



## EVV STAKEHOLDER SMALL GROUP FORUMS INVITATION AND OVERVIEW

The Ohio Department of Medicaid (ODM) is interested in learning about the electronic visit verification (EVV) experience from the stakeholder perspective. Feedback is important as we try to improve. So, this month, ODM introduces five small-group forums to collect thoughts and experiences regarding the top five areas of interest among stakeholders.

Each group will have two co-leads: one representing EVV stakeholders and the other representing the ODM EVV program team. Group size is limited to 10 individuals, including co-leads. And, participants are asked to attend all meetings and actively participate in developing collaborative recommendations.

Those wishing to join a forum can use the electronic sign-up links available at the end of this message. Please be sure to provide your full name and contact information.

Members will be jointly selected by co-leads with input from partner agencies based on their interest, availability and, when feasible, subject matter expertise. If there are more interested than there are spaces allotted, please know that opportunity still exists for you to participate as an observer to these meetings.

### EVV STAKEHOLDERS – SMALL GROUP FORUMS

#### **EVV and Individuals Receiving Services**

*Leads: Maria Matzik, Access Center for Independent Living, Inc. and Noori Morla, Ohio Department of Medicaid.*

This group will focus on ways the EVV user experience can improve for individuals who receive services. Specific topics that have been identified include EVV and participant directed services, using the individual's wi-fi with the caregiver's device for EVV, and how EVV works for a non-verbal individual who cannot provide verification.

#### **Support for Providers Using EVV**

*Leads: Christine Touvelle, Ohio Provider Resource Association and Julie Evers, Ohio Department of Medicaid*

This group will focus on how ODM and Sandata can improve support for providers required to use EVV. Specific areas for discussion that have been identified to date include developing easy to understand materials, improving stakeholder engagement, and communicating available resources.

#### **Alternate EVV Systems**

*Leads: Kim King, Home Care Network and Noori Morla, Ohio Department of Medicaid*



This group will focus on the use of alternate EVV systems in Ohio. Topics will include the alternate EVV certification process, technical assistance for alternate EVV system users, HIPAA concerns, costs related to alternate EVV systems and technical issues related to the transmission of EVV information to the aggregator

### **Technical Issues**

*Leads: Debbie Jenkins, Ohio Health Care Association and Karen Gee, Ohio Department of Medicaid*

This group will focus on technical issues with the Sandata EVV system and when visits are matched to claims. In addition, this group will work to understand costs and administrative burdens related to EVV. Challenges in using telephony will also be discussed.

### **Home Health Therapies and EVV**

*Leads: Deb Studer, Interim Health Care and Julie Evers, Ohio Department of Medicaid*

Home health therapies present unique issues for EVV programs because therapists are often contractors rather than employees. This group will work to better understand those issues and identify possible solutions for those challenges.

## **GETTING STARTED**

During the week of Feb. 15, an ODM representative will reach out to notify you of your assigned group. You'll also hear from one of the co-leads regarding coordination and preparation for the first gathering.

Each small group will meet virtually at least once in February and once in March. Registration information to listen to the workgroup conversations will be available through the ODM EVV webpage. Stakeholders who participate as "listeners" are encouraged to use the question function to submit comments related to the small group's work. These comments will be collected and available for review by all small group members. The comments may also be addressed during the small group meetings.

Small group co-leads are encouraged to schedule additional meetings as needed to discuss issues and to identify short-term and long-term recommendations for improvement. Each group will update the full stakeholder group about their work at the full Stakeholder Advisory Group meeting in April.

Questions about the small groups can be sent to [EVVPolicy@medicaid.ohio.gov](mailto:EVVPolicy@medicaid.ohio.gov).



## EVV STAKEHOLDERS – SMALL GROUP FORUMS

### Sign-Up Links

Click on the link below the Small Group topic to register as a participant to the forum. Members will be selected by small group co-leads. To ensure broad stakeholder representation, we are asking that you participate in only one forum.

#### **EVV and Individuals Receiving Services**

<https://www.signupgenius.com/go/30e0b4aa5af2ba4fe3-evvand>

#### **Support for Providers Using EVV**

<https://www.signupgenius.com/go/30E0B4AA5AF2BA4FE3-support>

#### **Alternate EVV Systems**

<https://www.signupgenius.com/go/30E0B4AA5AF2BA4FE3-alternate>

#### **Technical Issues**

<https://www.signupgenius.com/go/30E0B4AA5AF2BA4FE3-technical>

#### **Home Health Therapies**

<https://www.signupgenius.com/go/30E0B4AA5AF2BA4FE3-home>