

DODD ICF Contact List

Access Issues/IT Related

- ITSCALLCenter@dodd.ohio.gov Call Center 1-800-617-6733
- Unresolved Issues: Ashley McKinney, 614-644-7596, Ashley.Mckinney@dodd.ohio.gov

Bed Hold Days

- Rosemary Anthony, 614-752-7335, Rosemary.Anthony@dodd.ohio.gov
- CR-ICF@DODD.OHIO.GOV

Claims/Billing Issues

- Ashley McKinney, 614-644-7596, Ashley.Mckinney@dodd.ohio.gov
- Kirstin Stewart, 614-728-5312, Kirstin.Stewart@dodd.ohio.gov

Cost Reports/Rates

- Ashley McKinney, 614-644-7596, Ashley.Mckinney@dodd.ohio.gov
- Kirstin Stewart, 614-728-5312, Kirstin.Stewart@dodd.ohio.gov

Development (i.e. Conversions, Downsizing, Closure, New facilities)

- Sam Irvine, 614-466-9066, Samantha.Irvine@dodd.ohio.gov
- Kirstin Stewart, 614-728-5312, Kirstin.Stewart@dodd.ohio.gov
- Medicaid Contact: Tanae Fisher, 614-752-2737, Tanae.Fisher@medicaid.ohio.gov
- ODH Contact: Brian Jackson, 614-752-8832, Brian.Jackson@odh.ohio.gov

Employment and Community Live Engagement

- Northeast Region: Britta Hough, 614-813-3255, Britta.Hough@dodd.ohio.gov
- Northwest Region: Kelly Schuck, 419-381-3086, Kelly.Schuck@dodd.ohio.gov
- Southeast Region: Tom Hess, 614-381-2422, Thomas.Hess@dodd.ohio.gov
- Southwest Region: Keith Banner, 614-687-1563, Keith.Banner@dodd.ohio.gov

Exit Waivers/Options Counseling Questions, Requests

- Ashley McKinney, 614-644-7596, Ashley.Mckinney@dodd.ohio.gov

Franchise Permit Fees/Debt Summary

- Kirstin Stewart, 614-728-5312, Kirstin.Stewart@dodd.ohio.gov
- icf-franchise-permit-fees@dodd.ohio.gov
- Medicaid Contact: Mindi Harris, 614-752-3980, Mindi.Harris@medicaid.ohio.gov

How to Enter ICF-Vacancies

- Sam Irvine, 614-466-9066, Samantha.Irvine@dodd.ohio.gov
- Kirstin Stewart, 614-728-5312, Kirstin.Stewart@dodd.ohio.gov

Individual Resources and Supports

- Robert Capaldi, 614-512-1500, Robert.Capaldi@dodd.ohio.gov

Level of Care (Including NICS Admission, Discharge, Consents):

- LOC@dodd.ohio.gov
- Heidi Clarke, 614-466-6187, Heidi.Clarke@dodd.ohio.gov

Licensure

- Compliance@DODD.Ohio.Gov

Licensure Fees

- Kirstin Stewart, 614-728-5312, Kirstin.Stewart@dodd.ohio.gov
- Sam Irvine, 614-466-9066, Samantha.Irvine@dodd.ohio.gov
- Compliance@DODD.Ohio.Gov

Major Unusual Incidents (MUI)

- MUI.UNIT@dodd.ohio.gov
- 614-995-3810

Medication Administration

- Linda Donchess, 216-318-4916, Linda.Donchess@dodd.ohio.gov
- Ma.database@DODDOHIO.GOV

ODDP

- Kirstin Stewart, 614-728-5312, Kirstin.Stewart@dodd.ohio.gov
- CR-ICF@DODD.OHIO.GOV

Office of Compliance

- 614-466-6670
- Compliance@dodd.ohio.gov

PASRR

- PASRRDoc@dodd.ohio.gov
- Heidi Clarke, 1-614-466-6187, Heidi.Clarke@dodd.ohio.gov

Pre-Admission Counseling

- Heidi Clarke, 1-614-466-6187, Heidi.Clarke@dodd.ohio.gov
- LOC@dodd.ohio.gov

DSP and Provider Supports

- [Provider Resources and Supports Regional Map](#)
- Manager – Ann Weisent – ann.weisent@dodd.ohio.gov – 614-949-8792

Residential Resources-General Questions

- Robert Capaldi, 614-512-1500, Robert.Capaldi@dodd.ohio.gov

Restrictive Measures Notification

- DODDRMNSupport@dodd.ohio.gov
- Lindsay Terry Stine, 614- 728-581, Lindsay.TerryStine@dodd.ohio.gov

Ventilator Add-On

- Rosemary Anthony, 614-752-7335, Rosemary.Anthony@dodd.ohio.gov
- icfrateaddon@dodd.ohio.gov

Intensive Behavior Support Rate Add-On

- Heidi Davidson, 614-296-1924, Heidi.davidson@dodd.ohio.gov
- icfrateaddon@dodd.ohio.gov

Allocation:

- Gustina Williams, 614-728-5975, Gustina.Williams@dodd.ohio.gov,
- WLA@dodd.ohio.gov

Waiver Enrollment:

- Jhamerra Smith, 614-466-6175, Jhamerra.Smith@dodd.ohio.gov

Waiver Incentives:

- Community Transition Services: WAIVERPOLICYTA@DODD.OHIO.GOV
- Bridge Funding: CR-ICF@DODD.OHIO.GOV
- Training: CR-ICF@DODD.OHIO.GOV
- SSA Funding: CR-ICF@DODD.OHIO.GOV
- Trial Visits: CR-ICF@DODD.OHIO.GOV

For Any Ongoing/ Unresolved Issues Related to Any ICF Topics

Ashley McKinney, 614-644-7596, Ashley.Mckinney@dodd.ohio.gov

or

Kirstin Stewart 614-728-5312, Kirstin.stewart@dodd.ohio.gov