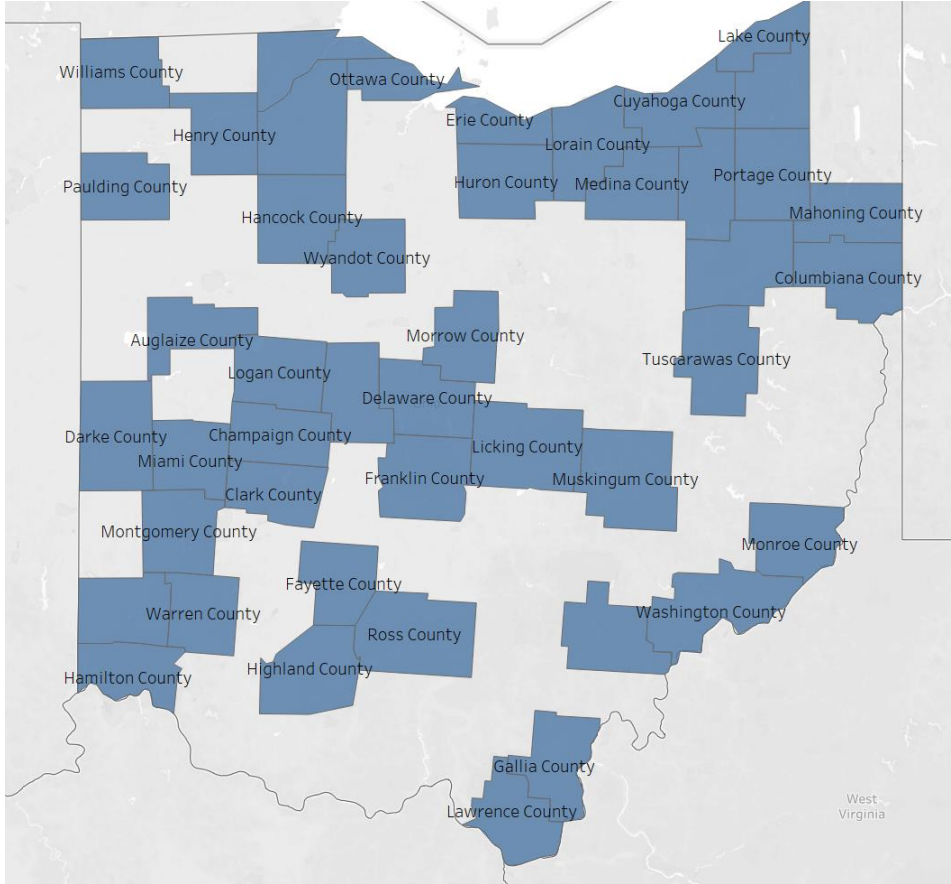
Family Workforce Survey

Tuesday, June 22, 2021

275

Total Responses

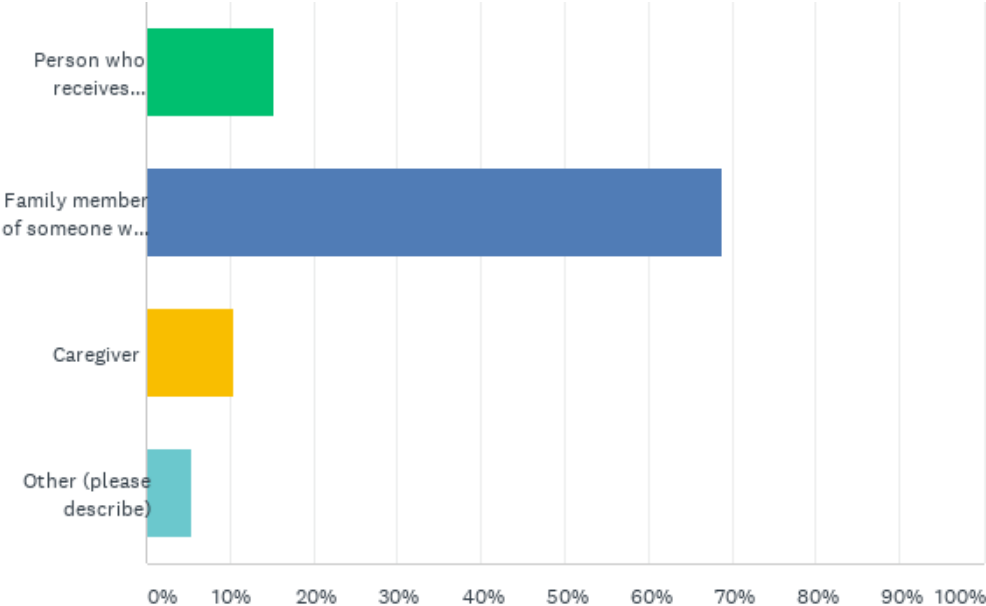
Date Created: Monday, June 14, 2021



45 counties represented

Q1: Select which role describes you best

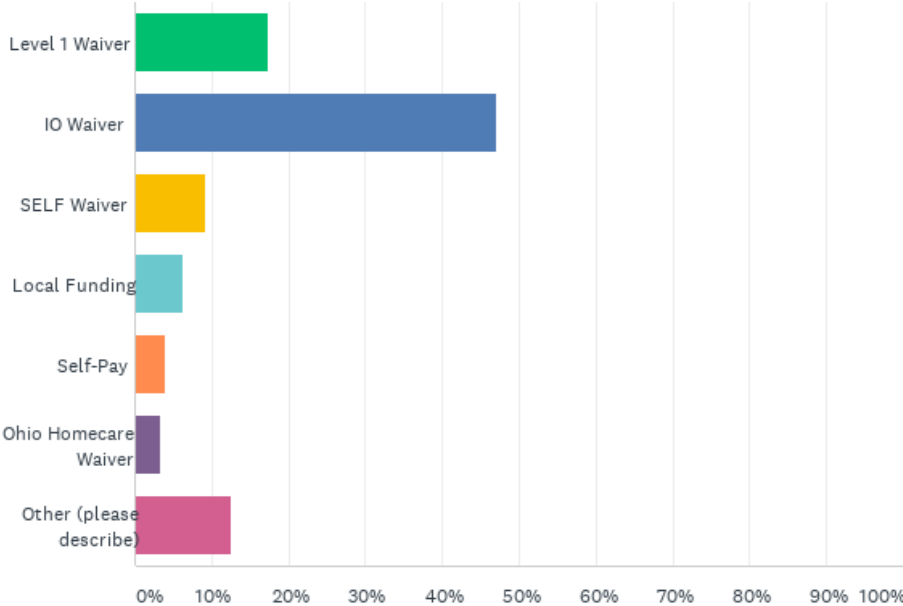
Answered: 275 Skipped: 0



ANSWER CHOICES	RESPONSES	
Person who receives services	15.27%	42
Family member of someone who receives services	68.73%	189
Caregiver	10.55%	29
Other (please describe)	5.45%	15
TOTAL		275

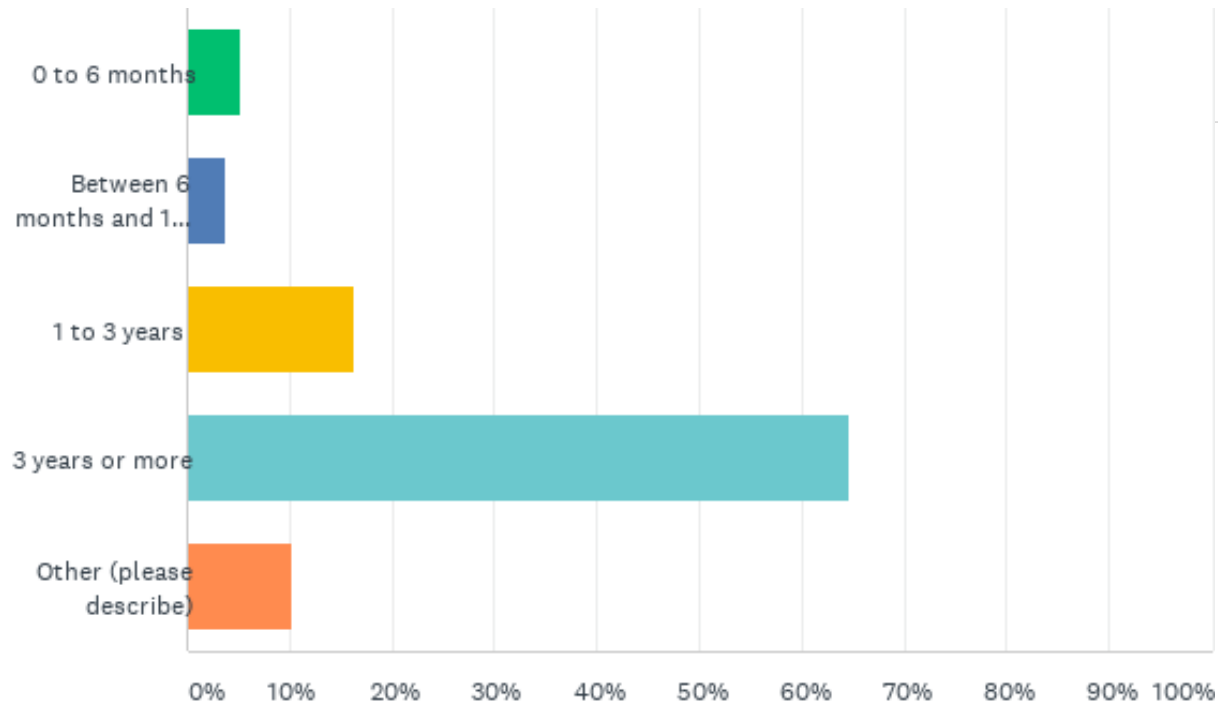
Q3: Which of the following options describes how your services are funded?

Answered: 270 Skipped: 5



ANSWER CHOICES	RESPONSES	
Level 1 Waiver	17.41%	47
IO Waiver	47.04%	127
SELF Waiver	9.26%	25
Local Funding	6.30%	17
Self-Pay	4.07%	11
Ohio Homecare Waiver	3.33%	9
Other (please describe)	12.59%	34
TOTAL		270

Q4: How long have you been receiving services from a provider based on the funding source previously selected?

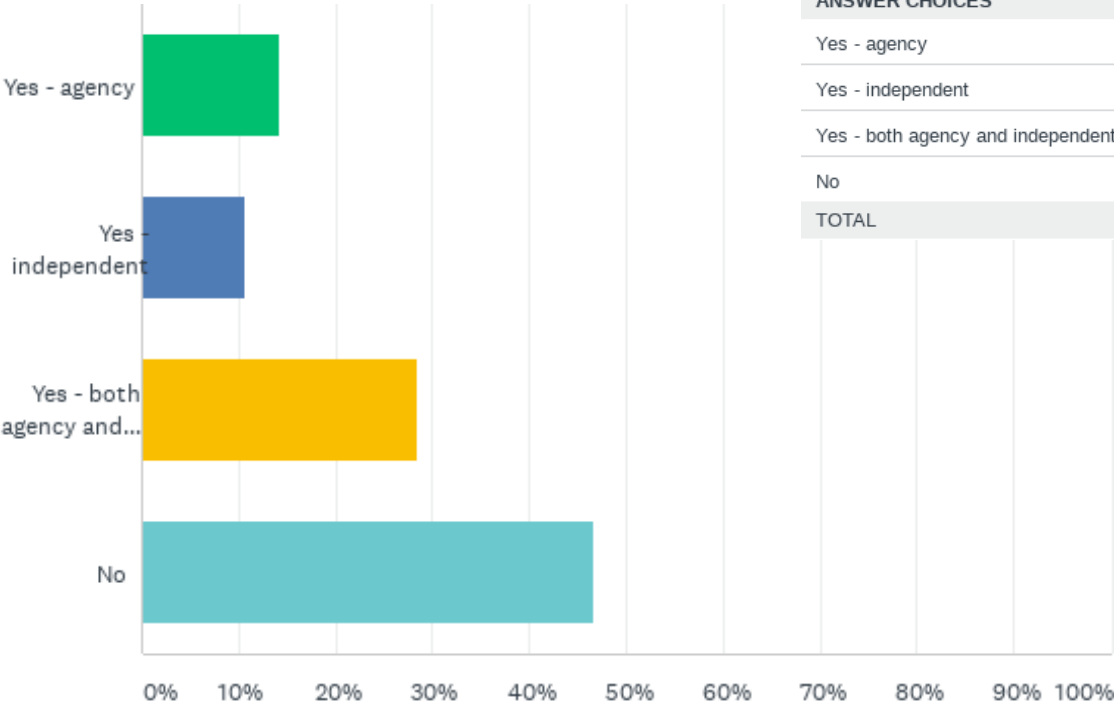


Answered: 271 Skipped: 4

ANSWER CHOICES	RESPONSES	
0 to 6 months	5.17%	14
Between 6 months and 1 year	3.69%	10
1 to 3 years	16.24%	44
3 years or more	64.58%	175
Other (please describe)	10.33%	28
TOTAL		271

Q5: In the past six months, have you had difficulties finding either an agency or independent provider?

Answered: 274 Skipped: 1



ANSWER CHOICES	RESPONSES
Yes - agency	14.23%39
Yes - independent	10.58%29
Yes - both agency and independent	28.47%78
No	46.72%128
TOTAL	274

Q6: Which, if any, of the following options describes your experience with staffing in the past 6 months. Select all that apply

Answered: 274 Skipped: 1



Q6: Which, if any, of the following options describes your experience with staffing in the past 6 months. Select all that apply

Answered: 274 Skipped: 1

ANSWER CHOICES	RESPONSES	
Given notice of discontinuation of services	16.79%	46
Gone without services you need due to a lack of staffing	35.77%	98
Received a reduced amount of services you need to due a lack of staffing	30.66%	84
Relied on unpaid caregiver(s) for services you would normally have a paid provider for	25.55%	70
Utilized technology to meet a need previously delivered with staff	9.85%	27
Feel as though you have received lower quality services than normal	27.74%	76
None of the above	34.67%	95
Total Respondents: 274		

Provider Overview

Currently Certified Providers (Data from PSM Certification)

	Agency	County Board	Independent	Unpaid Support Broker	Grand Total
Adult Day	782	15			797
Assistive Technology	151				151
Career Planning	232	6	49		287
Clinical/Therapeutic Interventionist	30		9		39
Community Inclusion	2		13		15
Community Respite	391				391
Community Transition	181	8			189
DD Waiver Nursing & Delegation	431		355		786
Environmental Accessibility Adaptations	138	4	33		175
Functional Behavioral Assessment (SELF Ser..	41		7		48
Group & Individual Employment Supports	459	13	127		599
Home Delivered Meals & Nutritional Services	27				27
Homemaker Personal Care Transportation	1,566	7	6,348		7,921
HPC & Participant Directed HPC	1,719		9,533		11,252
Informal Respite			3,764		3,764
Intermediate Care Facility	114	1			115
Interpreter Services	4				4
Money Management	170		220		390
Non-Medical Transportation	1,344	24	2,463		3,831
Participant/Family Stability Assistance	44		19		63
Remote Monitoring and Supports	312				312
Residential Respite	583	3			586
Shared Living	991		5,260		6,251
Social Work	71		26		97
Specialized Medical Equipment (Adaptive As..	128	4	12		144
Support Brokerage	14		35	94	143
Supported Living	1,076	54	4,040		5,170
Vocational Habilitation	521	14			535
Waiver Facility Licensee Only	3				3
Grand Total	2,137	64	10,800	94	13,095

Provider Overview – Currently on a PAWS

	Agency	County Board	Independent	Grand Total
Adult Day	736	13		749
Assistive Technology	143			143
Career Planning	216	5	27	248
Clinical/Therapeutic Interventionist	22		4	26
Community Inclusion	2		8	10
Community Respite	363			363
Community Transition	168	6		174
DD Waiver Nursing & Delegation	375		72	447
Environmental Accessibility Adaptations	116	2	21	139
Functional Behavioral Assessment (SELF Ser..	32		1	33
Group & Individual Employment Supports	427	10	85	522
Home Delivered Meals & Nutritional Services	22			22
Homemaker Personal Care Transportation	1,416	6	4,457	5,879
HPC & Participant Directed HPC	1,521		6,371	7,892
Informal Respite			2,477	2,477
Intermediate Care Facility	27	1		28
Interpreter Services	4			4
Money Management	157		127	284
Non-Medical Transportation	1,213	19	1,586	2,818
Participant/Family Stability Assistance	36		12	48
Remote Monitoring and Supports	294			294
Residential Respite	538	3		541
Shared Living	900		3,828	4,728
Social Work	64		11	75
Specialized Medical Equipment (Adaptive As..	110	2	10	122
Support Brokerage	13		16	29
Supported Living	971	14	2,873	3,858
Vocational Habilitation	493	12		505
Grand Total	1,769	23	7,156	8,948