

Changes to Ohio's Nurse Aide Registry

Attention

All Providers

County Boards

County Board and COG Provider Support Staff

Message

Recently, the Ohio Department of Health made changes to the Ohio Nurse Aide Registry. The registry now has a new home on the internet and can be accessed at <https://nurseaideregistry.odh.ohio.gov/Public/PublicNurseAideSearch>. Please update your internet bookmarks and records to ensure that you are going to the new web address.

We have reached out and have been informed that the site currently presents an error message when no matches are found in the system. If an applicant is not on the registry, the search will bring back the message you see below. You should print or copy the result page for purposes of documenting that the nurse aide registry search was completed. In addition to running the registry report at this website address, you can also download a CSV file at <https://nurseaideregistry.odh.ohio.gov/Public/PublicAbuseListing> to verify that the person is not on the nurse aid registry. We are recommending that you place a notation on the printed results page to confirm that you verified the error message on the CSV file including the date and time.

The screenshot shows the Ohio Nurse Aide Registry search interface. At the top, there is a navigation bar with the Ohio Department of Health logo and the text "Nurse Aide Registry". Below this is a "Home" link. The main heading is "Nurse Aide Search". Underneath, there are two search options: "Search by Registry Number" and "Search by Last Name AND First Name or last 4 digits of the SSN". The "Search by Registry Number" option has a text input field for the "Registry Number". Below this, a note states: "* The Registry Number search option requires the full registry number to be entered. The search result will return an exact match." The "OR" separator is followed by the "Search by Last Name AND First Name or last 4 digits of the SSN" option, which has three text input fields for "Last Name", "First Name", and "SSN (Last 4 Digits)". Below these, a note states: "* The Last Name and First Name or SSN search option allows for partial search values to be entered. The search results will return the closest matches for the values entered." At the bottom right, there are "Search" and "Reset" buttons. A modal error message is displayed in the center, stating: "FacilityId You must insert a valid Registry Number -or- Last Name and another search option." with a red "X" icon and an "OK" button.

If an applicant is on the registry, the results come back with a report that looks like this:

The screenshot shows the Ohio Nurse Aide Registry search interface with successful results. The layout is similar to the previous screenshot, but the "Search" button has been clicked, and the results are displayed below. The heading "Search Results" is centered above a table. The table has five columns: "Registry Number", "Name", "LAST KNOWN E...", "EMPLOYER COUNTY", and "Actions". The first row of data shows a redacted "Registry Number", the name "KELLY SMITH", and empty fields for the other two columns. In the "Actions" column, there is a "Details" button. Above the table, there are "Search" and "Reset" buttons.

Registry Number	Name	LAST KNOWN E...	EMPLOYER COUNTY	Actions
[REDACTED]	KELLY SMITH			<button>Details</button>

If you have any question regarding a particular applicant within the registry, we recommend reaching out to the Ohio Nurse Aide Registry team directly:

Telephone:

(800) 582-5908 (in-state)

(614) 752-9500 (out-of-state)

Fax: (614) 564-2461

E-mail: NAR@odh.ohio.gov

This change did not affect the Nurse Aide Registry information obtained via the ARCS system. DODD will update providers if additional information is received in regards to additional updates or changes with the nurse aide registry.