

Technology Advisory Meeting (June 25, 2021) THEMES INTO RECOMMENDATIONS

The goal of this meeting was to begin idea generation for recommendations to be taken to the Technology First Taskforce. This taskforce will have representatives from several health and human service agencies, including the Governor's Innovate Ohio office.

INNOVATION	ACCESS	EDUCATION	EVALUATION + COMMUNICATION
<p>Use a demo program instead of a demo room. Individuals can try out in their own home instead of going to an outside environment.</p> <p>Create a tech-focused waiver that includes cost of tech, monitoring and supports/drop-in services.</p> <p>Invest in Smart Transportation.</p> <p>Lean into Telehealth Solutions.</p> <p>Work with individuals to learn that they can create their own Smart Homes; they can be separate from Google or Amazon.</p> <p>Investigate mobile remote supports – in the community, on the go, on the job.</p> <p>Develop apps that help people navigate services.</p> <p>Ensure flexibility by constantly assessing rules and supports, to make sure system is keeping up with changes.</p>	<p>Develop “Remote Support Houses” for every county, where people can stay overnight.</p> <p>Institute a longer period of overlap (of up to 3 months) utilizing RS and HPC/OSOC.</p> <p>Incorporate drop-in services into current rule with a feasible rate.</p> <p>Reduce waiver Waiting Lists by focusing on tech as a primary solution.</p> <p>Augment workforce with tech solutions, focusing on DSP shortages first.</p> <p>Negotiate rates with internet providers for individuals within the system. Part of Broadband Ohio.</p> <p>Advance “tech points of contact” at each county board to receive updates, disseminate information, and broaden access.</p> <p>Support providers where they are with mobile units.</p>	<p>Create “how-to” videos on making RS work from start to finish, including case studies and how to look at outcomes. (Similar initiative is launching in Washington.)</p> <p>Ensure consistency from county to county by formalizing training to SSAs, families and individuals.</p> <p>Maintain and develop Tech Ambassadors within regions, county boards, and schools to educate about, and champion, technology.</p> <p>Share success stories through quick videos and share through social media.</p> <p>Develop a roster of dedicated staff constantly reviewing and exploring new tech: a “Research + Development (R+D)” mindset.</p> <p>Create a “Tech First Academy” that organizes all tech-related education, credentialing, and resources under one brand.</p>	<p>Standardize the assessment and planning for technology-based supports.</p> <p>Reevaluate and assess throughout the individual’s lifespan for tech needs.</p> <p>Communicate that RS and AT can be better than direct-care supports at times: you get real data in real time.</p> <p>Revamp OSOC rule: if this is needed, tech should be first option.</p> <p>Provide a platform for tech innovators, internet providers, and the disability community to come together regularly.</p> <p>Evaluate current AT rule, as vendors often lose money.</p> <p>Create opportunities for anonymous reviews of ISPs by tech providers to suggest what tech might be useful.</p> <p>Fix searching for RS providers in current Provider Search.</p>