

Voc Hab to BEST Transition Survey

Closed March 31, 2020

520

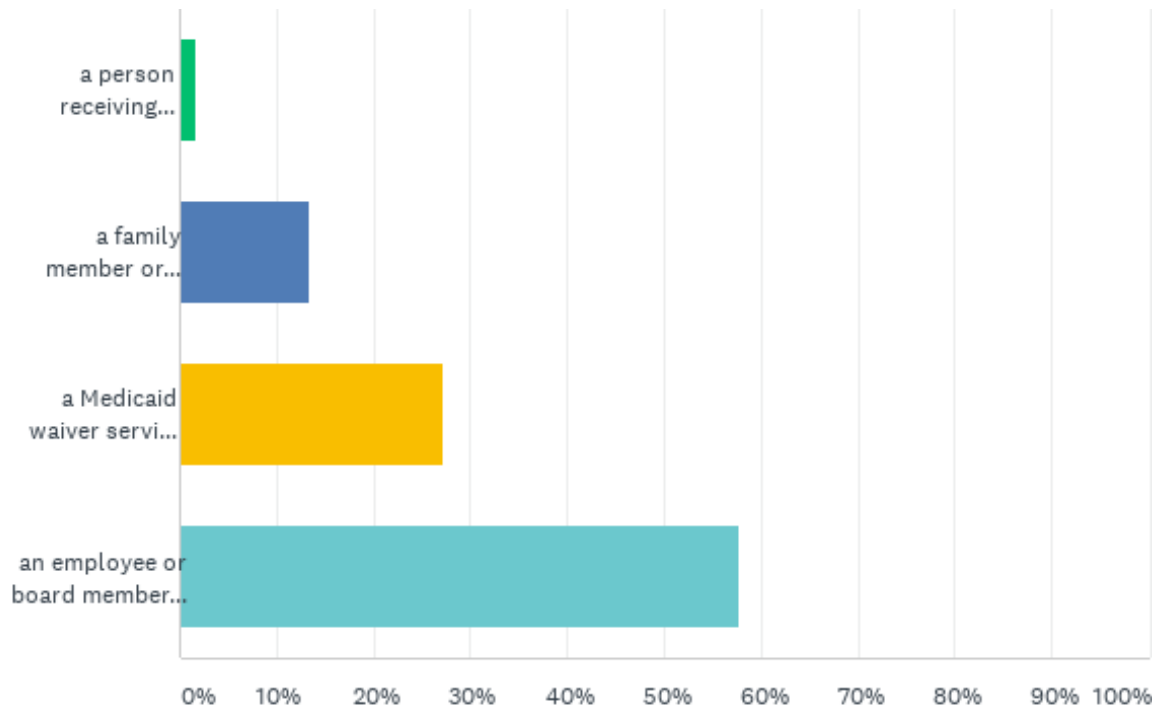
Total Responses

Date Closed: March 31, 2020

Complete Responses: 520

I am completing this survey as...

Answered: 520 Skipped: 0



People Receiving Services

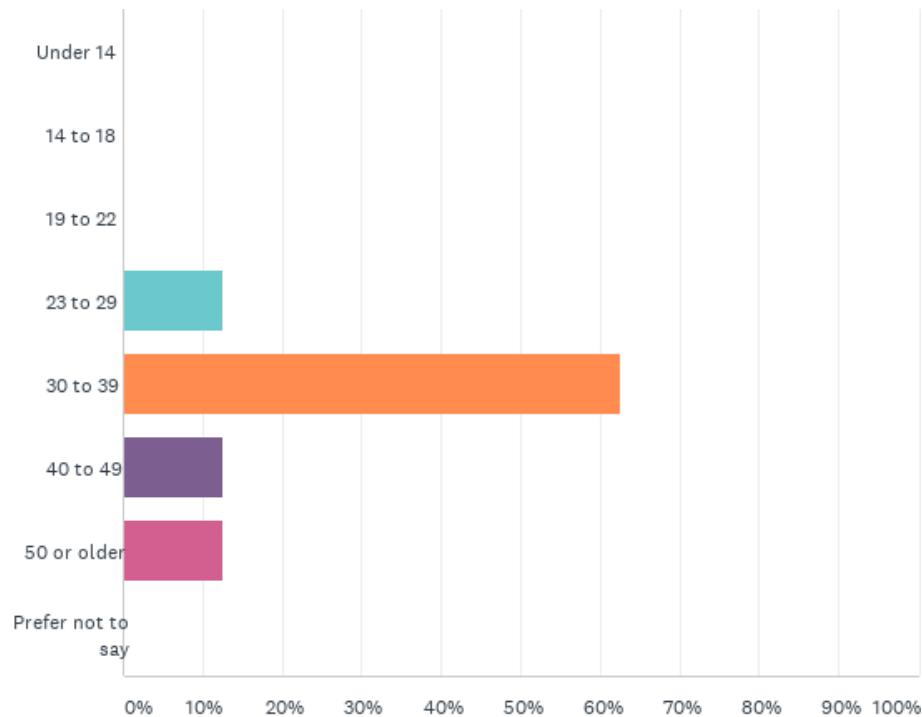
I am completing this survey as...

Answered: 520 Skipped: 0

ANSWER CHOICES	RESPONSES	
a person receiving services	1.73%	9
a family member or guardian of a person receiving services	13.46%	70
a Medicaid waiver service provider	27.12%	141
an employee or board member of a county board of developmental disabilities or council of government	57.69%	300
TOTAL	520	

What is your age?

Answered: 8 Skipped: 512



Person Receiving Services

What is your age?

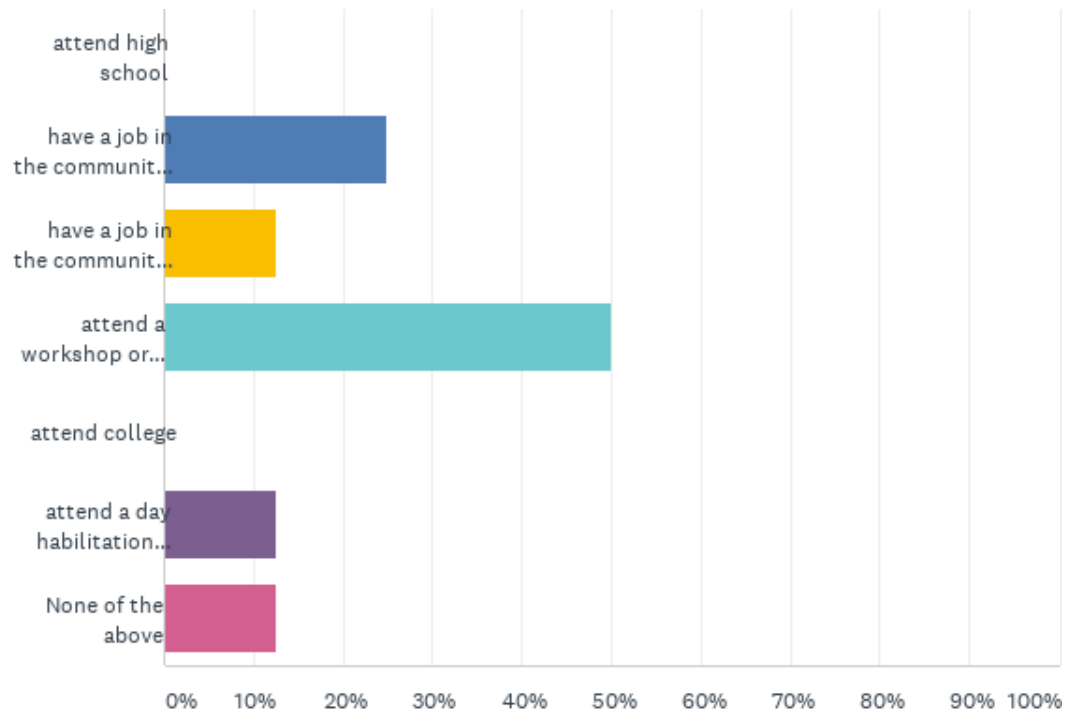
Answered: 8 Skipped: 512

ANSWER CHOICES	RESPONSES	
Under 14	0.00%	0
14 to 18	0.00%	0
19 to 22	0.00%	0
23 to 29	12.50%	1
30 to 39	62.50%	5
40 to 49	12.50%	1
50 or older	12.50%	1
Prefer not to say	0.00%	0
TOTAL		8

Person Receiving Services

I currently... (Select all that apply)

Answered: 8 Skipped: 512



Person Receiving Services

I currently... (Select all that apply)

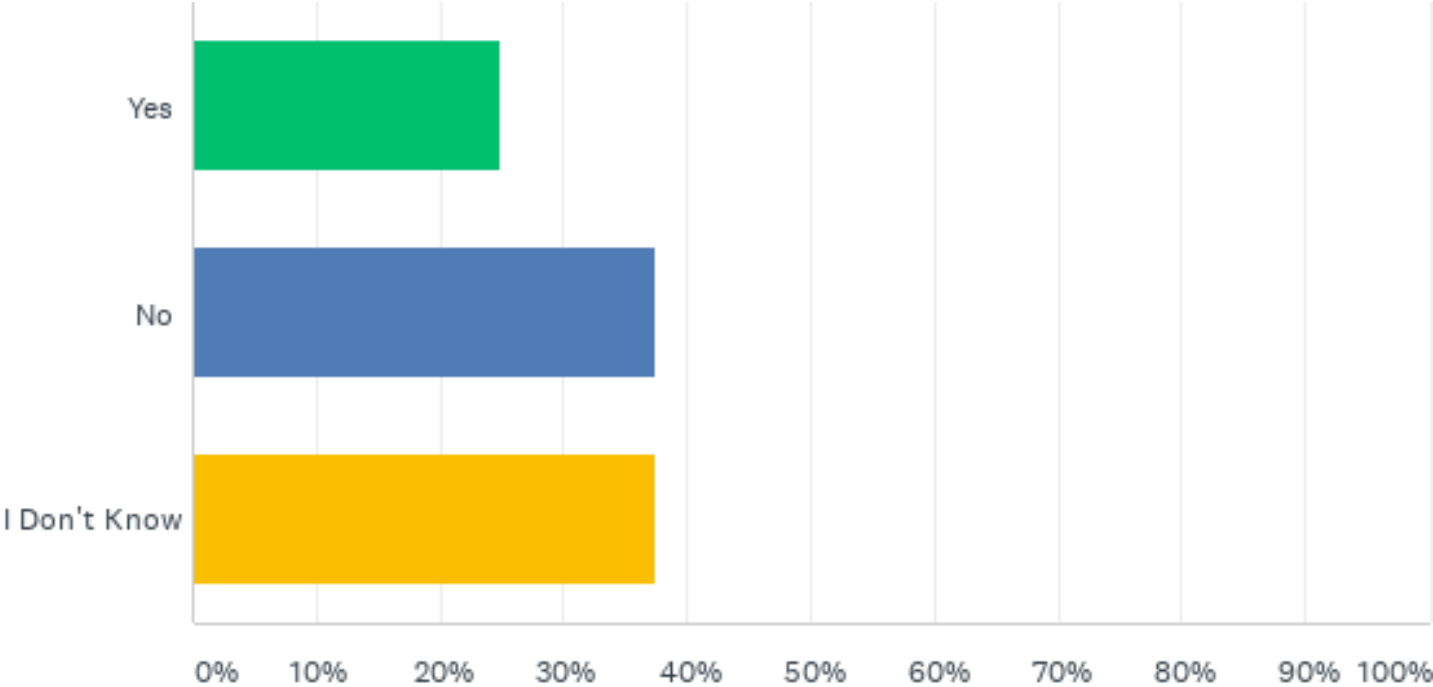
Answered: 8 Skipped: 512

ANSWER CHOICES	RESPONSES	
attend high school	0.00%	0
have a job in the community without supports	25.00%	2
have a job in the community with supports	12.50%	1
attend a workshop or work center	50.00%	4
attend college	0.00%	0
attend a day habilitation, day hab, or adult day service program	12.50%	1
None of the above	12.50%	1
Total Respondents: 8		

Person Receiving Services

Do you currently use the Vocational Habilitation (Voc Hab) service?

Answered: 8 Skipped: 512



Person Receiving Services

Do you currently use the Vocational Habilitation (Voc Hab) service?

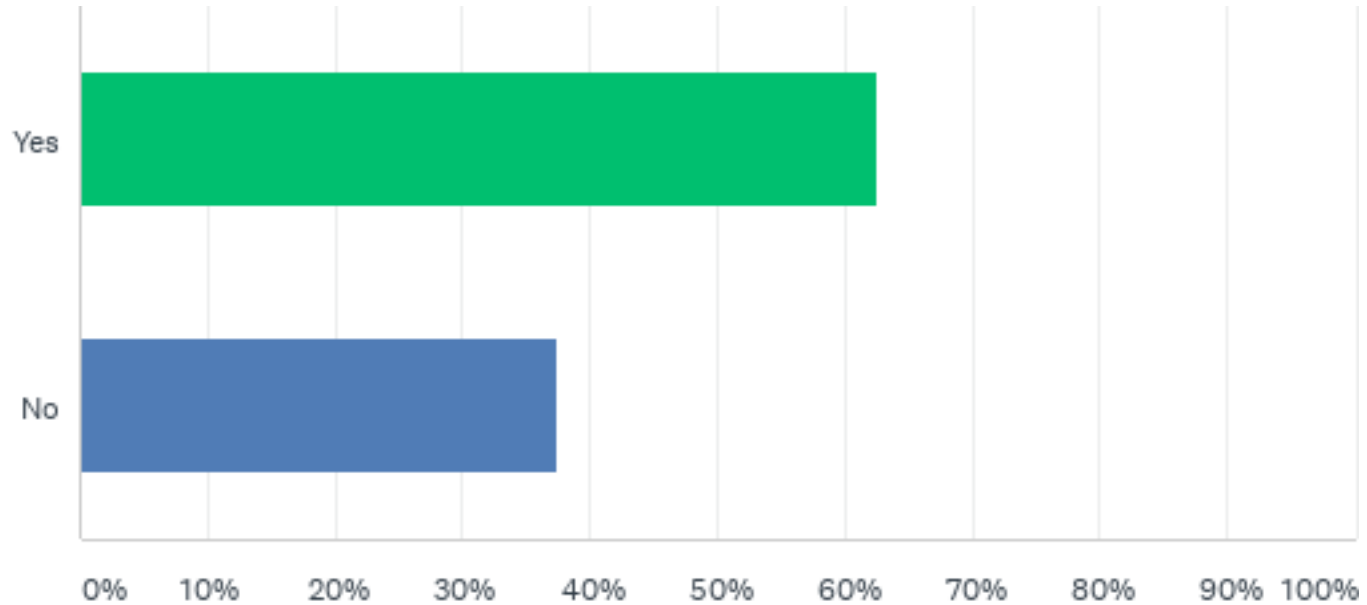
Answered: 8 Skipped: 512

ANSWER CHOICES	RESPONSES	
Yes	25.00%	2
No	37.50%	3
I Don't Know	37.50%	3
TOTAL		8

Person Receiving Services

Have you heard of the new Basic Employment Skills Training (BEST) service?

Answered: 8 Skipped: 512



Person Receiving Services

People Receiving Services Have Heard of BEST

Have you heard of the new Basic Employment Skills Training (BEST) service?

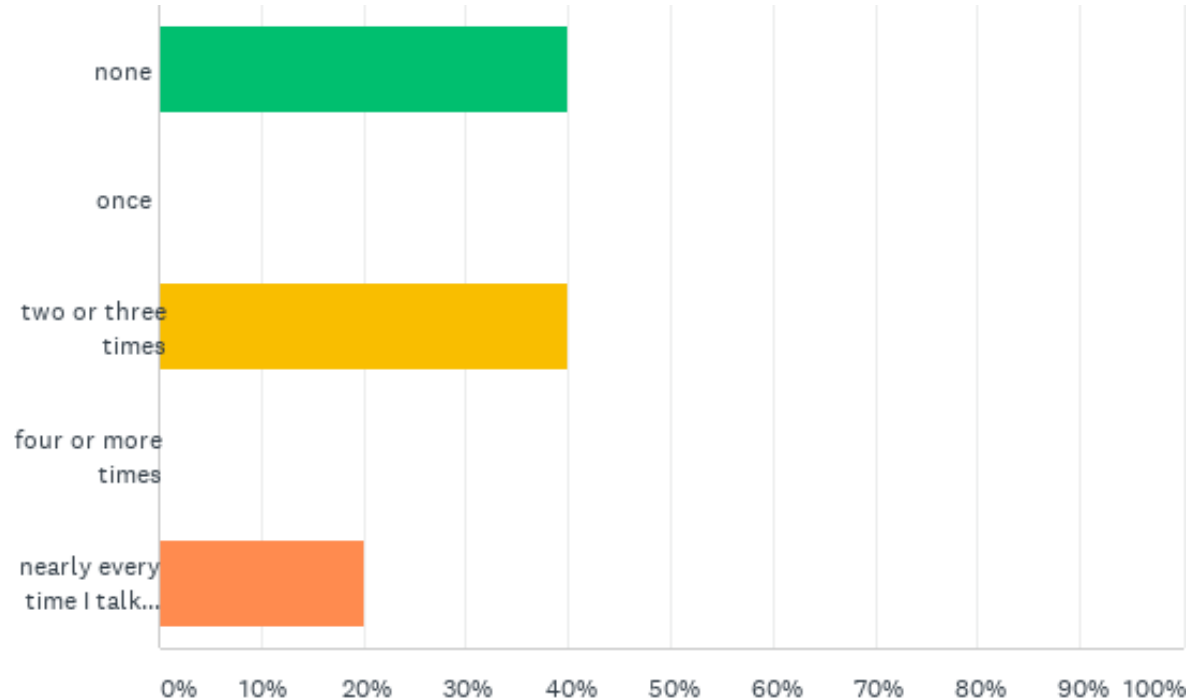
Answered: 8 Skipped: 512

ANSWER CHOICES	RESPONSES	
Yes	62.50%	5
No	37.50%	3
TOTAL		8

Person Receiving Services

How often have you received communication about the upcoming transition from Voc Hab to BEST?

Answered: 5 Skipped: 515



Person Receiving Services Has Heard of BEST

How often have you received communication about the upcoming transition from Voc Hab to BEST?

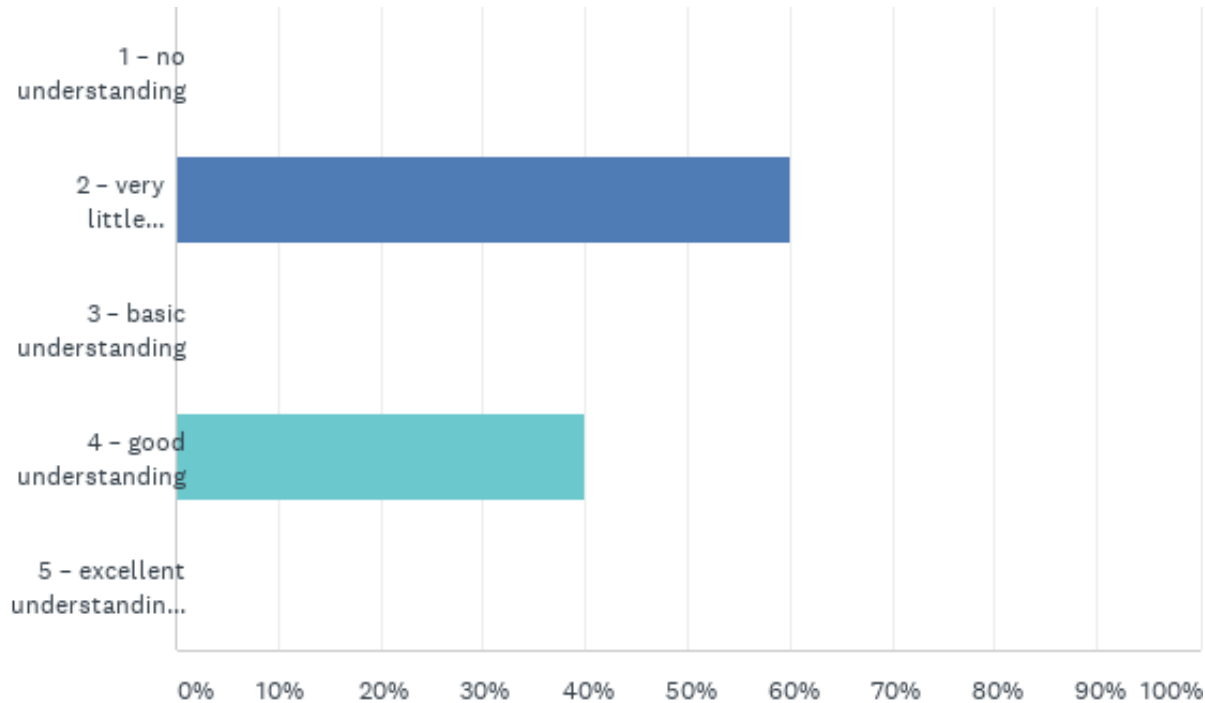
Answered: 5 Skipped: 515

ANSWER CHOICES	RESPONSES	
none	40.00%	2
once	0.00%	0
two or three times	40.00%	2
four or more times	0.00%	0
nearly every time I talk with people	20.00%	1
TOTAL		5

Person Receiving Services Has Heard of BEST

On a scale of 1-5, with 1 being no understanding and 5 being excellent understanding, how well do you understand the reasons for the creation of the new BEST service?

Answered: 5 Skipped: 515



Person Receiving Services Has Heard of BEST

On a scale of 1-5, with 1 being no understanding and 5 being excellent understanding, how well do you understand the reasons for the creation of the new BEST service?

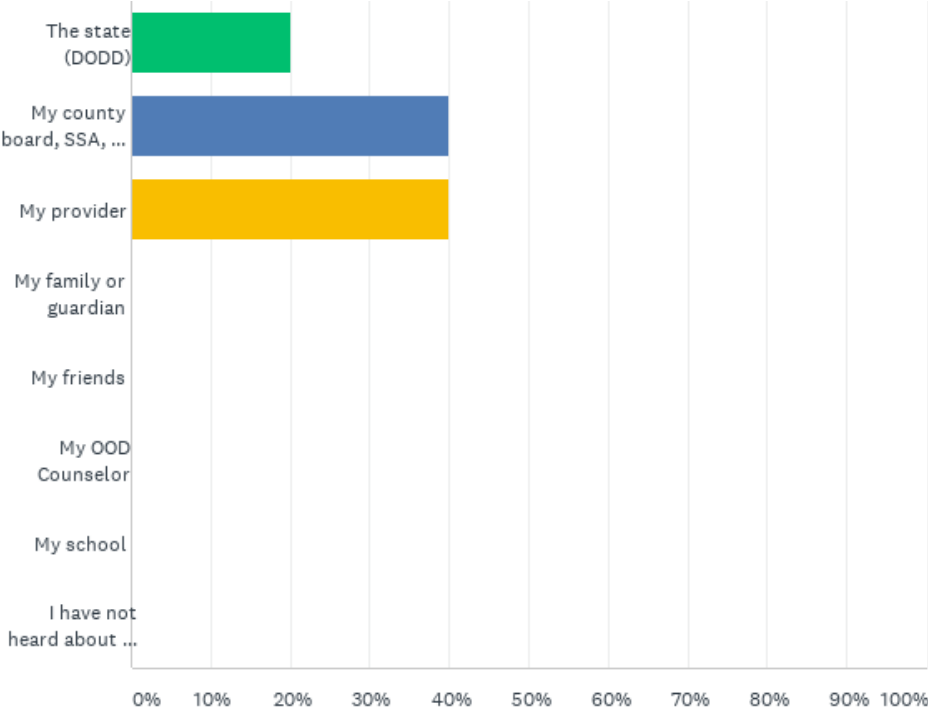
Answered: 5 Skipped: 515

ANSWER CHOICES	RESPONSES	
1 – no understanding	0.00%	0
2 – very little understanding	60.00%	3
3 – basic understanding	0.00%	0
4 – good understanding	40.00%	2
5 – excellent understanding, able to explain to others	0.00%	0
TOTAL		5

Person Receiving Services Has Heard of BEST

Before this survey, where have you heard about the new BEST service? (Check all that apply)

Answered: 5 Skipped: 515



Person Receiving Services Has Heard of BEST

Before this survey, where have you heard about the new BEST service? (Check all that apply)

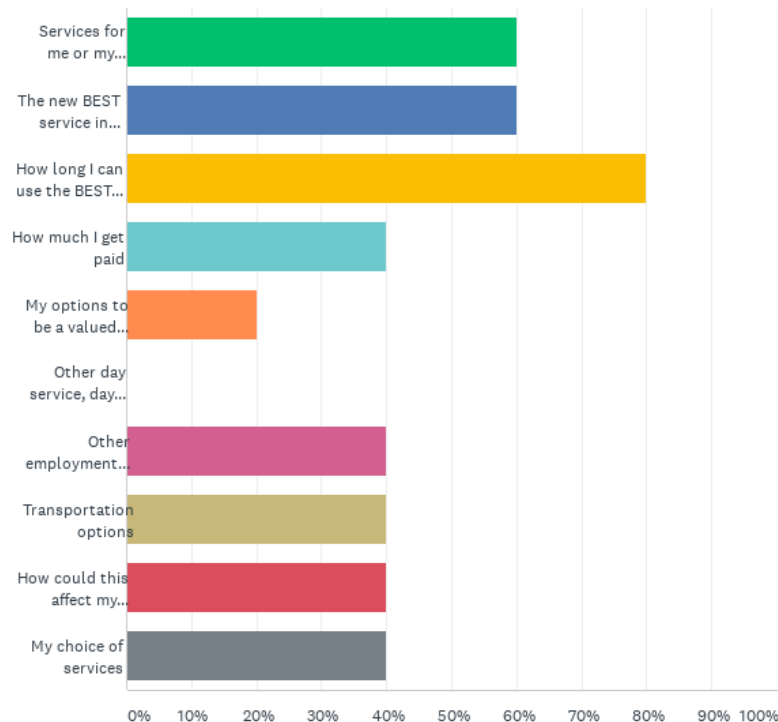
Answered: 5 Skipped: 515

ANSWER CHOICES	RESPONSES	
The state (DODD)	20.00%	1
My county board, SSA, SA, or Service Coordinator	40.00%	2
My provider	40.00%	2
My family or guardian	0.00%	0
My friends	0.00%	0
My OOD Counselor	0.00%	0
My school	0.00%	0
I have not heard about the new BEST service	0.00%	0
Total Respondents: 5		

Person Receiving Services Has Heard of BEST

Which of the following areas would you like more information? (Check all that apply)

Answered: 5 Skipped: 515



Person Receiving Services Has Heard of BEST

Which of the following areas would you like more information? (Check all that apply)

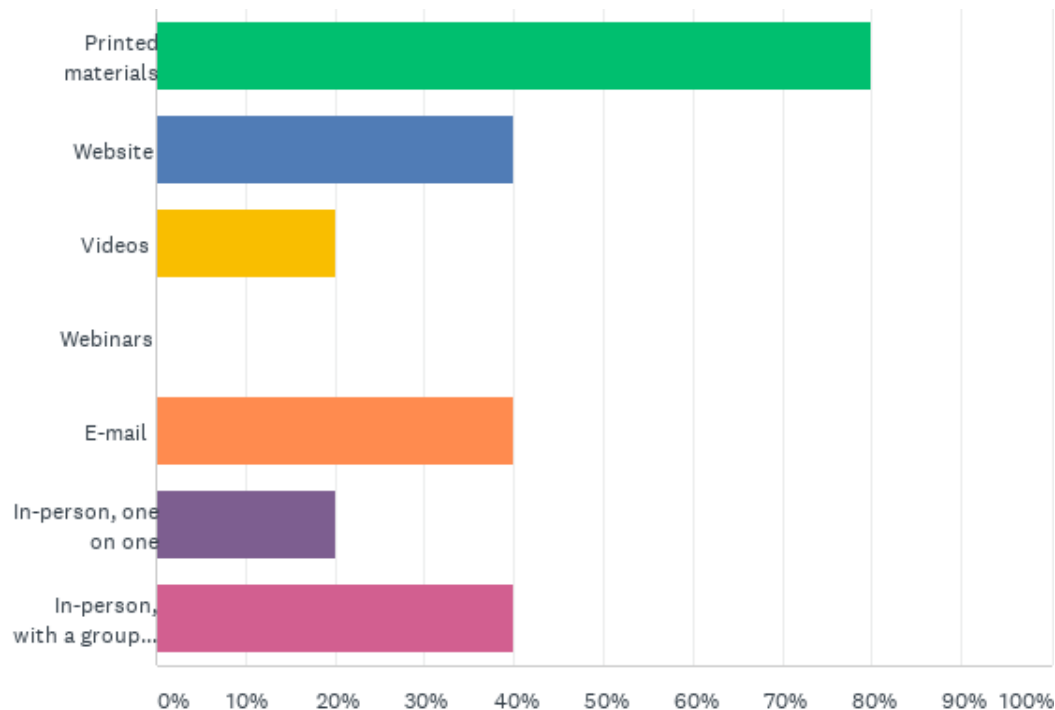
Answered: 5 Skipped: 515

ANSWER CHOICES	RESPONSES	
Services for me or my friends who are 50 years old or older	60.00%	3
The new BEST service in general	60.00%	3
How long I can use the BEST service	80.00%	4
How much I get paid	40.00%	2
My options to be a valued member of the community	20.00%	1
Other day service, day habilitation, or day hab options available to me	0.00%	0
Other employment options available to me	40.00%	2
Transportation options	40.00%	2
How could this affect my benefits	40.00%	2
My choice of services	40.00%	2
Total Respondents: 5		

Person Receiving Services Has Heard of BEST

How do you want to learn more about this new service? (Check all that apply)

Answered: 5 Skipped: 515



Person Receiving Services Has Heard of BEST

How do you want to learn more about this new service? (Check all that apply)

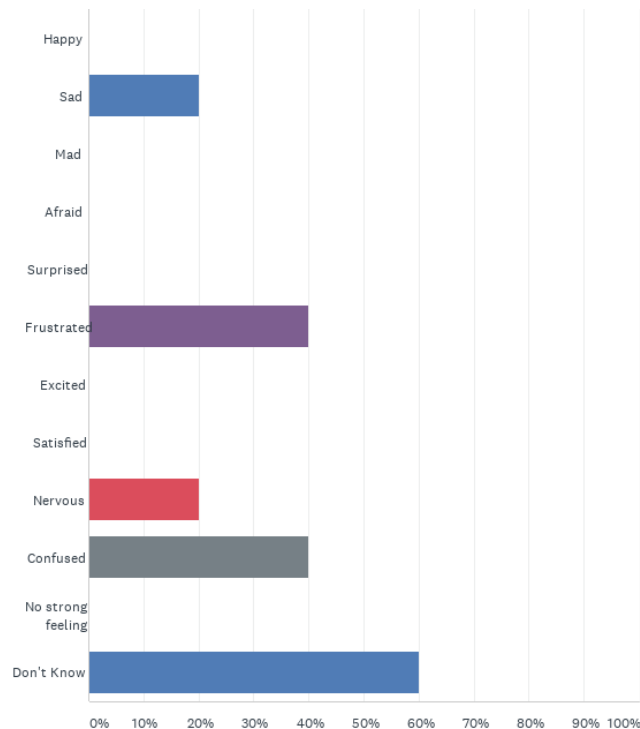
Answered: 5 Skipped: 515

ANSWER CHOICES	RESPONSES	
Printed materials	80.00%	4
Website	40.00%	2
Videos	20.00%	1
Webinars	0.00%	0
E-mail	40.00%	2
In-person, one on one	20.00%	1
In-person, with a group of people	40.00%	2
Total Respondents: 5		

Person Receiving Services Has Heard of BEST

How do you feel about the upcoming transition from Voc Hab to BEST? (Check all that apply)

Answered: 5 Skipped: 515



Person Receiving Services Has Heard of BEST

How do you feel about the upcoming transition from Voc Hab to BEST? (Check all that apply)

Answered: 5 Skipped: 515

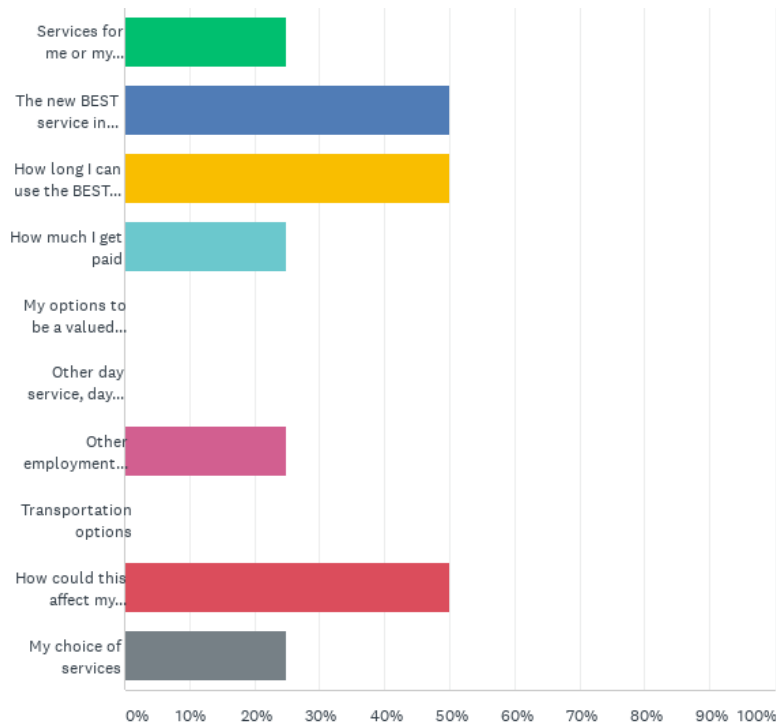
ANSWER CHOICES	RESPONSES	
Happy	0.00%	0
Sad	20.00%	1
Mad	0.00%	0
Afraid	0.00%	0
Surprised	0.00%	0
Frustrated	40.00%	2
Excited	0.00%	0
Satisfied	0.00%	0
Nervous	20.00%	1
Confused	40.00%	2
No strong feeling	0.00%	0
Don't Know	60.00%	3
Total Respondents: 5		

Person Receiving Services Has Heard of BEST

People Receiving Services Have NOT Heard of BEST

Which of the following areas would you like more information? (Check all that apply)

Answered: 4 Skipped: 516



Person Receiving Services Has NOT Heard of BEST

Which of the following areas would you like more information? (Check all that apply)

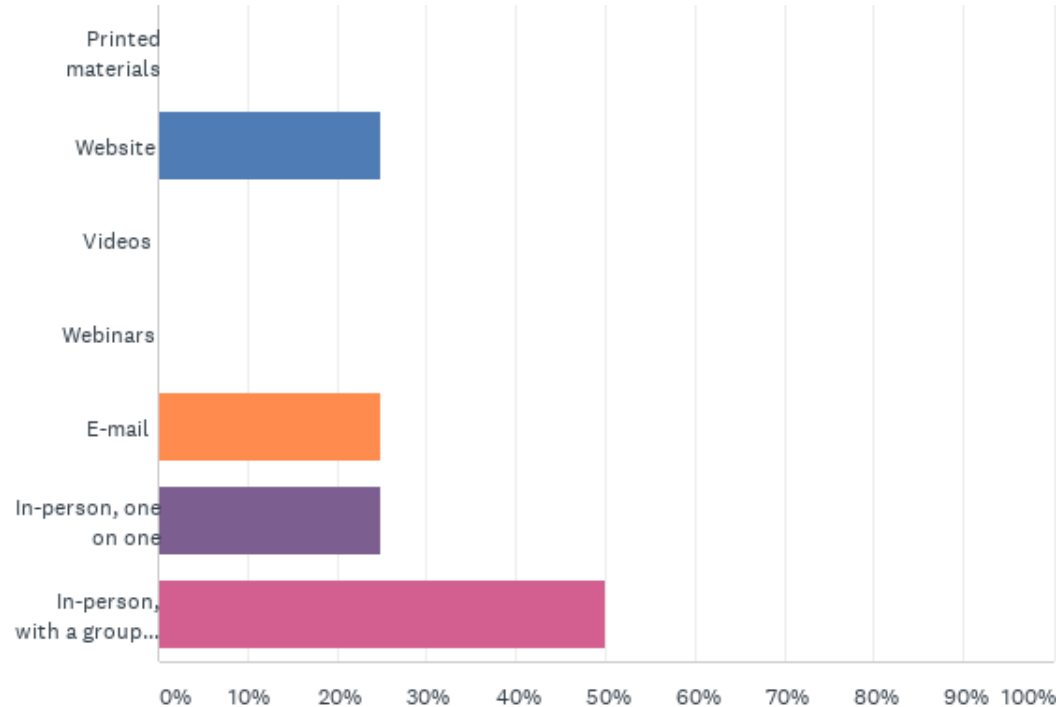
Answered: 4 Skipped: 516

ANSWER CHOICES	RESPONSES	
Services for me or my friends who are 50 years old or older	25.00%	1
The new BEST service in general	50.00%	2
How long I can use the BEST service	50.00%	2
How much I get paid	25.00%	1
My options to be a valued member of the community	0.00%	0
Other day service, day habilitation, or day hab options available to me	0.00%	0
Other employment options available to me	25.00%	1
Transportation options	0.00%	0
How could this affect my benefits	50.00%	2
My choice of services	25.00%	1
Total Respondents: 4		

Person Receiving Services Has NOT Heard of BEST

How do you want to learn more about this new service? (Check all that apply)

Answered: 4 Skipped: 516



Person Receiving Services Has NOT Heard of BEST

How do you want to learn more about this new service? (Check all that apply)

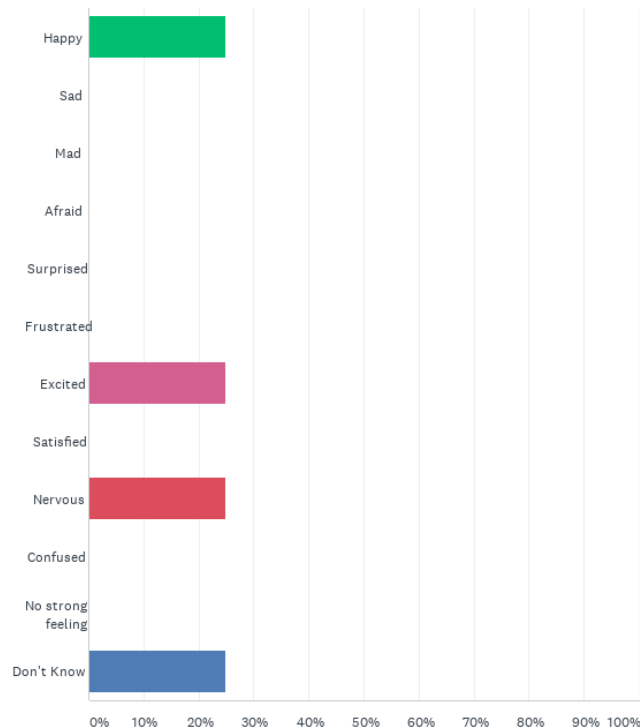
Answered: 4 Skipped: 516

ANSWER CHOICES	RESPONSES	
Printed materials	0.00%	0
Website	25.00%	1
Videos	0.00%	0
Webinars	0.00%	0
E-mail	25.00%	1
In-person, one on one	25.00%	1
In-person, with a group of people	50.00%	2
Total Respondents: 4		

Person Receiving Services Has NOT Heard of BEST

How do you feel about the upcoming transition from Voc Hab to BEST? (Check all that apply)

Answered: 4 Skipped: 516



Person Receiving Services Has NOT Heard of BEST

How do you feel about the upcoming transition from Voc Hab to BEST? (Check all that apply)

Answered: 4 Skipped: 516

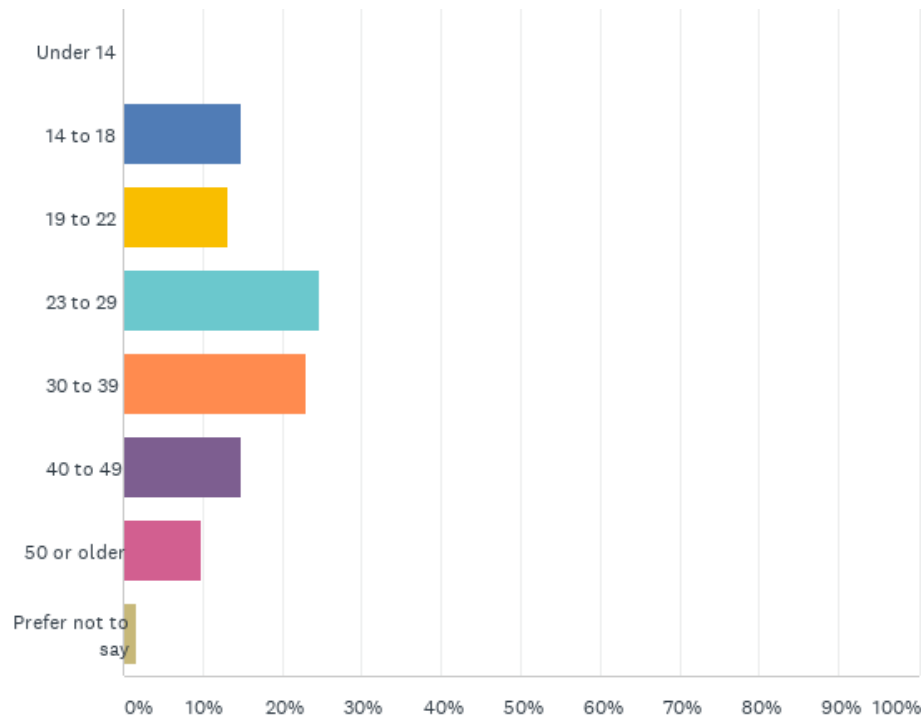
ANSWER CHOICES	RESPONSES	
Happy	25.00%	1
Sad	0.00%	0
Mad	0.00%	0
Afraid	0.00%	0
Surprised	0.00%	0
Frustrated	0.00%	0
Excited	25.00%	1
Satisfied	0.00%	0
Nervous	25.00%	1
Confused	0.00%	0
No strong feeling	0.00%	0
Don't Know	25.00%	1
Total Respondents: 4		

Person Receiving Services Has NOT Heard of BEST

Families and Guardians

What is the age of your family member(s) or people you support?

Answered: 61 Skipped: 459



Family/Guardian

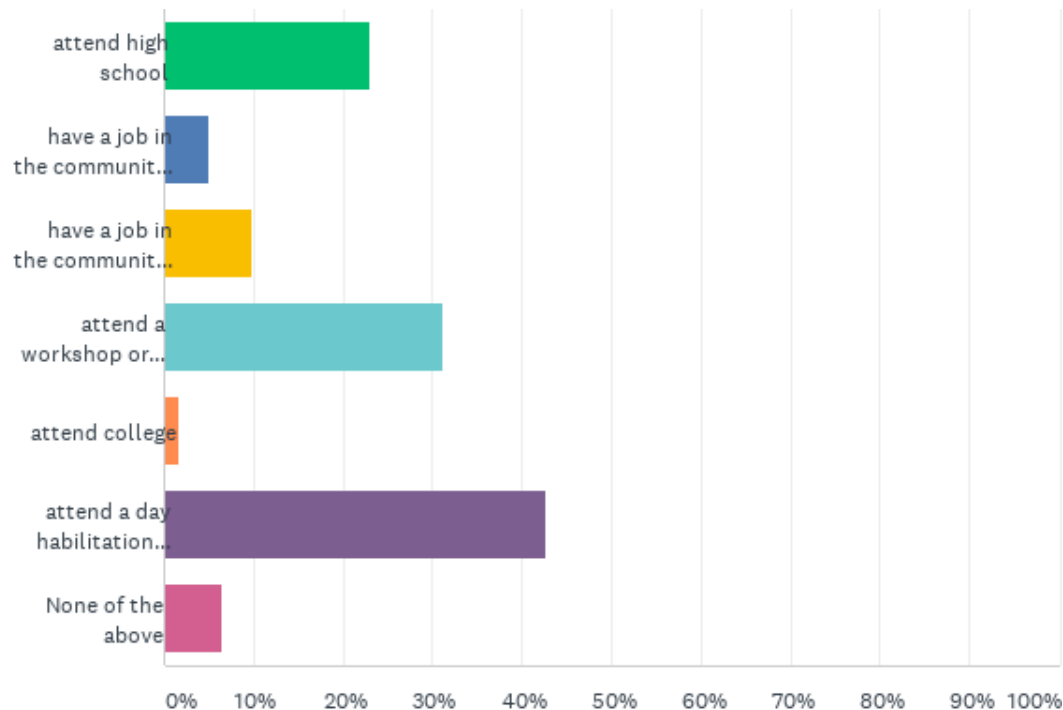
What is the age of your family member(s) or people you support?

Answered: 61 Skipped: 459

ANSWER CHOICES	RESPONSES	
Under 14	0.00%	0
14 to 18	14.75%	9
19 to 22	13.11%	8
23 to 29	24.59%	15
30 to 39	22.95%	14
40 to 49	14.75%	9
50 or older	9.84%	6
Prefer not to say	1.64%	1
Total Respondents: 61		

At least one of my family members or people I support currently... (Check all that apply)

Answered: 61 Skipped: 459



Family/Guardian

At least one of my family members or people I support currently... (Check all that apply)

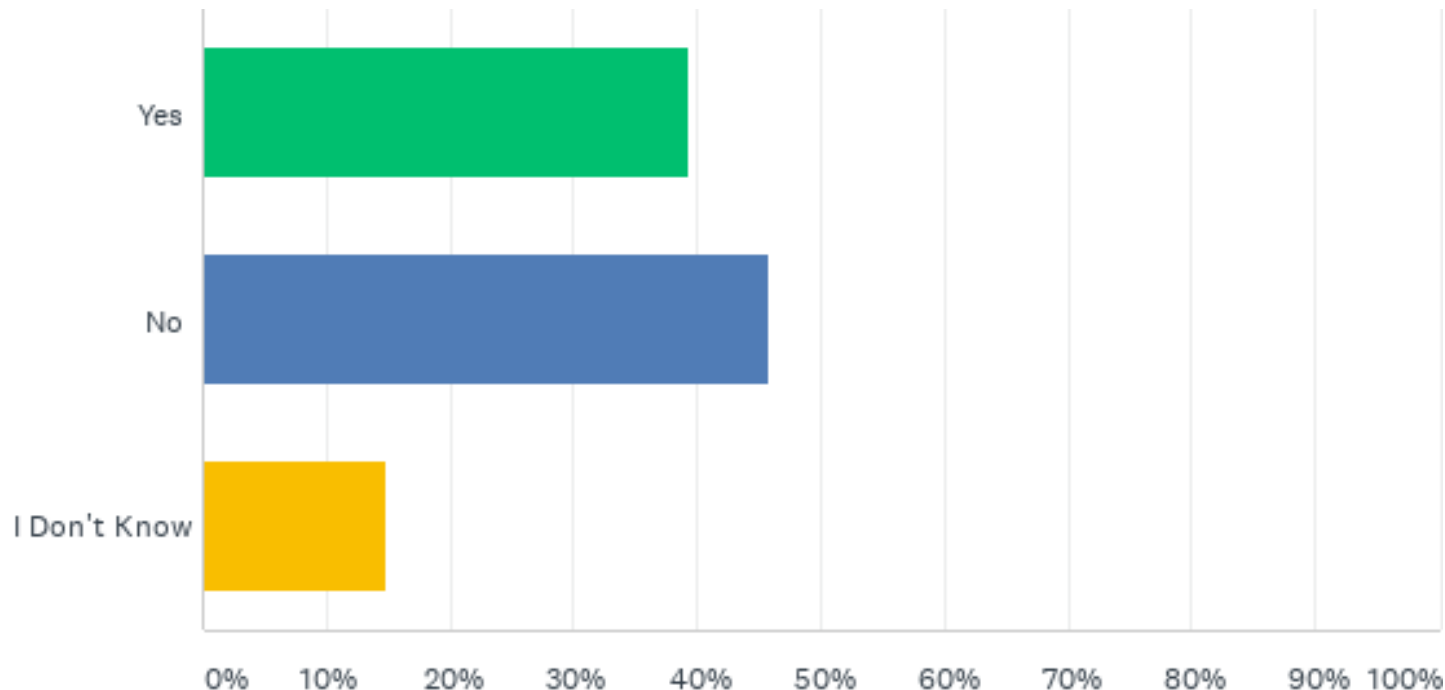
Answered: 61 Skipped: 459

ANSWER CHOICES	RESPONSES	
attend high school	22.95%	14
have a job in the community without supports	4.92%	3
have a job in the community with supports	9.84%	6
attend a workshop or work center	31.15%	19
attend college	1.64%	1
attend a day habilitation or adult day service program	42.62%	26
None of the above	6.56%	4
Total Respondents: 61		

Family/Guardian

Does at least one of your family members or people you support currently use the Vocational Habilitation service?

Answered: 61 Skipped: 459



Family/Guardian

Does at least one of your family members or people you support currently use the Vocational Habilitation service?

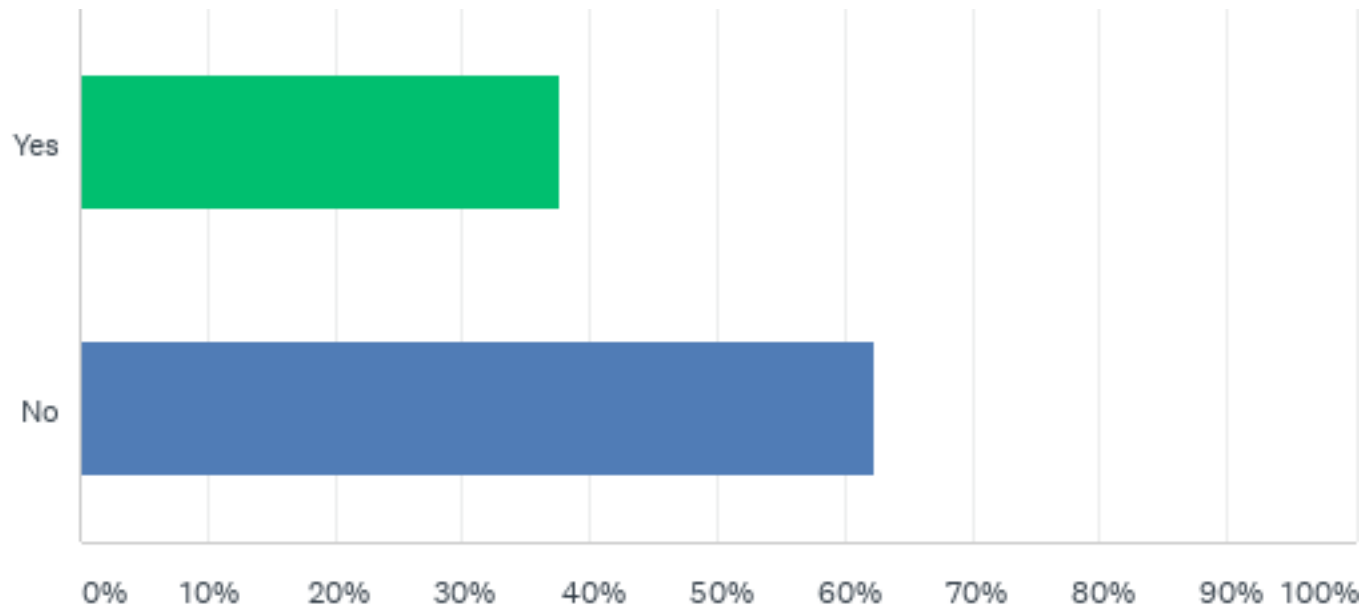
Answered: 61 Skipped: 459

ANSWER CHOICES	RESPONSES	
Yes	39.34%	24
No	45.90%	28
I Don't Know	14.75%	9
TOTAL		61

Family/Guardian

Have you heard of the new Basic Employment Skills Training (BEST) service?

Answered: 61 Skipped: 459



Family/Guardian

Have you heard of the new Basic Employment Skills Training (BEST) service?

Answered: 61 Skipped: 459

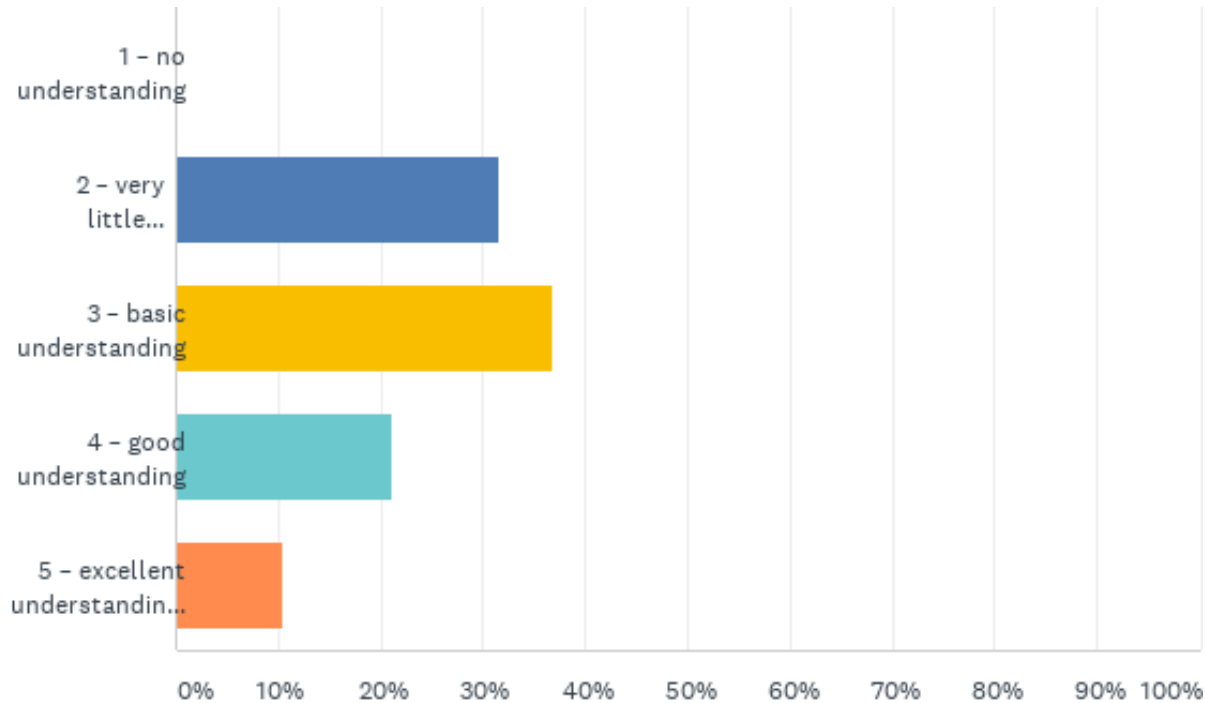
ANSWER CHOICES	RESPONSES	
Yes	37.70%	23
No	62.30%	38
TOTAL		61

Family/Guardian

Families and Guardians Have Heard of BEST

On a scale of 1-5, with 1 being no understanding and 5 being excellent understanding, how well do you understand the reasons for the creation of the new BEST service?

Answered: 19 Skipped: 501



Family/Guardian Has Heard of BEST

On a scale of 1-5, with 1 being no understanding and 5 being excellent understanding, how well do you understand the reasons for the creation of the new BEST service?

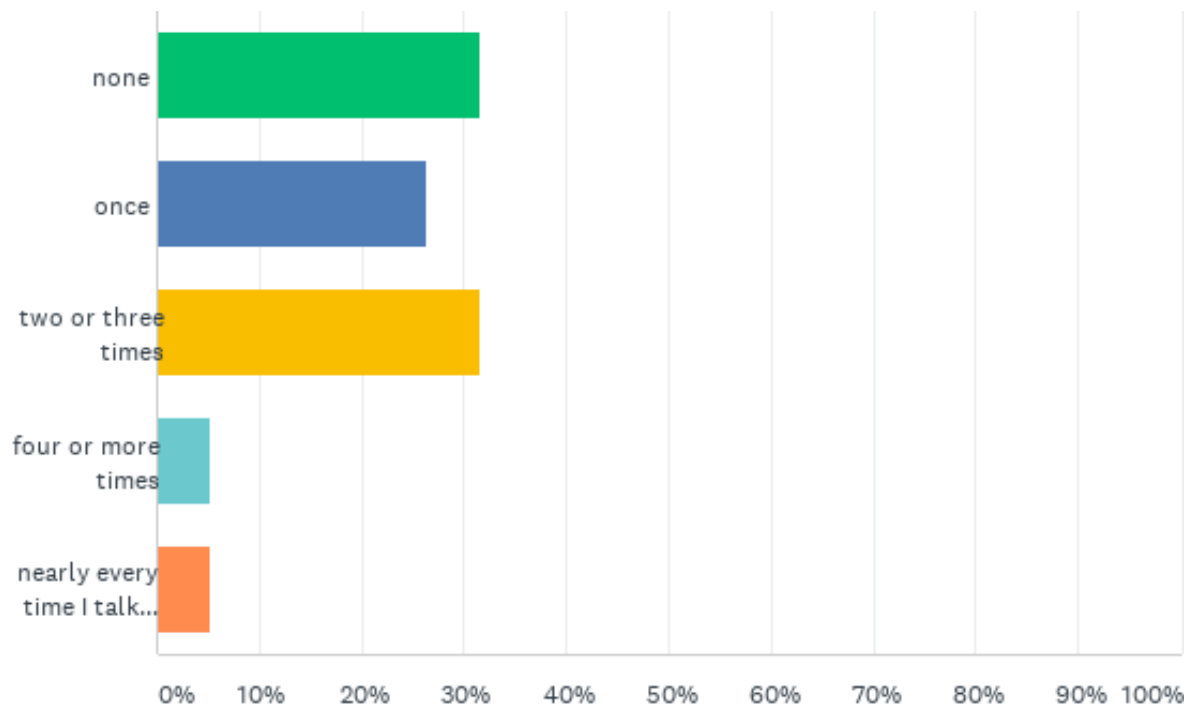
Answered: 19 Skipped: 501

ANSWER CHOICES	RESPONSES	
1 – no understanding	0.00%	0
2 – very little understanding	31.58%	6
3 – basic understanding	36.84%	7
4 – good understanding	21.05%	4
5 – excellent understanding, able to explain to others	10.53%	2
TOTAL		19

Family/Guardian Has Heard of BEST

How often have you received communication about the upcoming transition from Voc Hab to BEST?

Answered: 19 Skipped: 501



Family/Guardian Has Heard of BEST

How often have you received communication about the upcoming transition from Voc Hab to BEST?

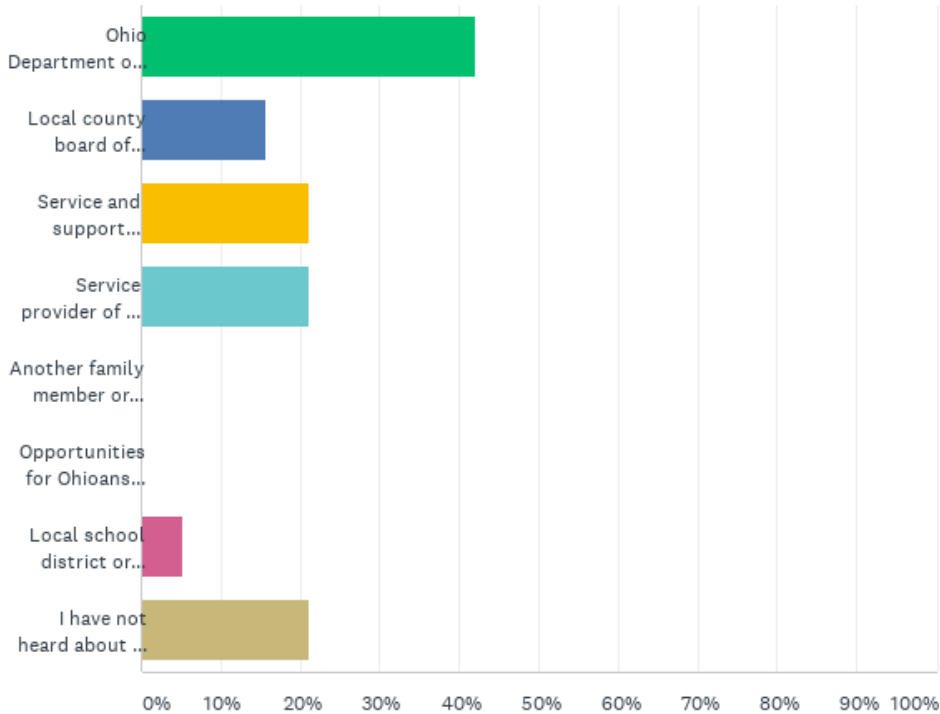
Answered: 19 Skipped: 501

ANSWER CHOICES	RESPONSES	
none	31.58%	6
once	26.32%	5
two or three times	31.58%	6
four or more times	5.26%	1
nearly every time I talk with people	5.26%	1
TOTAL		19

Family/Guardian Has Heard of BEST

Before this survey, where have you heard about the new BEST service? (Check all that apply)

Answered: 19 Skipped: 501



Family/Guardian Has Heard of BEST

Before this survey, where have you heard about the new BEST service? (Check all that apply)

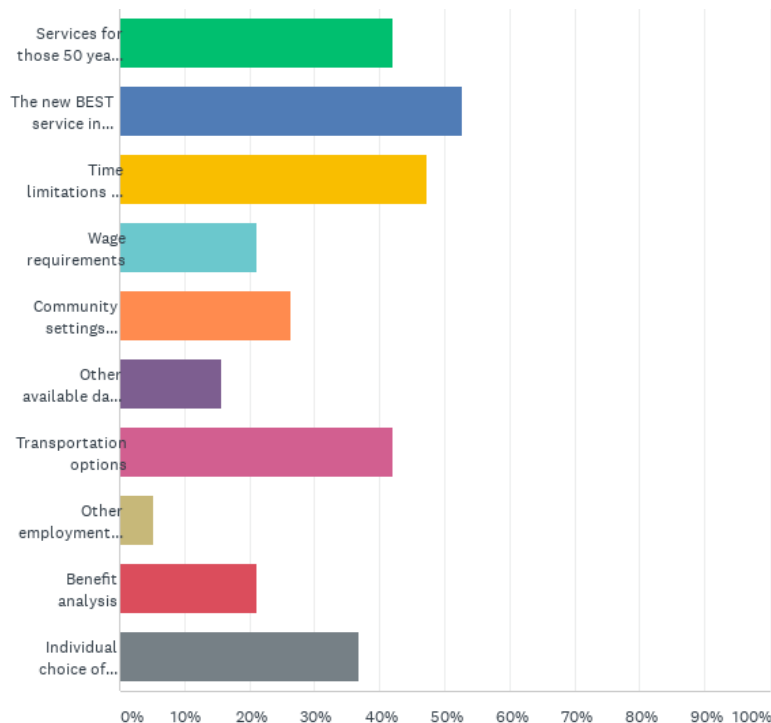
Answered: 19 Skipped: 501

ANSWER CHOICES	RESPONSES	
Ohio Department of Developmental Disabilities newsletter, website or social media	42.11%	8
Local county board of developmental disabilities newsletter, website or social media	15.79%	3
Service and support administrator (SSA), service coordinator or case manager from the county board of developmental disabilities	21.05%	4
Service provider of Voc Hab, employment supports or other Medicaid waiver services	21.05%	4
Another family member or guardian	0.00%	0
Opportunities for Ohioans with Disabilities (OOD) counselor	0.00%	0
Local school district or other educational setting	5.26%	1
I have not heard about the new BEST service	21.05%	4
Total Respondents: 19		

Family/Guardian Has Heard of BEST

Which of the following areas would you like more information? (Check all that apply)

Answered: 19 Skipped: 501



Family/Guardian Has Heard of BEST

Which of the following areas would you like more information? (Check all that apply)

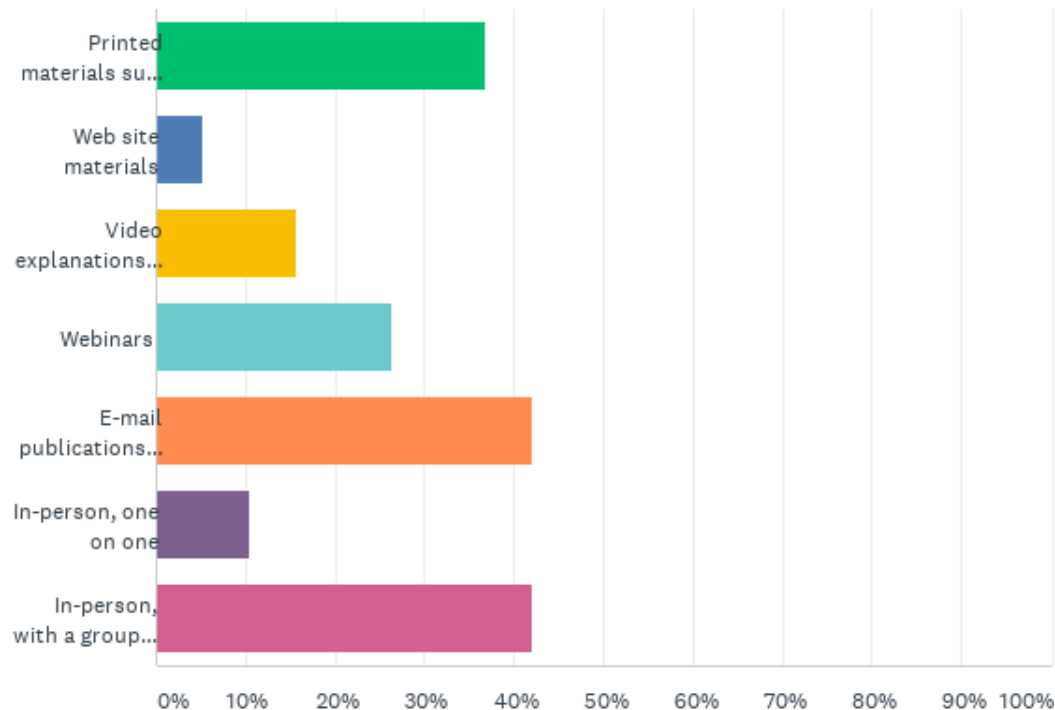
Answered: 19 Skipped: 501

ANSWER CHOICES	RESPONSES	
Services for those 50 years old or older	42.11%	8
The new BEST service in general	52.63%	10
Time limitations and extensions for services	47.37%	9
Wage requirements	21.05%	4
Community settings requirements	26.32%	5
Other available day service or day habilitation options	15.79%	3
Transportation options	42.11%	8
Other employment options	5.26%	1
Benefit analysis	21.05%	4
Individual choice of services	36.84%	7
Total Respondents: 19		

Family/Guardian Has Heard of BEST

How would you prefer to learn more about this new service? (Check all that apply)

Answered: 19 Skipped: 501



Family/Guardian Has Heard of BEST

How would you prefer to learn more about this new service? (Check all that apply)

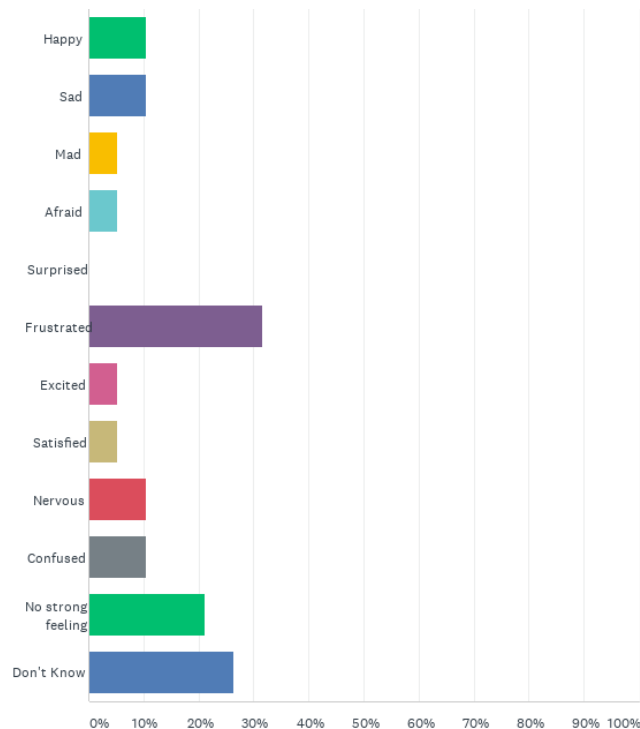
Answered: 19 Skipped: 501

ANSWER CHOICES	RESPONSES	
Printed materials such as informational brochures, fact sheets, etc.	36.84%	7
Web site materials	5.26%	1
Video explanations and tutorials	15.79%	3
Webinars	26.32%	5
E-mail publications and FAQ	42.11%	8
In-person, one on one	10.53%	2
In-person, with a group of people	42.11%	8
Total Respondents: 19		

Family/Guardian Has Heard of BEST

How do you feel about the upcoming transition from Voc Hab to BEST? (Check all that apply)

Answered: 19 Skipped: 501



Family/Guardian Has Heard of BEST

How do you feel about the upcoming transition from Voc Hab to BEST? (Check all that apply)

Answered: 19 Skipped: 501

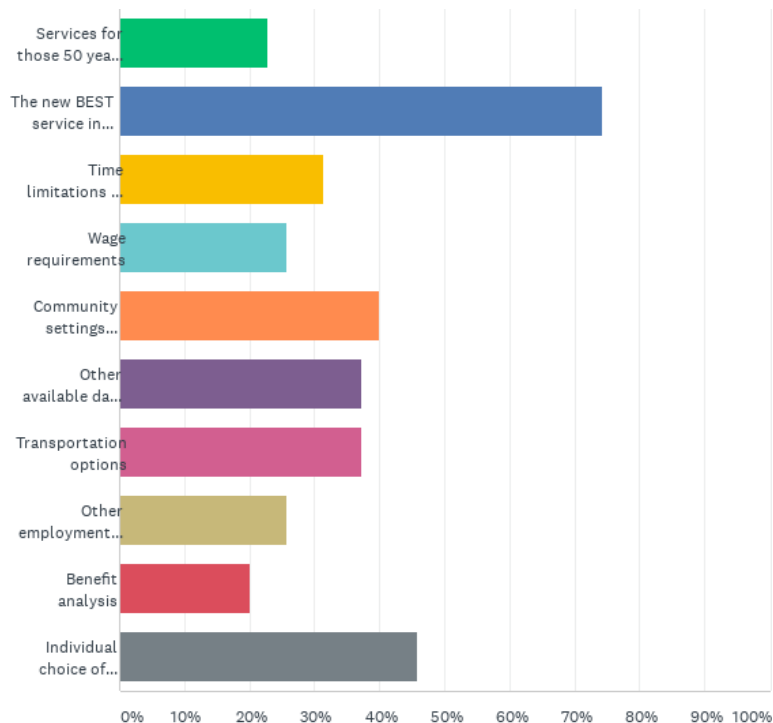
ANSWER CHOICES	RESPONSES	
Happy	10.53%	2
Sad	10.53%	2
Mad	5.26%	1
Afraid	5.26%	1
Surprised	0.00%	0
Frustrated	31.58%	6
Excited	5.26%	1
Satisfied	5.26%	1
Nervous	10.53%	2
Confused	10.53%	2
No strong feeling	21.05%	4
Don't Know	26.32%	5
Total Respondents: 19		

Family/Guardian Has Heard of BEST

Families and Guardians Have NOT Heard of BEST

Which of the following areas would you like more information? (Check all that apply)

Answered: 35 Skipped: 485



Family/Guardian Has NOT Heard of BEST

Which of the following areas would you like more information? (Check all that apply)

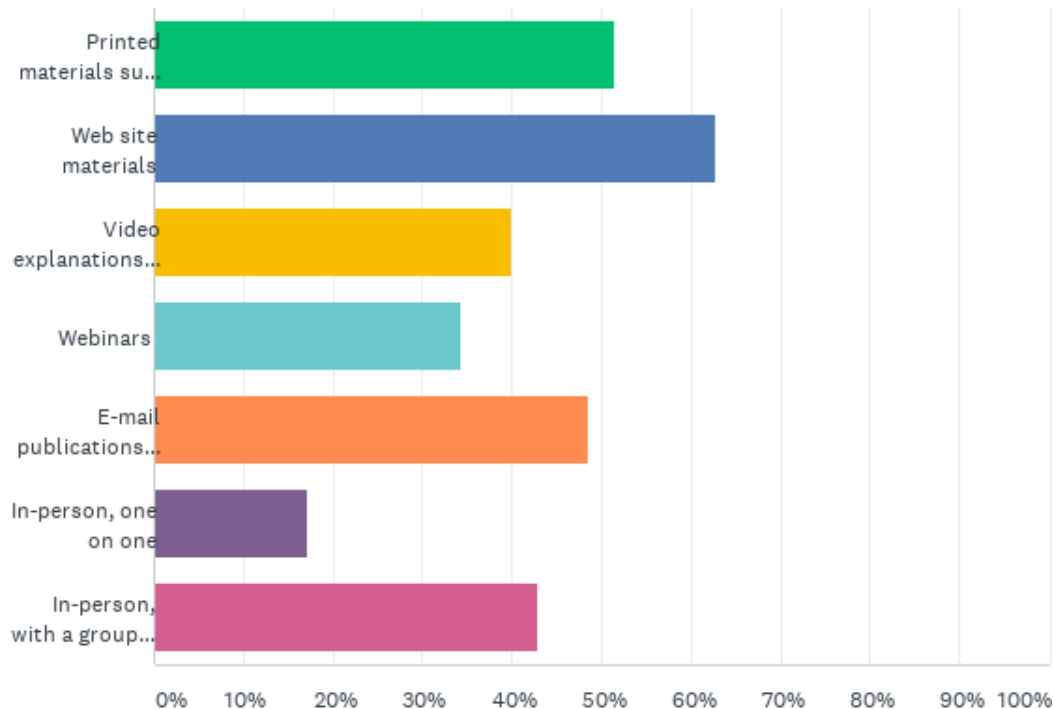
Answered: 35 Skipped: 485

ANSWER CHOICES	RESPONSES	
Services for those 50 years old or older	22.86%	8
The new BEST service in general	74.29%	26
Time limitations and extensions for services	31.43%	11
Wage requirements	25.71%	9
Community settings requirements	40.00%	14
Other available day service or day habilitation options	37.14%	13
Transportation options	37.14%	13
Other employment options	25.71%	9
Benefit analysis	20.00%	7
Individual choice of services	45.71%	16
Total Respondents: 35		

Family/Guardian Has NOT Heard of BEST

How would you prefer to learn more about this new service? (Check all that apply)

Answered: 35 Skipped: 485



Family/Guardian Has NOT Heard of BEST

How would you prefer to learn more about this new service? (Check all that apply)

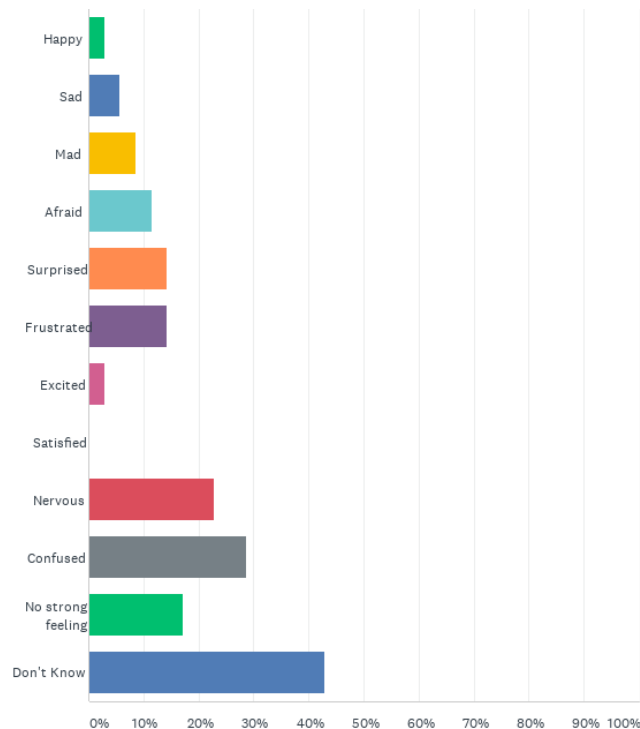
Answered: 35 Skipped: 485

ANSWER CHOICES	RESPONSES	
Printed materials such as informational brochures, fact sheets, etc.	51.43%	18
Web site materials	62.86%	22
Video explanations and tutorials	40.00%	14
Webinars	34.29%	12
E-mail publications and FAQ	48.57%	17
In-person, one on one	17.14%	6
In-person, with a group of people	42.86%	15
Total Respondents: 35		

Family/Guardian Has NOT Heard of BEST

How do you feel about the upcoming transition from Voc Hab to BEST? (Check all that apply)

Answered: 35 Skipped: 485



Family/Guardian Has NOT Heard of BEST

How do you feel about the upcoming transition from Voc Hab to BEST? (Check all that apply)

Answered: 35 Skipped: 485

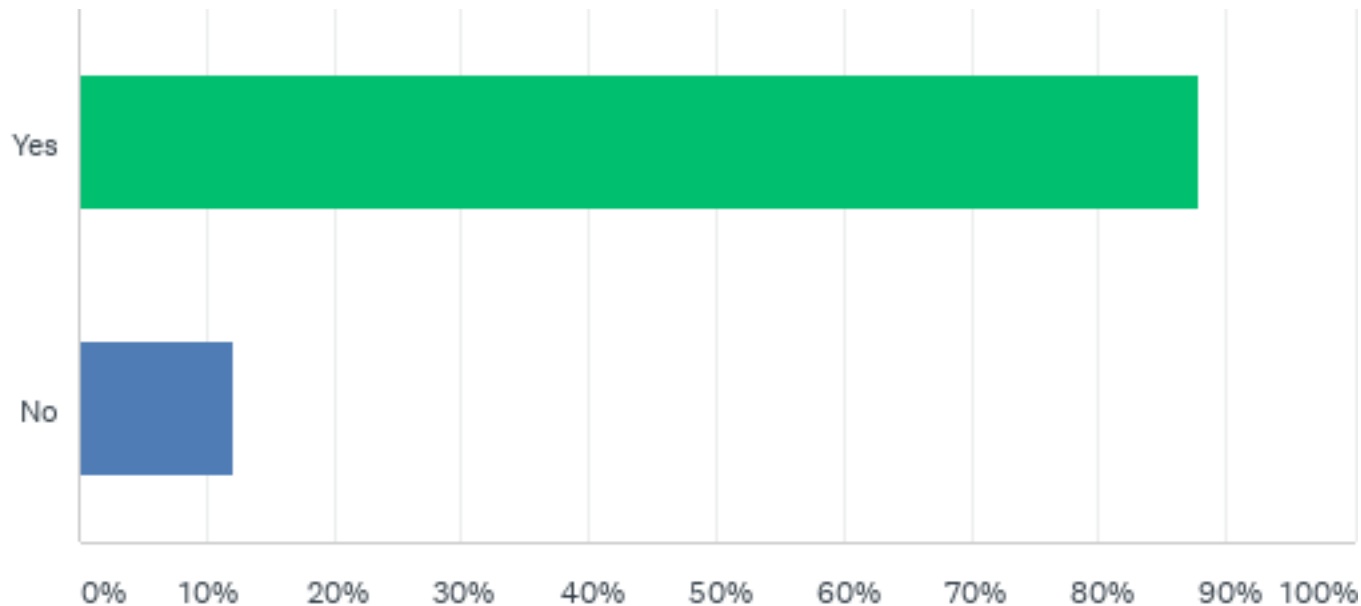
ANSWER CHOICES	RESPONSES	
Happy	2.86%	1
Sad	5.71%	2
Mad	8.57%	3
Afraid	11.43%	4
Surprised	14.29%	5
Frustrated	14.29%	5
Excited	2.86%	1
Satisfied	0.00%	0
Nervous	22.86%	8
Confused	28.57%	10
No strong feeling	17.14%	6
Don't Know	42.86%	15
Total Respondents: 35		

Family/Guardian Has NOT Heard of BEST

Providers

Do you currently provide Vocational Habilitation as a service? (If you are unsure, please ask your agency before completing the survey)

Answered: 124 Skipped: 396



Providers

Do you currently provide Vocational Habilitation as a service? (If you are unsure, please ask your agency before completing the survey)

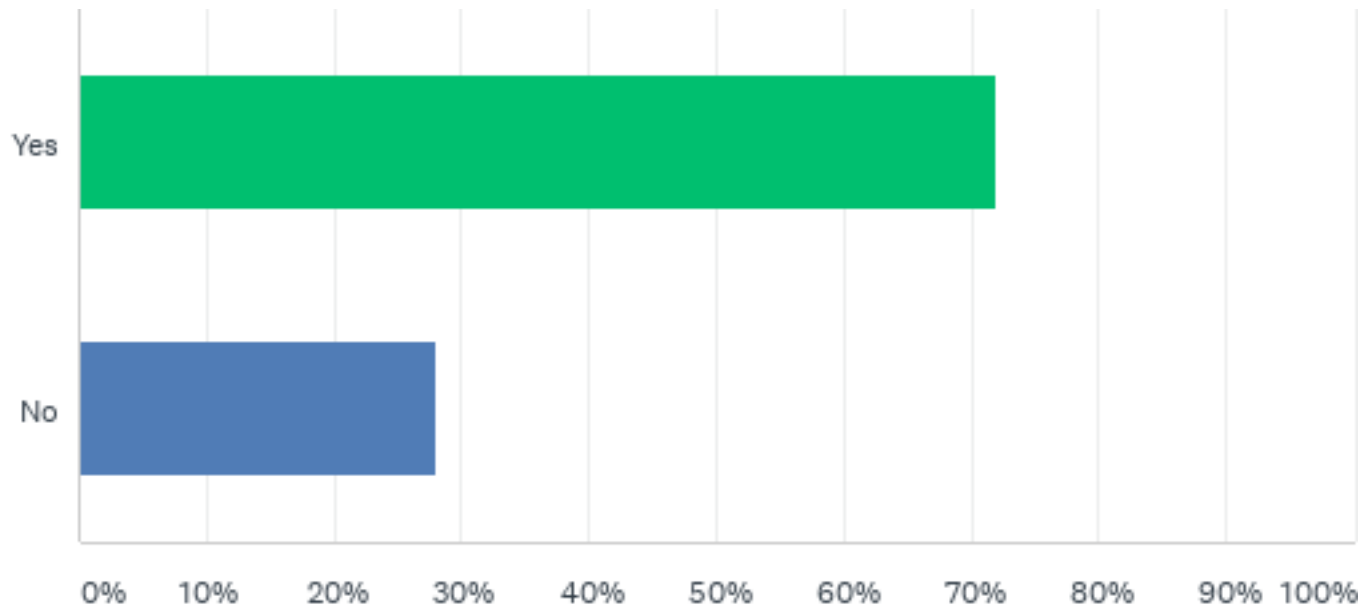
Answered: 124 Skipped: 396

ANSWER CHOICES	RESPONSES	
Yes	87.90%	109
No	12.10%	15
TOTAL		124

Providers

Have you heard of the new Basic Employment Skills Training (BEST) service?

Answered: 107 Skipped: 413



Providers

Have you heard of the new Basic Employment Skills Training (BEST) service?

Answered: 107 Skipped: 413

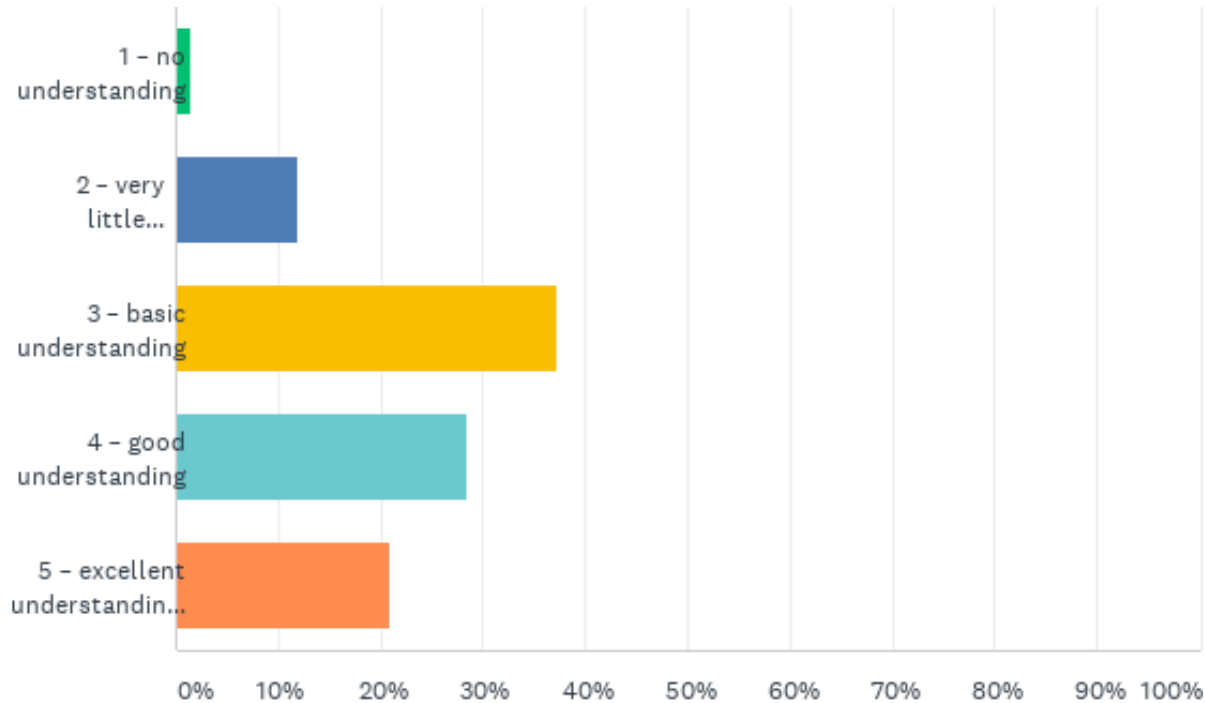
ANSWER CHOICES	RESPONSES	
Yes	71.96%	77
No	28.04%	30
TOTAL		107

Providers

Providers Have Heard of BEST

On a scale of 1-5, with 1 being no understanding and 5 being excellent understanding, how well do you understand the reasons for the creation of the new BEST service?

Answered: 67 Skipped: 453



Providers Have Heard of BEST

On a scale of 1-5, with 1 being no understanding and 5 being excellent understanding, how well do you understand the reasons for the creation of the new BEST service?

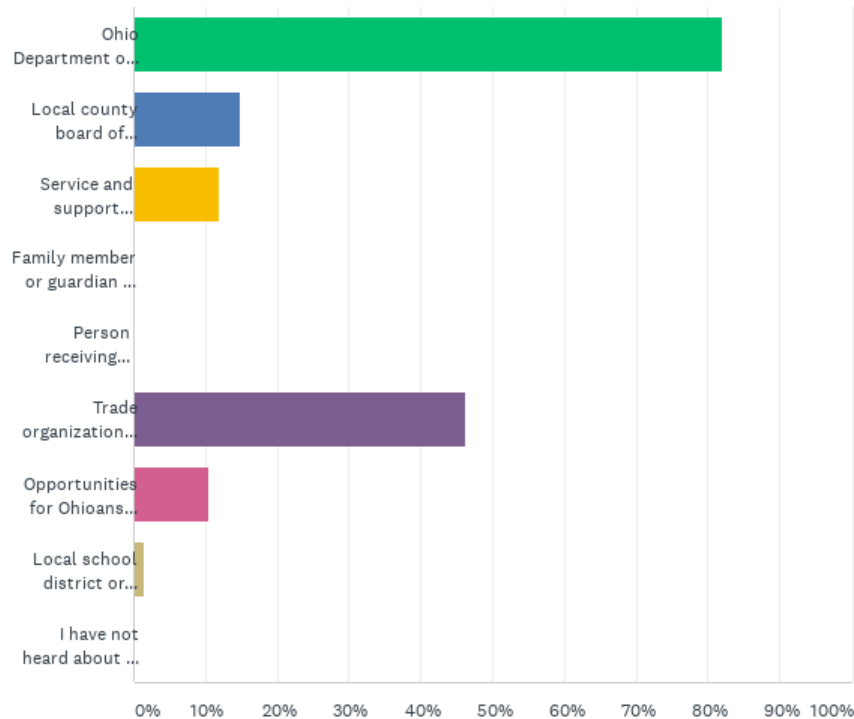
Answered: 67 Skipped: 453

ANSWER CHOICES	RESPONSES	
1 – no understanding	1.49%	1
2 – very little understanding	11.94%	8
3 – basic understanding	37.31%	25
4 – good understanding	28.36%	19
5 – excellent understanding, able to explain to others	20.90%	14
TOTAL		67

Providers Have Heard of BEST

Before this survey, where have you heard about the new BEST service? (Check all that apply)

Answered: 67 Skipped: 453



Providers Have Heard of BEST

Before this survey, where have you heard about the new BEST service? (Check all that apply)

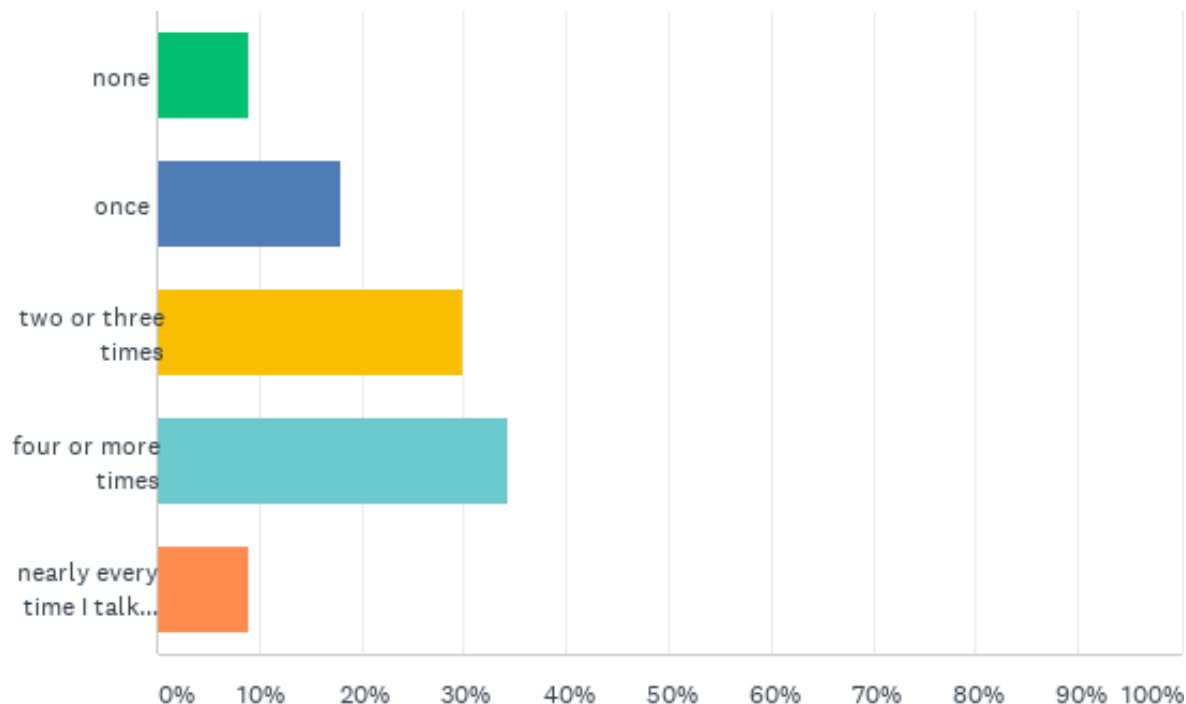
Answered: 67 Skipped: 453

ANSWER CHOICES	RESPONSES	
Ohio Department of Developmental Disabilities newsletter, website or social media	82.09%	55
Local county board of developmental disabilities newsletter, website or social media	14.93%	10
Service and support administrator (SSA), service coordinator or case manager from the county board of developmental disabilities	11.94%	8
Family member or guardian of a person receiving services	0.00%	0
Person receiving services	0.00%	0
Trade organization or Association	46.27%	31
Opportunities for Ohioans with Disabilities (OOD) counselor	10.45%	7
Local school district or other educational setting	1.49%	1
I have not heard about the new BEST service	0.00%	0
Total Respondents: 67		

Providers Have Heard of BEST

How often have you received communication about the upcoming transition from Voc Hab to BEST?

Answered: 67 Skipped: 453



Providers Have Heard of BEST

How often have you received communication about the upcoming transition from Voc Hab to BEST?

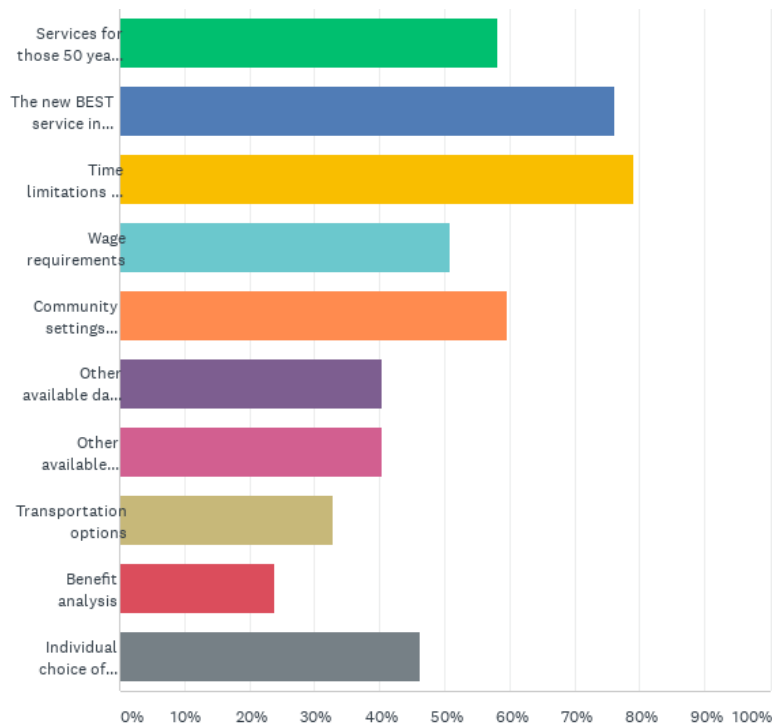
Answered: 67 Skipped: 453

ANSWER CHOICES	RESPONSES	
none	8.96%	6
once	17.91%	12
two or three times	29.85%	20
four or more times	34.33%	23
nearly every time I talk with people	8.96%	6
TOTAL		67

Providers Have Heard of BEST

Which of the following areas would you like more information? (Check all that apply)

Answered: 67 Skipped: 453



Providers Have Heard of BEST

Which of the following areas would you like more information? (Check all that apply)

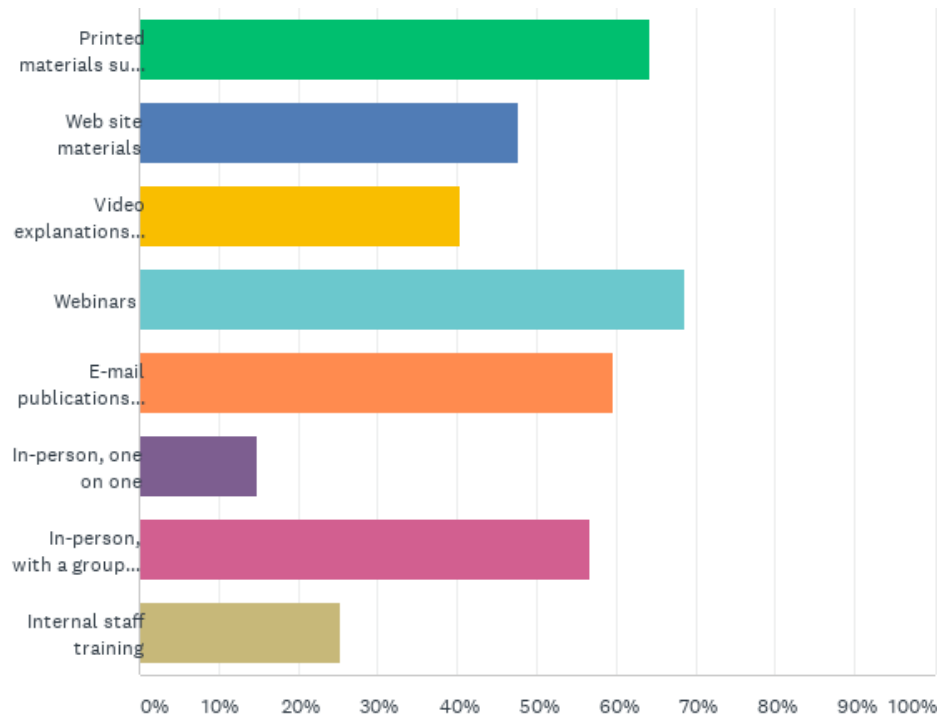
Answered: 67 Skipped: 453

ANSWER CHOICES	RESPONSES	
Services for those 50 years old or older	58.21%	39
The new BEST service in general	76.12%	51
Time limitations and extensions for services	79.10%	53
Wage requirements	50.75%	34
Community settings requirements	59.70%	40
Other available day service or day habilitation options	40.30%	27
Other available employment options	40.30%	27
Transportation options	32.84%	22
Benefit analysis	23.88%	16
Individual choice of services	46.27%	31
Total Respondents: 67		

Providers Have Heard of BEST

How would you prefer to learn more about this new service? (Check all that apply)

Answered: 67 Skipped: 453



Providers Have Heard of BEST

How would you prefer to learn more about this new service? (Check all that apply)

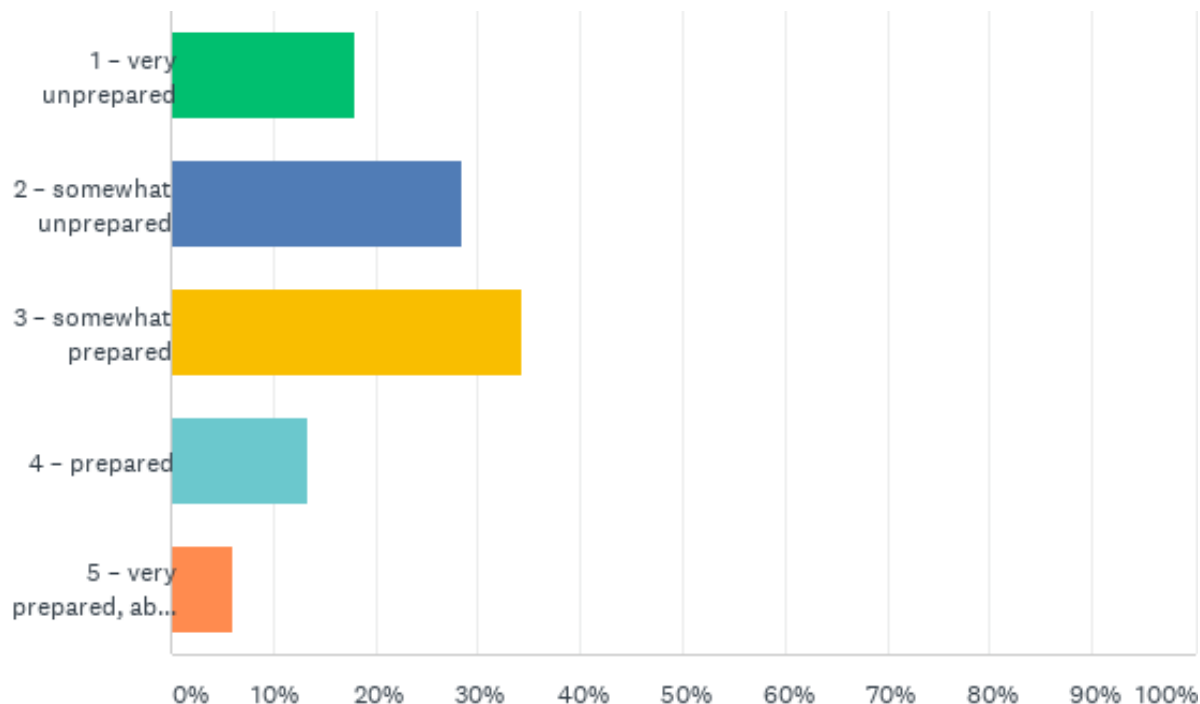
Answered: 67 Skipped: 453

ANSWER CHOICES	RESPONSES	
Printed materials such as informational brochures, fact sheets, etc.	64.18%	43
Web site materials	47.76%	32
Video explanations and tutorials	40.30%	27
Webinars	68.66%	46
E-mail publications and FAQ	59.70%	40
In-person, one on one	14.93%	10
In-person, with a group of people	56.72%	38
Internal staff training	25.37%	17
Total Respondents: 67		

Providers Have Heard of BEST

On a scale of 1-5, with 1 being very unprepared and 5 being very prepared, how prepared are you to transition to providing the new BEST service.

Answered: 67 Skipped: 453



Providers Have Heard of BEST

On a scale of 1-5, with 1 being very unprepared and 5 being very prepared, how prepared are you to transition to providing the new BEST service.

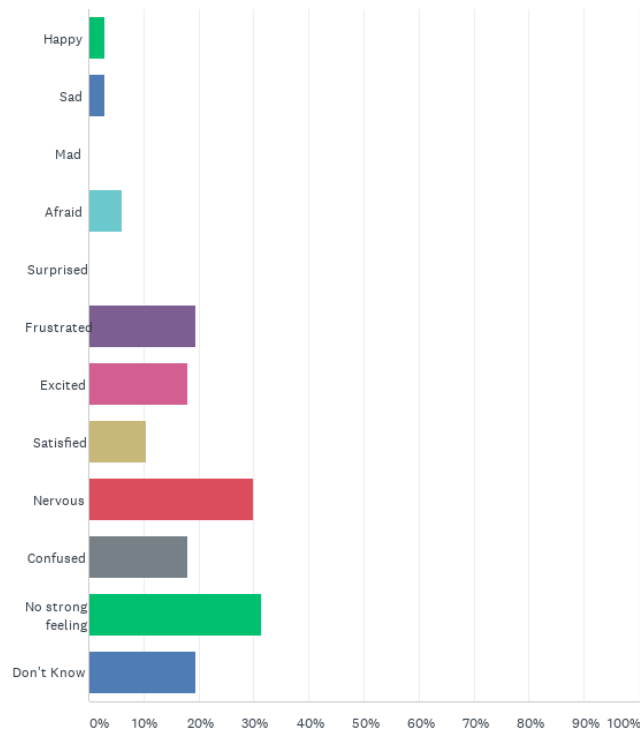
Answered: 67 Skipped: 453

ANSWER CHOICES	RESPONSES	
1 – very unprepared	17.91%	12
2 – somewhat unprepared	28.36%	19
3 – somewhat prepared	34.33%	23
4 – prepared	13.43%	9
5 – very prepared, able to support other agencies	5.97%	4
TOTAL		67

Providers Have Heard of BEST

Q39: How do you feel about the upcoming transition from Voc Hab to BEST? (Check all that apply)

Answered: 67 Skipped: 453



Providers Have Heard of BEST

How do you feel about the upcoming transition from Voc Hab to BEST? (Check all that apply)

Answered: 67 Skipped: 453

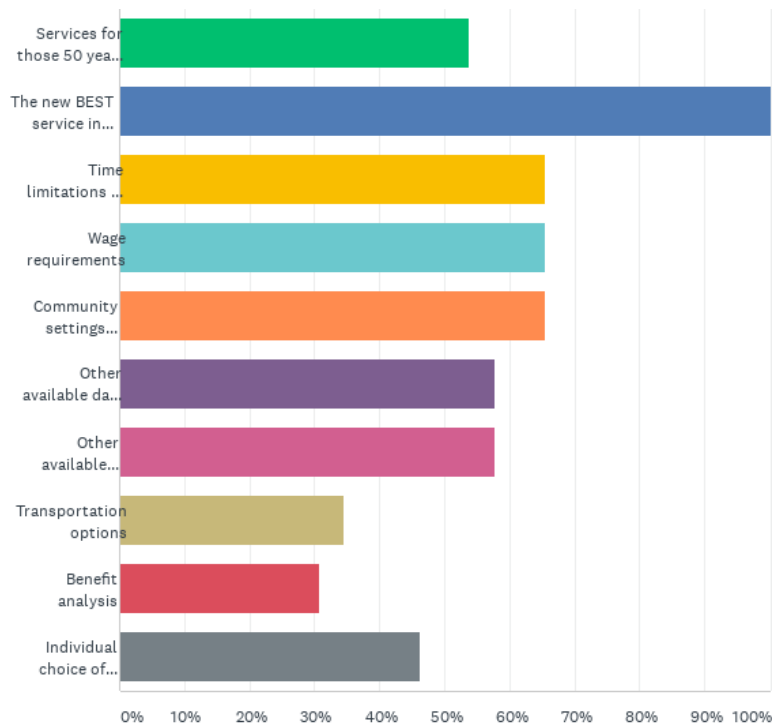
ANSWER CHOICES	RESPONSES	
Happy	2.99%	2
Sad	2.99%	2
Mad	0.00%	0
Afraid	5.97%	4
Surprised	0.00%	0
Frustrated	19.40%	13
Excited	17.91%	12
Satisfied	10.45%	7
Nervous	29.85%	20
Confused	17.91%	12
No strong feeling	31.34%	21
Don't Know	19.40%	13
Total Respondents: 67		

Providers Have Heard of BEST

Providers Have NOT Heard of BEST

Which of the following areas would you like more information? (Check all that apply)

Answered: 26 Skipped: 494



Providers Have NOT Heard of BEST

Which of the following areas would you like more information? (Check all that apply)

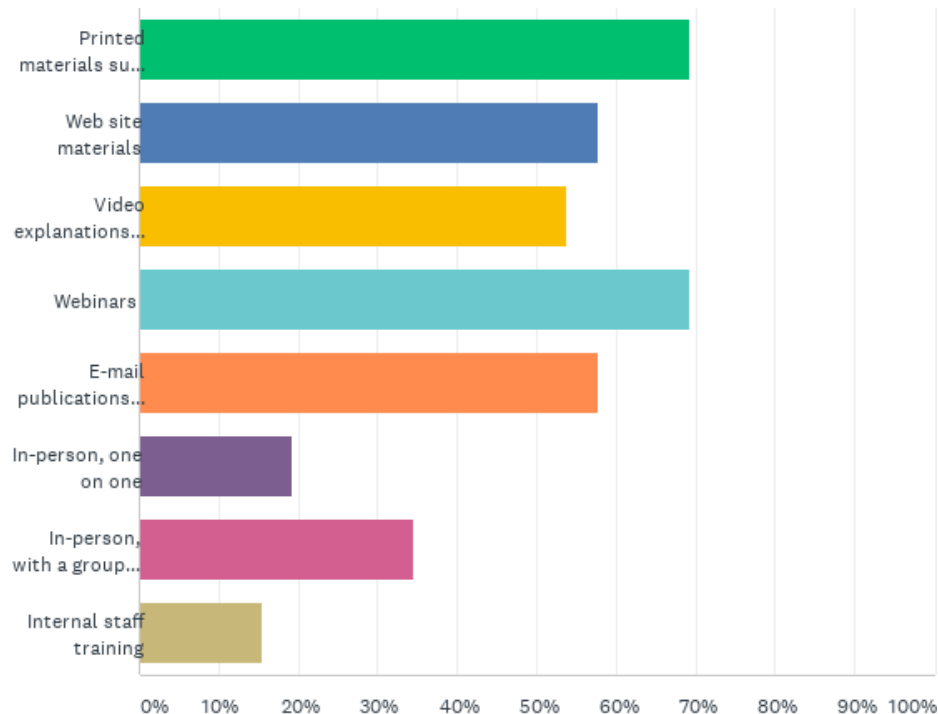
Answered: 26 Skipped: 494

ANSWER CHOICES	RESPONSES	
Services for those 50 years old or older	53.85%	14
The new BEST service in general	100.00%	26
Time limitations and extensions for services	65.38%	17
Wage requirements	65.38%	17
Community settings requirements	65.38%	17
Other available day service or day habilitation options	57.69%	15
Other available employment options	57.69%	15
Transportation options	34.62%	9
Benefit analysis	30.77%	8
Individual choice of services	46.15%	12
Total Respondents: 26		

Providers Have NOT Heard of BEST

How would you prefer to learn more about this new service? (Check all that apply)

Answered: 26 Skipped: 494



Providers Have NOT Heard of BEST

How would you prefer to learn more about this new service? (Check all that apply)

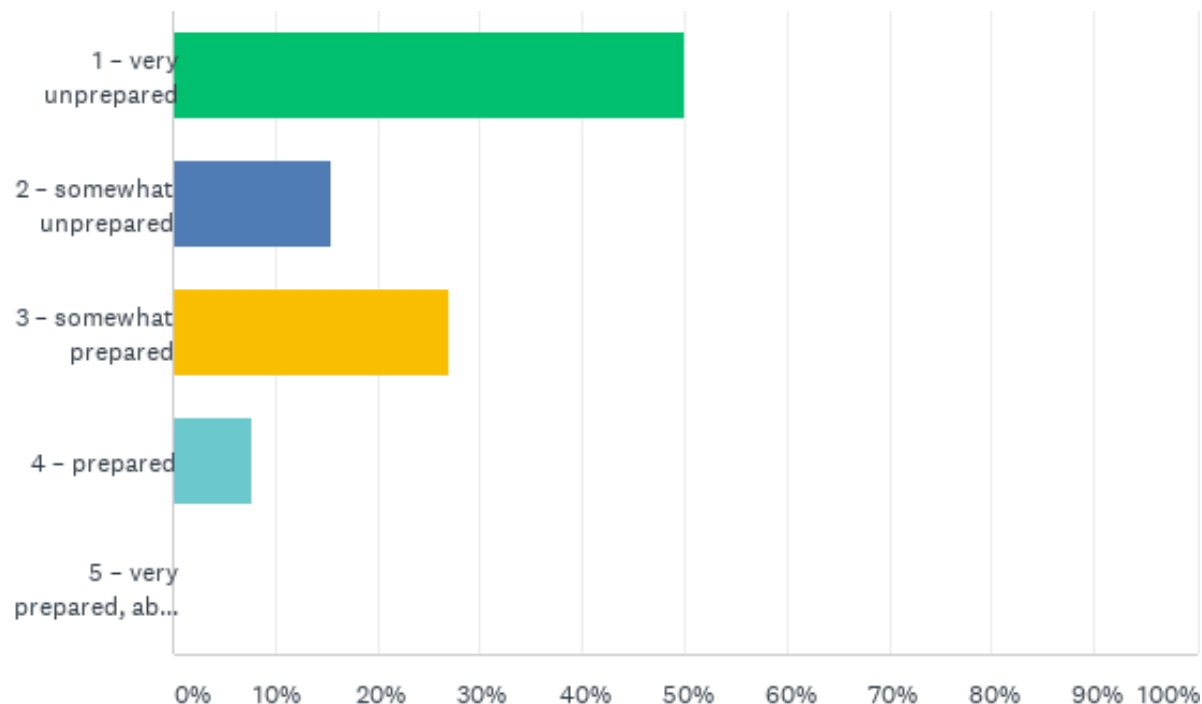
Answered: 26 Skipped: 494

ANSWER CHOICES	RESPONSES	
Printed materials such as informational brochures, fact sheets, etc.	69.23%	18
Web site materials	57.69%	15
Video explanations and tutorials	53.85%	14
Webinars	69.23%	18
E-mail publications and FAQ	57.69%	15
In-person, one on one	19.23%	5
In-person, with a group of people	34.62%	9
Internal staff training	15.38%	4
Total Respondents: 26		

Providers Have NOT Heard of BEST

On a scale of 1-5, with 1 being very unprepared and 5 being very prepared, how prepared are you to transition to providing the new BEST service.

Answered: 26 Skipped: 494



Providers Have NOT Heard of BEST

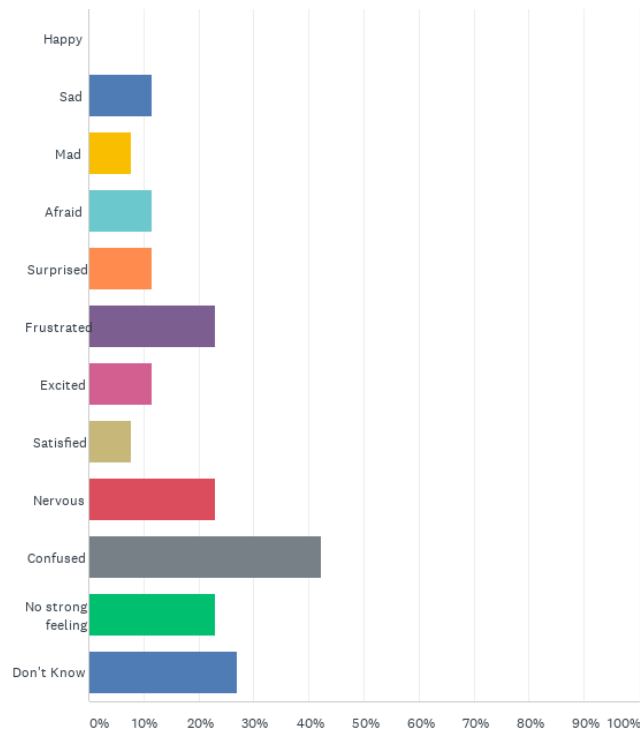
On a scale of 1-5, with 1 being very unprepared and 5 being very prepared, how prepared are you to transition to providing the new BEST service.

Answered: 26 Skipped: 494

ANSWER CHOICES	RESPONSES	
1 – very unprepared	50.00%	13
2 – somewhat unprepared	15.38%	4
3 – somewhat prepared	26.92%	7
4 – prepared	7.69%	2
5 – very prepared, able to support other agencies	0.00%	0
TOTAL		26

How do you feel about the upcoming transition from Voc Hab to BEST? (Check all that apply)

Answered: 26 Skipped: 494



Providers Have NOT Heard of BEST

How do you feel about the upcoming transition from Voc Hab to BEST? (Check all that apply)

Answered: 26 Skipped: 494

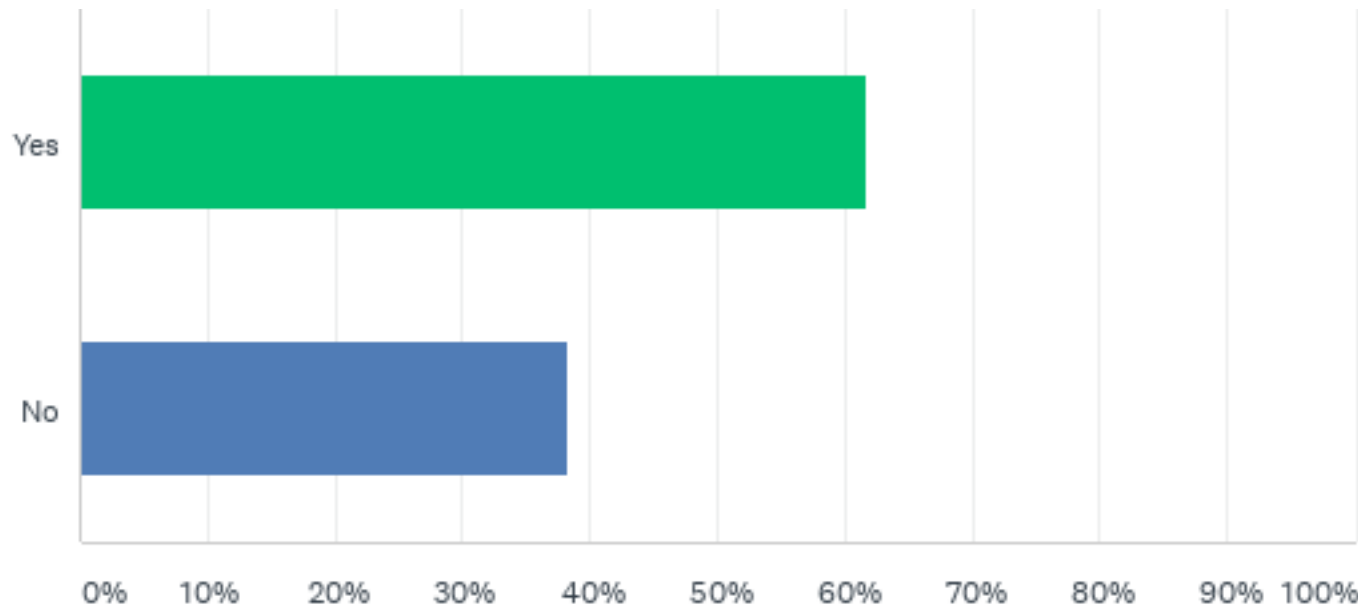
ANSWER CHOICES	RESPONSES	
Happy	0.00%	0
Sad	11.54%	3
Mad	7.69%	2
Afraid	11.54%	3
Surprised	11.54%	3
Frustrated	23.08%	6
Excited	11.54%	3
Satisfied	7.69%	2
Nervous	23.08%	6
Confused	42.31%	11
No strong feeling	23.08%	6
Don't Know	26.92%	7
Total Respondents: 26		

Providers Have NOT Heard of BEST

County Boards and GOGs

Do you currently participate in the planning process for the Vocational Habilitation service?

Answered: 271 Skipped: 249



County Boards and COGs

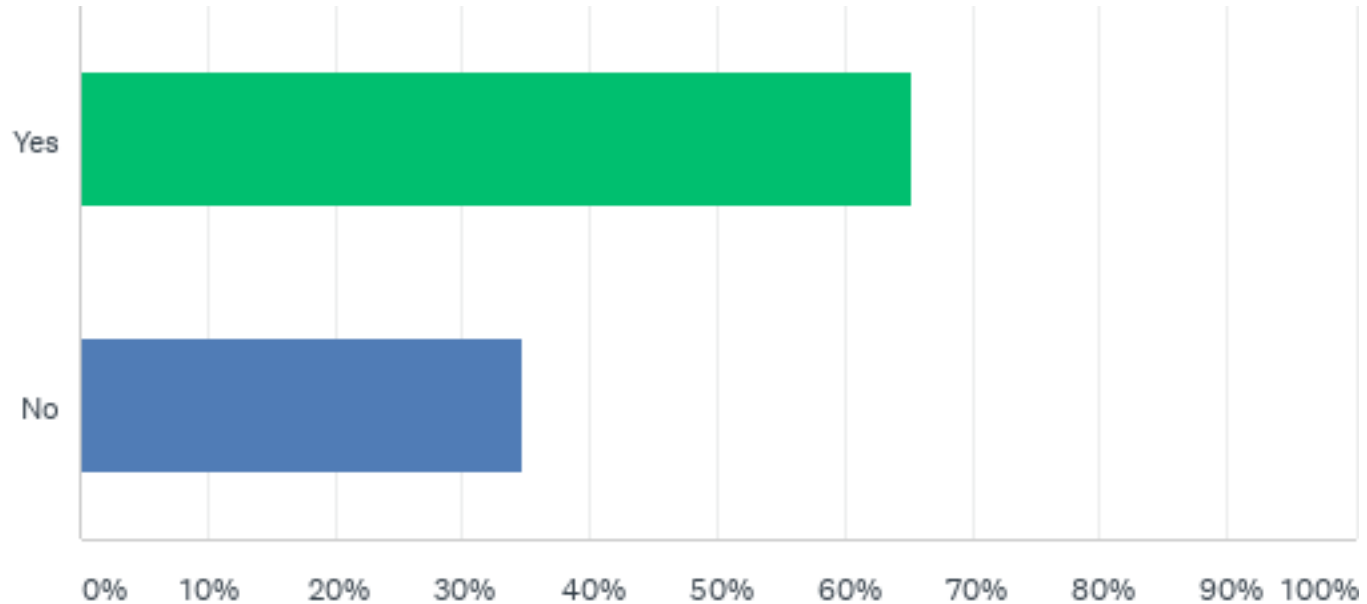
Do you currently participate in the planning process for the Vocational Habilitation service?

Answered: 271 Skipped: 249

ANSWER CHOICES	RESPONSES	
Yes	61.62%	167
No	38.38%	104
TOTAL		271

Have you heard of the new Basic Employment Skills Training (BEST) service?

Answered: 271 Skipped: 249



County Boards and COGs

Have you heard of the new Basic Employment Skills Training (BEST) service?

Answered: 271 Skipped: 249

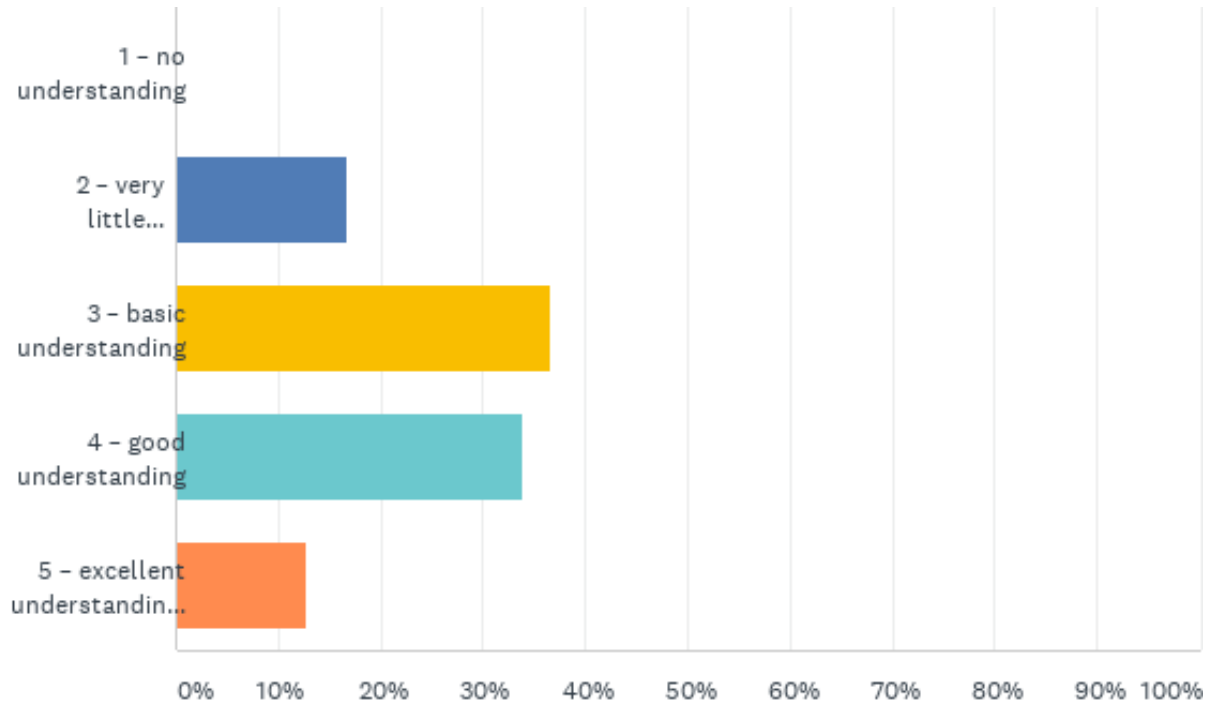
ANSWER CHOICES	RESPONSES	
Yes	65.31%	177
No	34.69%	94
TOTAL		271

County Boards and COGs

County Boards and GOGs Have Heard of BEST

On a scale of 1-5, with 1 being no understanding and 5 being excellent understanding, how well do you understand the reasons for the creation of the new BEST service?

Answered: 156 Skipped: 364



County Boards and COGs Have Heard of BEST

On a scale of 1-5, with 1 being no understanding and 5 being excellent understanding, how well do you understand the reasons for the creation of the new BEST service?

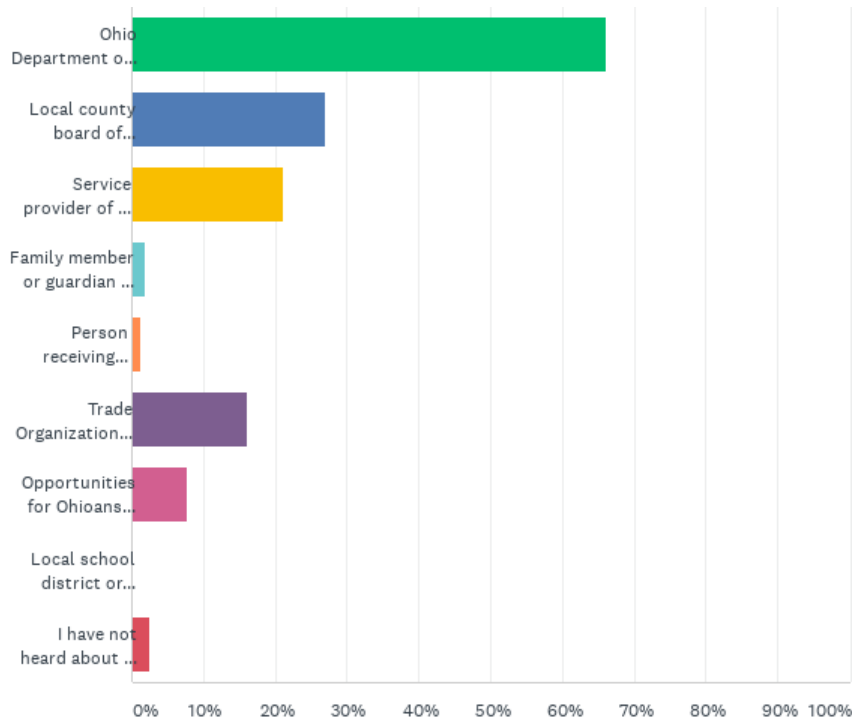
Answered: 156 Skipped: 364

ANSWER CHOICES	RESPONSES	
1 – no understanding	0.00%	0
2 – very little understanding	16.67%	26
3 – basic understanding	36.54%	57
4 – good understanding	33.97%	53
5 – excellent understanding, able to explain to others	12.82%	20
TOTAL		156

County Boards and COGs Have Heard of BEST

Before this survey, where have you heard about the new BEST service?

Answered: 156 Skipped: 364



County Boards and COGs Have Heard of BEST

Before this survey, where have you heard about the new BEST service?

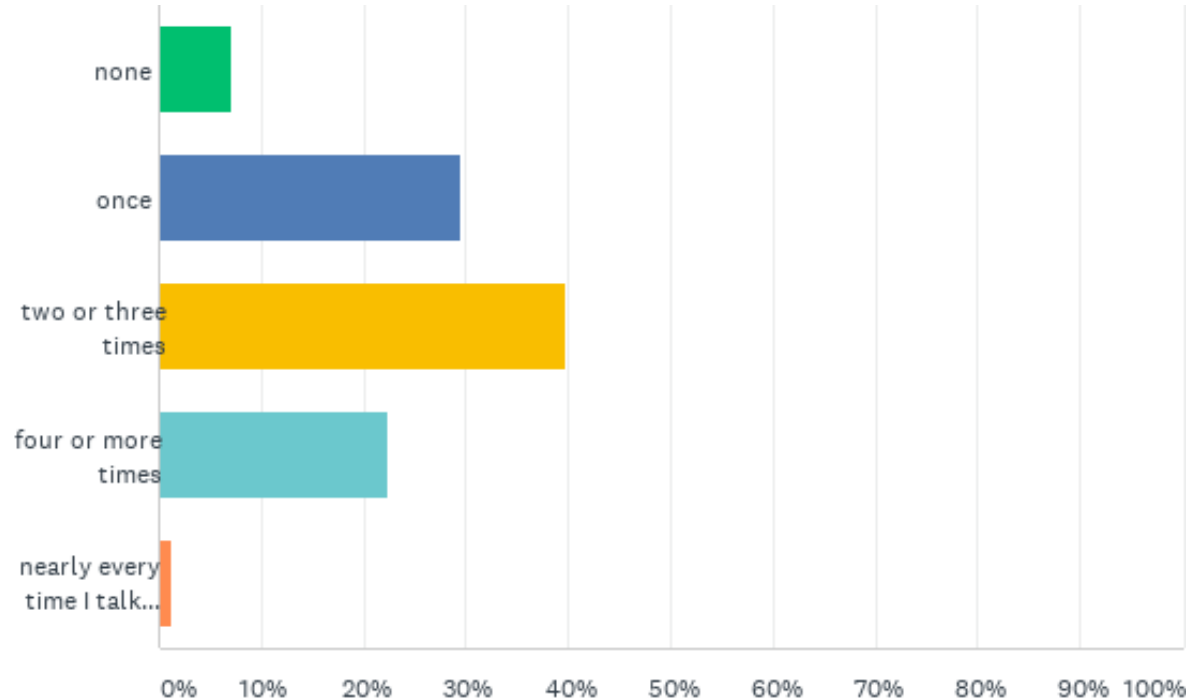
Answered: 156 Skipped: 364

ANSWER CHOICES	RESPONSES	
Ohio Department of Developmental Disabilities newsletter, website or social media	66.03%	103
Local county board of developmental disabilities newsletter, website or social media	26.92%	42
Service provider of Voc Hab, employment supports or other Medicaid waiver services	21.15%	33
Family member or guardian of a person receiving services	1.92%	3
Person receiving services	1.28%	2
Trade Organizations or Associations	16.03%	25
Opportunities for Ohioans with Disabilities (OOD) counselor	7.69%	12
Local school district or other educational setting	0.00%	0
I have not heard about the new BEST service	2.56%	4
Total Respondents: 156		

County Boards and COGs Have Heard of BEST

How often have you received communication about the upcoming transition from Voc Hab to BEST?

Answered: 156 Skipped: 364



County Boards and COGs Have Heard of BEST

How often have you received communication about the upcoming transition from Voc Hab to BEST?

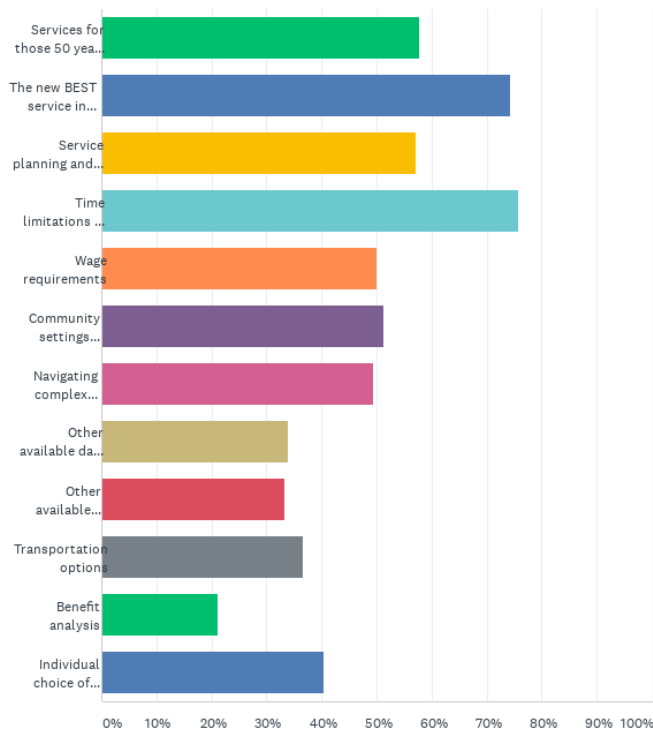
Answered: 156 Skipped: 364

ANSWER CHOICES	RESPONSES	
none	7.05%	11
once	29.49%	46
two or three times	39.74%	62
four or more times	22.44%	35
nearly every time I talk with people	1.28%	2
TOTAL		156

County Boards and COGs Have Heard of BEST

Which of the following areas would you like more information? (Check all that apply)

Answered: 156 Skipped: 364



County Boards and COGs Have Heard of BEST

Which of the following areas would you like more information? (Check all that apply)

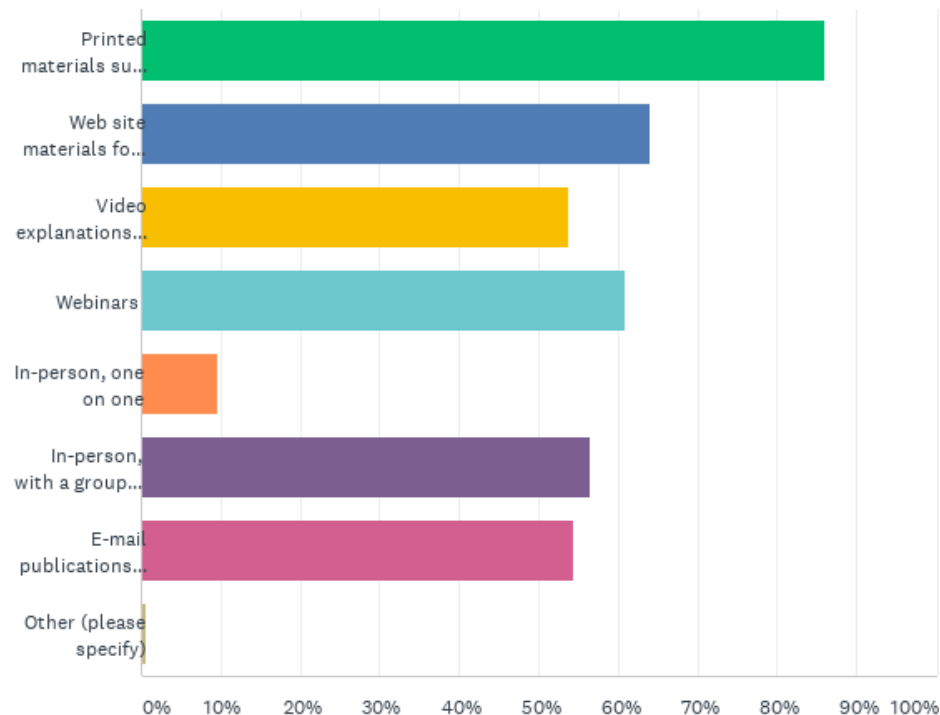
Answered: 156 Skipped: 364

ANSWER CHOICES	RESPONSES	
Services for those 50 years old or older	57.69%	90
The new BEST service in general	74.36%	116
Service planning and authorization process	57.05%	89
Time limitations and extensions for services	75.64%	118
Wage requirements	50.00%	78
Community settings requirements	51.28%	80
Navigating complex conversations	49.36%	77
Other available day service or day habilitation options	33.97%	53
Other available employment options	33.33%	52
Transportation options	36.54%	57
Benefit analysis	21.15%	33
Individual choice of services	40.38%	63
Total Respondents: 156		

County Boards and COGs Have Heard of BEST

What tools can we provide you with to help you better understand how to support people receiving services and their families in understanding these upcoming changes? (check all that apply)

Answered: 156 Skipped: 364



County Boards and COGs Have Heard of BEST

What tools can we provide you with to help you better understand how to support people receiving services and their families in understanding these upcoming changes? (check all that apply)

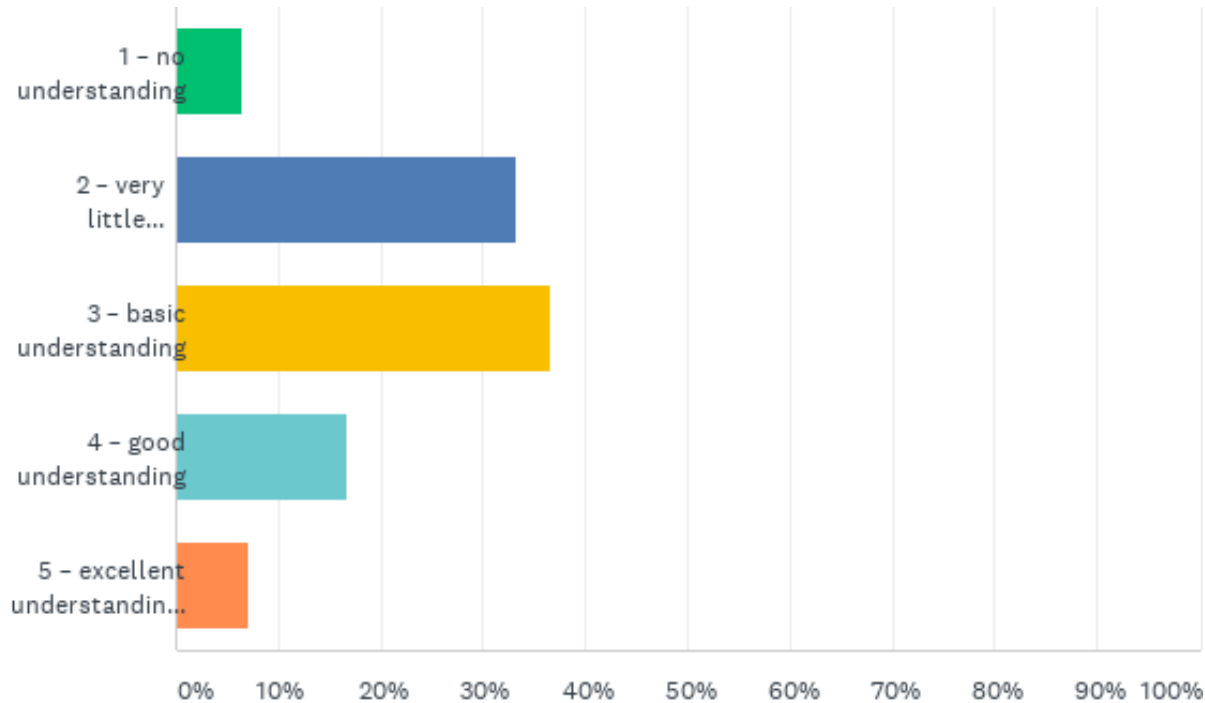
Answered: 156 Skipped: 364

ANSWER CHOICES	RESPONSES	
Printed materials such as informational brochures, fact sheets, etc. to distribute to people and families directly	85.90%	134
Web site materials for people and family members to access directly	64.10%	100
Video explanations and tutorials	53.85%	84
Webinars	60.90%	95
In-person, one on one	9.62%	15
In-person, with a group of people	56.41%	88
E-mail publications and FAQ	54.49%	85
Other (please specify)	0.64%	1
Total Respondents: 156		

County Boards and COGs Have Heard of BEST

On a scale of 1-5, with 1 being no understanding and 5 being excellent understanding, how well do you understand the requirements of the BEST service?

Answered: 156 Skipped: 364



County Boards and COGs Have Heard of BEST

On a scale of 1-5, with 1 being no understanding and 5 being excellent understanding, how well do you understand the requirements of the BEST service?

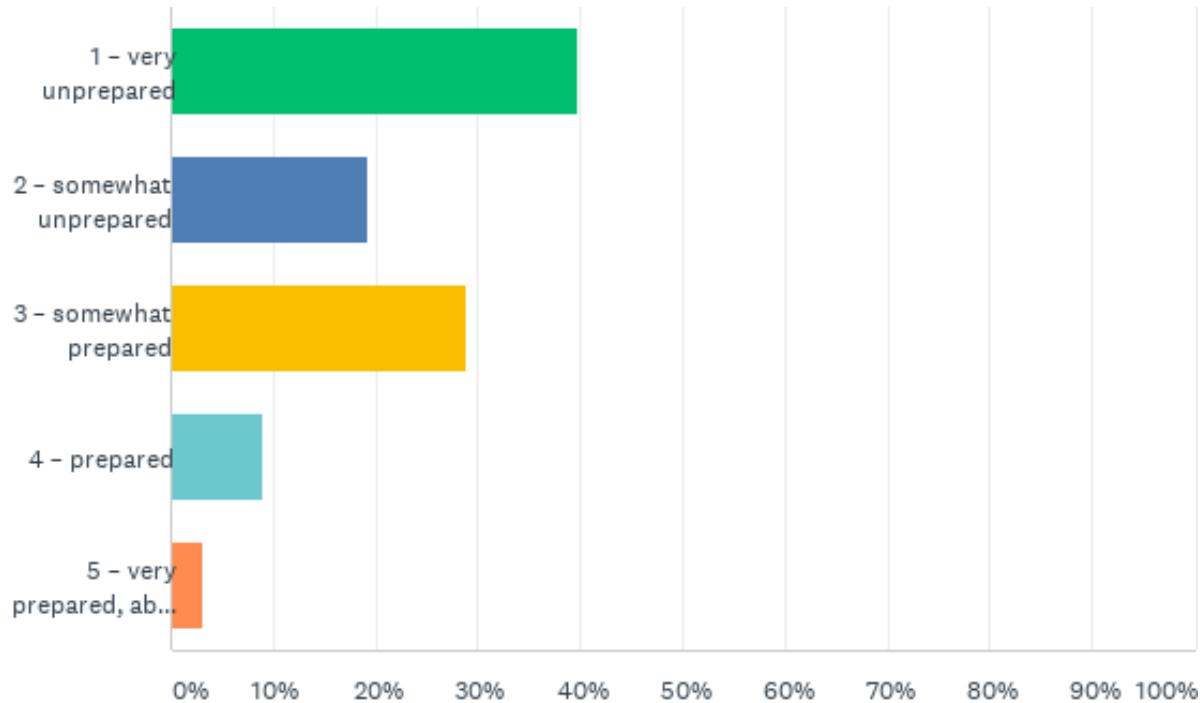
Answered: 156 Skipped: 364

ANSWER CHOICES	RESPONSES	
1 – no understanding	6.41%	10
2 – very little understanding	33.33%	52
3 – basic understanding	36.54%	57
4 – good understanding	16.67%	26
5 – excellent understanding, able to explain to others	7.05%	11
TOTAL		156

County Boards and COGs Have Heard of BEST

On a scale of 1-5, with 1 being very unprepared and 5 being very prepared, how prepared are you to transition people receiving services into the new BEST service on their ISP?

Answered: 156 Skipped: 364



County Boards and COGs Have Heard of BEST

On a scale of 1-5, with 1 being very unprepared and 5 being very prepared, how prepared are you to transition people receiving services into the new BEST service on their ISP?

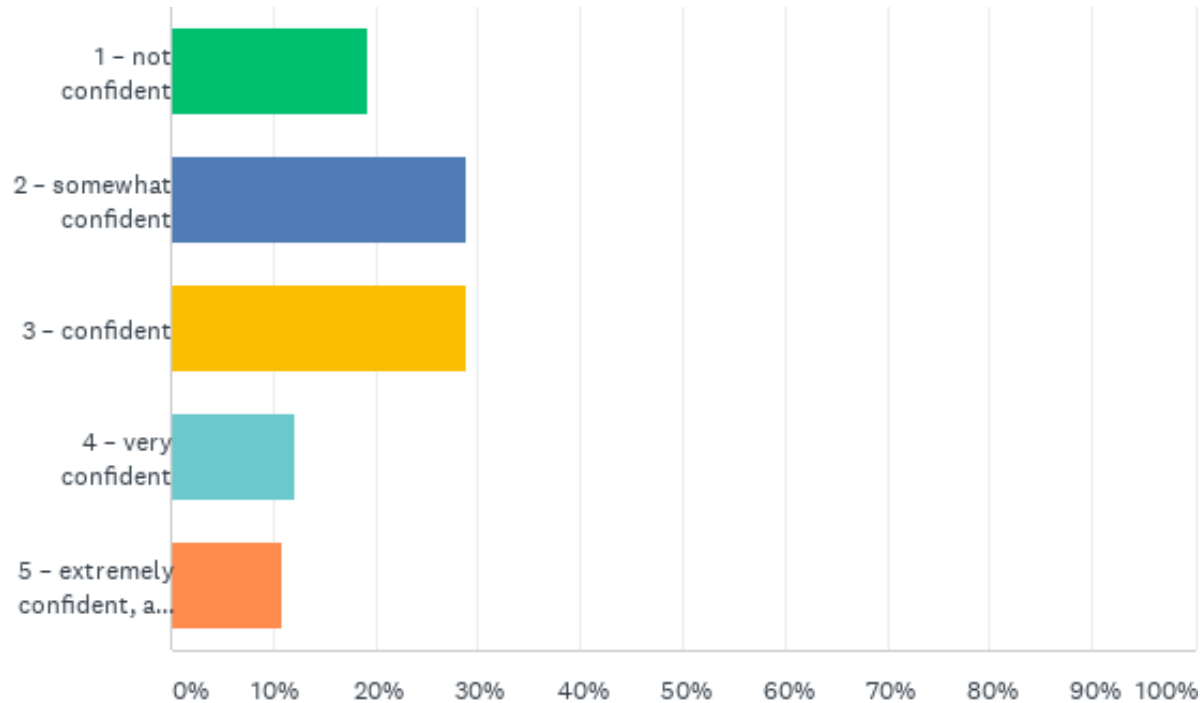
Answered: 156 Skipped: 364

ANSWER CHOICES	RESPONSES	
1 – very unprepared	39.74%	62
2 – somewhat unprepared	19.23%	30
3 – somewhat prepared	28.85%	45
4 – prepared	8.97%	14
5 – very prepared, able to support others	3.21%	5
TOTAL		156

County Boards and COGs Have Heard of BEST

On a scale of 1 to 5, with 1 being not confident and 5 being extremely confident, how confident are you in your ability to explain other adult day support alternatives and employment services available to people currently enrolled in Vocational Habilitation services if they do not wish to be enrolled in BEST?

Answered: 156 Skipped: 364



County Boards and COGs Have Heard of BEST

On a scale of 1 to 5, with 1 being not confident and 5 being extremely confident, how confident are you in your ability to explain other adult day support alternatives and employment services available to people currently enrolled in Vocational Habilitation services if they do not wish to be enrolled in BEST?

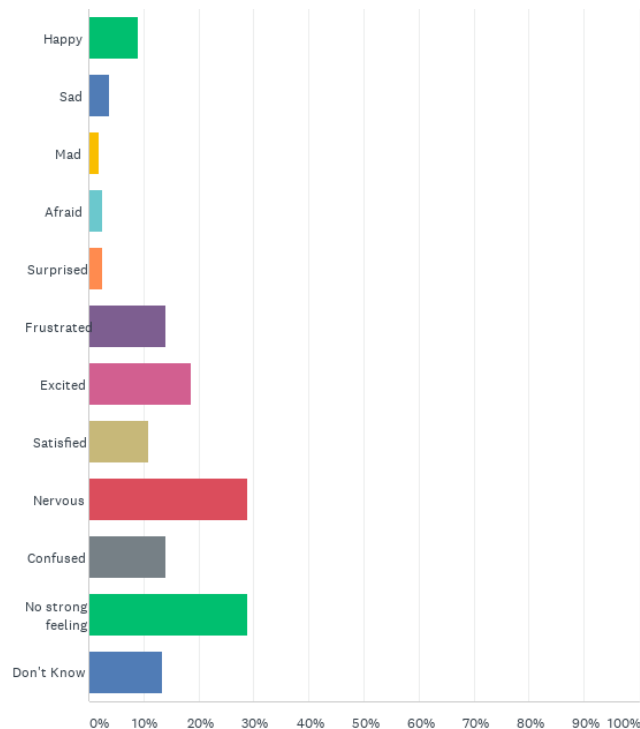
Answered: 156 Skipped: 364

ANSWER CHOICES	RESPONSES	
1 – not confident	19.23%	30
2 – somewhat confident	28.85%	45
3 – confident	28.85%	45
4 – very confident	12.18%	19
5 – extremely confident, able to support others	10.90%	17
TOTAL		156

County Boards and COGs Have Heard of BEST

How do you feel about the upcoming transition from Voc Hab to BEST? (Check all that apply)

Answered: 156 Skipped: 364



County Boards and COGs Have Heard of BEST

How do you feel about the upcoming transition from Voc Hab to BEST? (Check all that apply)

Answered: 156 Skipped: 364

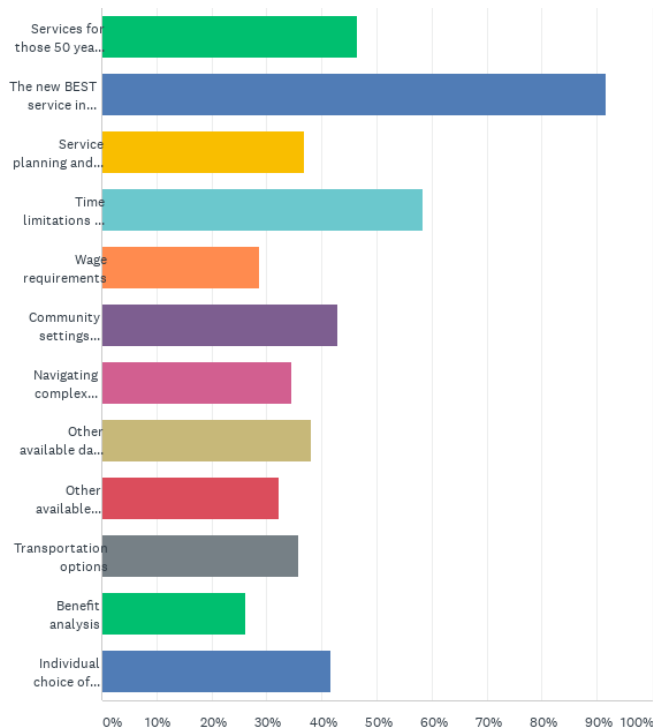
ANSWER CHOICES	RESPONSES	
Happy	8.97%	14
Sad	3.85%	6
Mad	1.92%	3
Afraid	2.56%	4
Surprised	2.56%	4
Frustrated	14.10%	22
Excited	18.59%	29
Satisfied	10.90%	17
Nervous	28.85%	45
Confused	14.10%	22
No strong feeling	28.85%	45
Don't Know	13.46%	21
Total Respondents: 156		

County Boards and COGs Have Heard of BEST

County Boards and GOGs Have NOT Heard of BEST

Which of the following areas would you like more information? (Check all that apply)

Answered: 84 Skipped: 436



County Boards and COGs Have NOT Heard of BEST

Which of the following areas would you like more information? (Check all that apply)

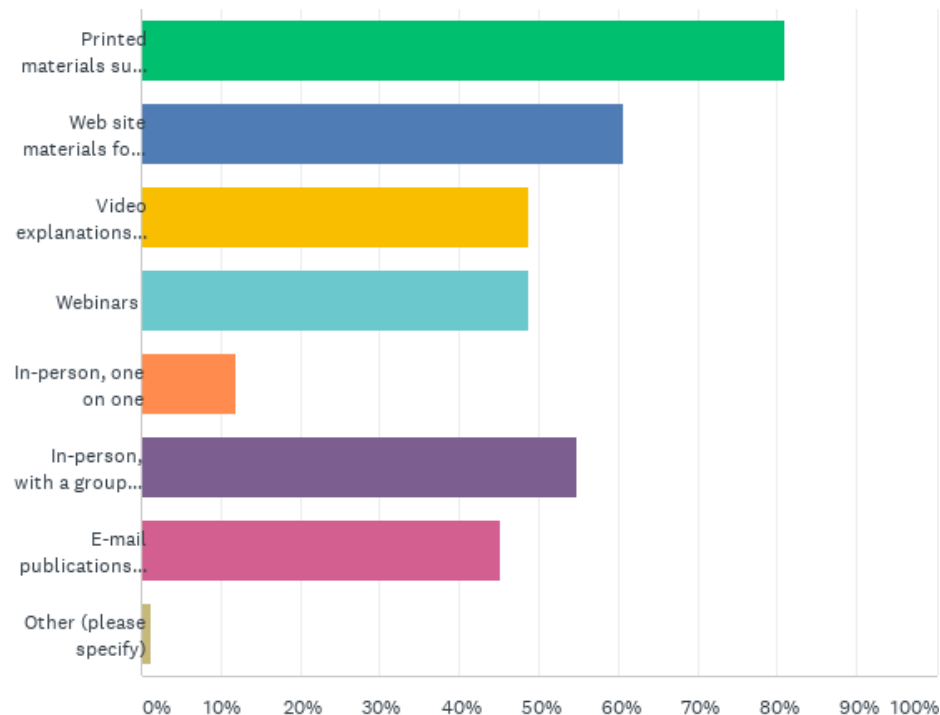
Answered: 84 Skipped: 436

ANSWER CHOICES	RESPONSES	
Services for those 50 years old or older	46.43%	39
The new BEST service in general	91.67%	77
Service planning and authorization process	36.90%	31
Time limitations and extensions for services	58.33%	49
Wage requirements	28.57%	24
Community settings requirements	42.86%	36
Navigating complex conversations	34.52%	29
Other available day service or day habilitation options	38.10%	32
Other available employment options	32.14%	27
Transportation options	35.71%	30
Benefit analysis	26.19%	22
Individual choice of services	41.67%	35
Total Respondents: 84		

County Boards and COGs Have NOT Heard of BEST

What tools can we provide you with to help you better understand how to support people receiving services and their families in understanding these upcoming changes? (check all that apply)

Answered: 84 Skipped: 436



County Boards and COGs Have NOT Heard of BEST

What tools can we provide you with to help you better understand how to support people receiving services and their families in understanding these upcoming changes? (check all that apply)

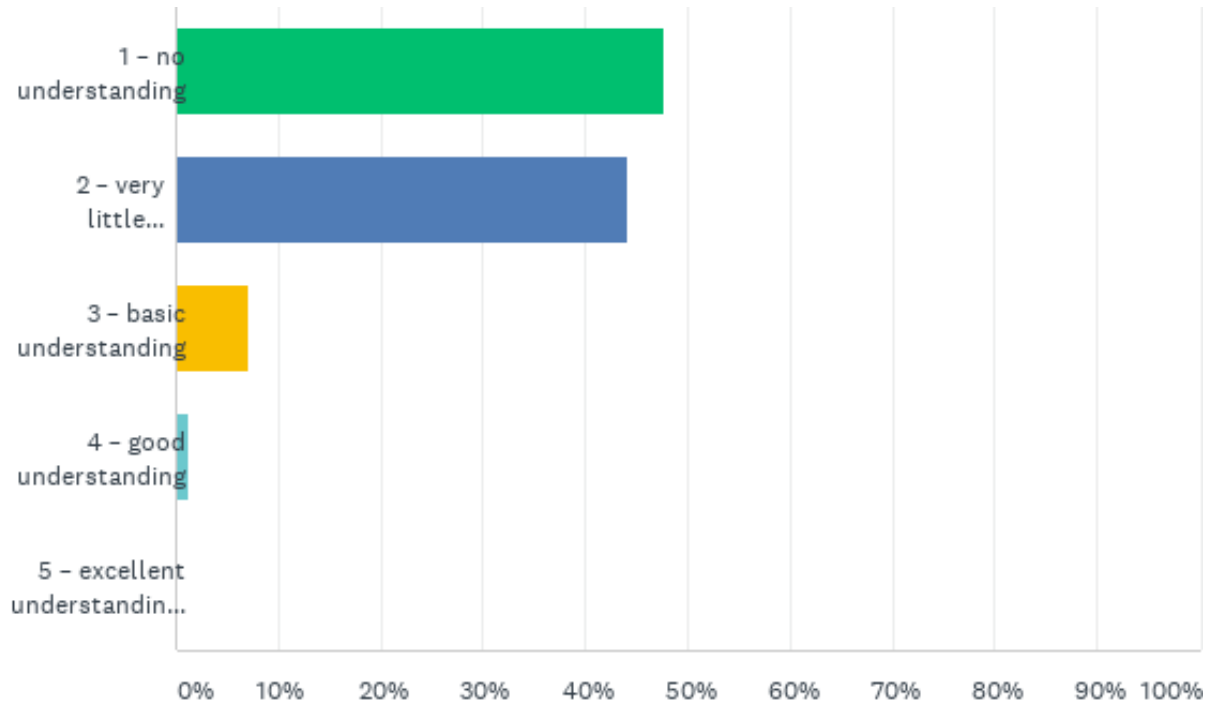
Answered: 84 Skipped: 436

ANSWER CHOICES	RESPONSES	
Printed materials such as informational brochures, fact sheets, etc. to distribute to people and families directly	80.95%	68
Web site materials for people and family members to access directly	60.71%	51
Video explanations and tutorials	48.81%	41
Webinars	48.81%	41
In-person, one on one	11.90%	10
In-person, with a group of people	54.76%	46
E-mail publications and FAQ	45.24%	38
Other (please specify)	1.19%	1
Total Respondents: 84		

County Boards and COGs Have NOT Heard of BEST

On a scale of 1-5, with 1 being no understanding and 5 being excellent understanding, how well do you understand the requirements of the BEST service?

Answered: 84 Skipped: 436



County Boards and COGs Have NOT Heard of BEST

On a scale of 1-5, with 1 being no understanding and 5 being excellent understanding, how well do you understand the requirements of the BEST service?

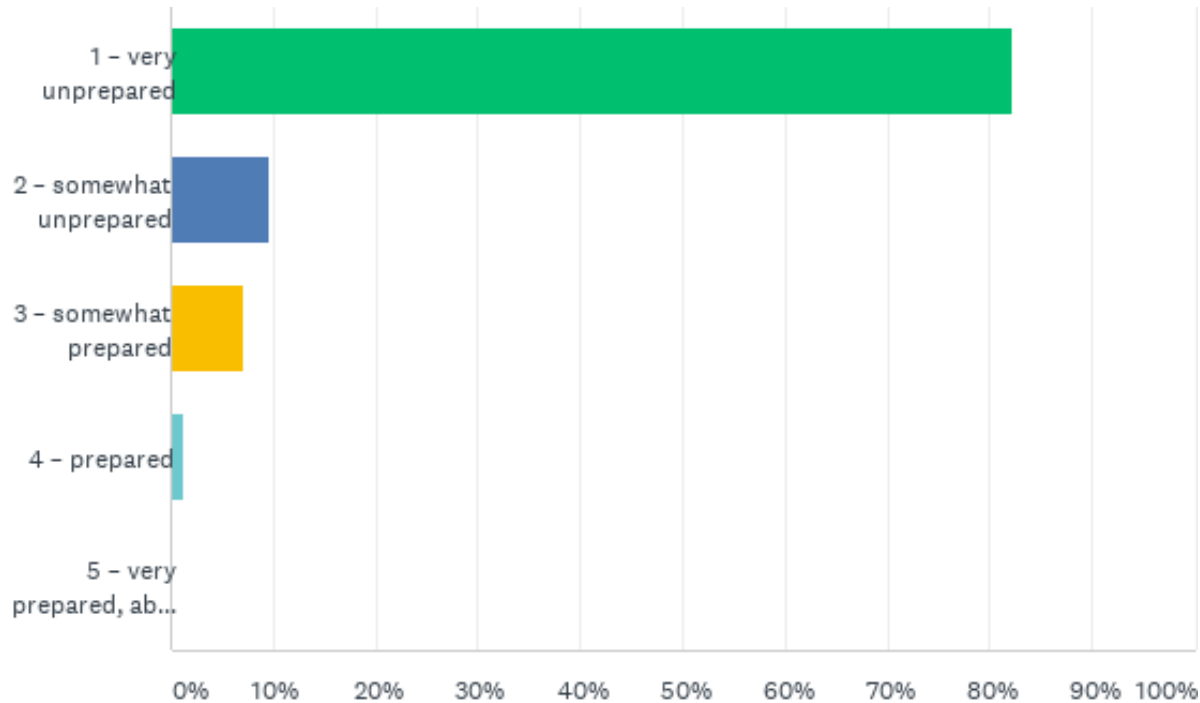
Answered: 84 Skipped: 436

ANSWER CHOICES	RESPONSES	
1 – no understanding	47.62%	40
2 – very little understanding	44.05%	37
3 – basic understanding	7.14%	6
4 – good understanding	1.19%	1
5 – excellent understanding, able to explain to others	0.00%	0
TOTAL		84

County Boards and COGs Have NOT Heard of BEST

On a scale of 1-5, with 1 being very unprepared and 5 being very prepared, how prepared are you to transition people receiving services into the new BEST service on their ISP?

Answered: 84 Skipped: 436



County Boards and COGs Have NOT Heard of BEST

On a scale of 1-5, with 1 being very unprepared and 5 being very prepared, how prepared are you to transition people receiving services into the new BEST service on their ISP?

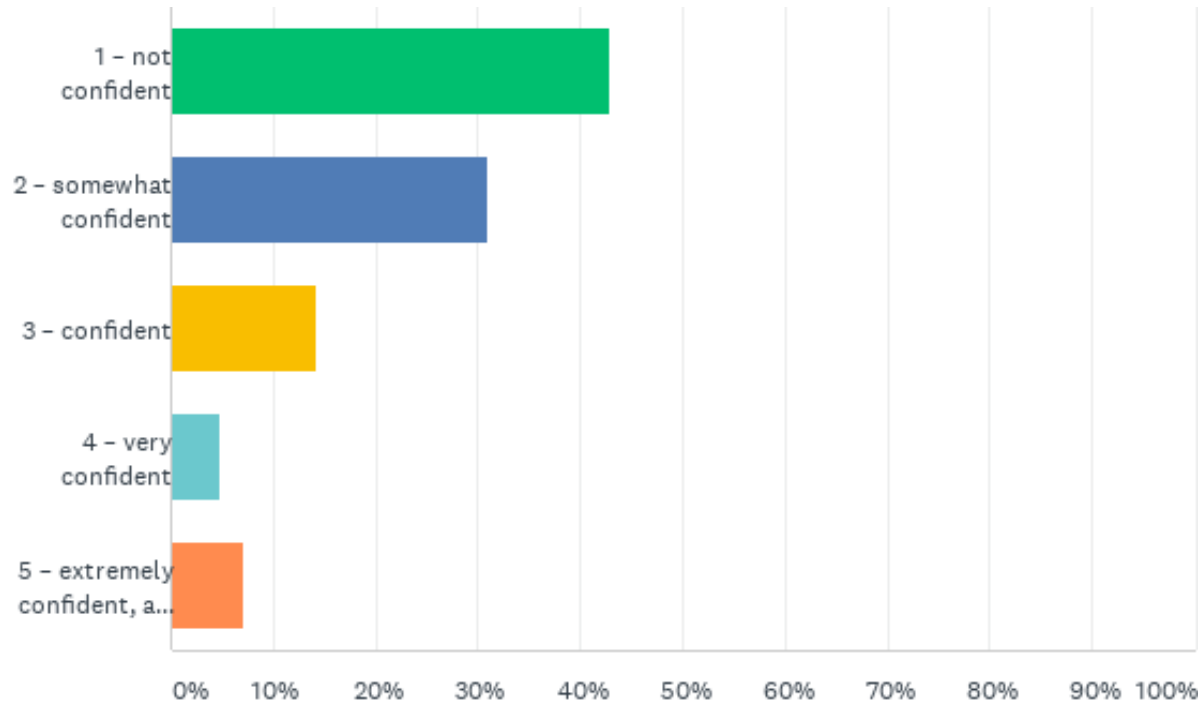
Answered: 84 Skipped: 436

ANSWER CHOICES	RESPONSES	
1 – very unprepared	82.14%	69
2 – somewhat unprepared	9.52%	8
3 – somewhat prepared	7.14%	6
4 – prepared	1.19%	1
5 – very prepared, able to support others	0.00%	0
TOTAL		84

County Boards and COGs Have NOT Heard of BEST

On a scale of 1 to 5, with 1 being not confident and 5 being extremely confident, how confident are you in your ability to explain other adult day support alternatives and employment services available to people currently enrolled in Vocational Habilitation services if they do not wish to be enrolled in BEST?

Answered: 84 Skipped: 436



County Boards and COGs Have NOT Heard of BEST

On a scale of 1 to 5, with 1 being not confident and 5 being extremely confident, how confident are you in your ability to explain other adult day support alternatives and employment services available to people currently enrolled in Vocational Habilitation services if they do not wish to be enrolled in BEST?

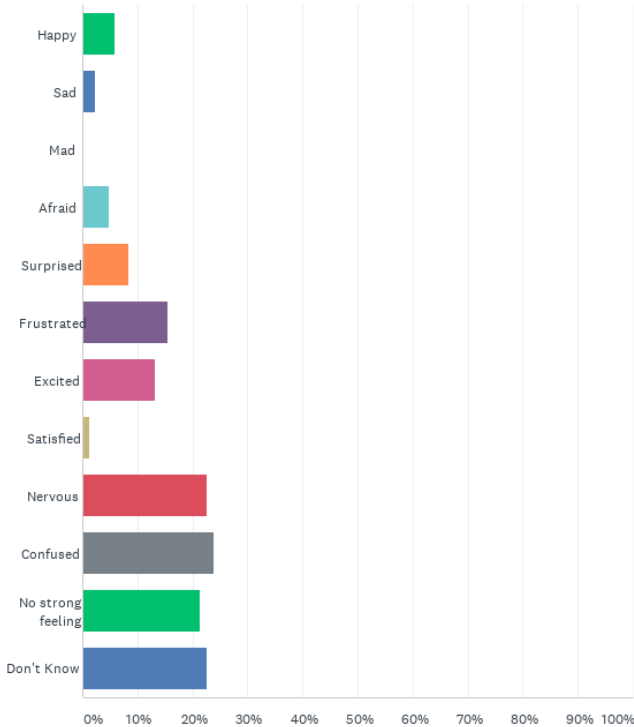
Answered: 84 Skipped: 436

ANSWER CHOICES	RESPONSES	
1 – not confident	42.86%	36
2 – somewhat confident	30.95%	26
3 – confident	14.29%	12
4 – very confident	4.76%	4
5 – extremely confident, able to support others	7.14%	6
TOTAL		84

County Boards and COGs Have NOT Heard of BEST

How do you feel about the upcoming transition from Voc Hab to BEST? (Check all that apply)

Answered: 84 Skipped: 436



County Boards and COGs Have NOT Heard of BEST

How do you feel about the upcoming transition from Voc Hab to BEST? (Check all that apply)

Answered: 84 Skipped: 436

ANSWER CHOICES	RESPONSES	
Happy	5.95%	5
Sad	2.38%	2
Mad	0.00%	0
Afraid	4.76%	4
Surprised	8.33%	7
Frustrated	15.48%	13
Excited	13.10%	11
Satisfied	1.19%	1
Nervous	22.62%	19
Confused	23.81%	20
No strong feeling	21.43%	18
Don't Know	22.62%	19
Total Respondents: 84		

County Boards and COGs Have NOT Heard of BEST