

THE ROAD BACK

REGIONAL RAPID RESPONSE ASSISTANCE PROGRAM

March 30, 2022



Providing Crisis Staffing Solutions to Intermediate Care Facilities

Featured Speakers



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Developmental
Disabilities



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Aging

Supporting Facilities through Collaboration



R3AP Program

- Regional experts help identify and diagnose issues with care delivery and provide support to resolve
- 24/7 availability via:
 - Phone: 1-855-R3AP-ODA
 - Email: R3APRequest@age.ohio.gov



R3AP Program

- Assistance includes:
 - COVID-19 vaccinations
 - COVID-19 testing and cohorting
 - Infection prevention and control education
 - Personal Protective Equipment
 - Therapeutics
 - Crisis staffing support
 - [CDC crisis staffing guidance](#)

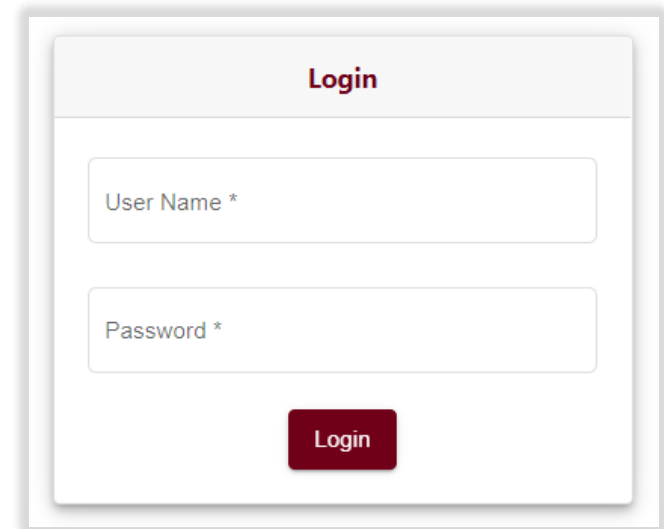
Crisis Staffing Strike Teams


- Provide relief to those facilities impacted by staffing shortages due to the COVID-19 pandemic
- Facility has followed the DODD Residential Crisis Support Process



Crisis Staffing Strike Teams

- RNs, LPNs, STNAs/DSPs, and other staff
- Submit request two ways:
 - (Preferred Method)*
 - Online: [COVID-19 Care Center Portal](#)
 - Phone: 1-855-R3AP-ODA


A screenshot of a web login form. At the top, the word "Login" is written in red. Below it are two input fields: "User Name *" and "Password *". At the bottom right of the form is a red button with the word "Login" in white.

 **Department of Aging**

COVID-19 Care Center

Welcome to COVID-19 Care Center

<https://covidcare.age.ohio.gov>



Main Menu

Start Validation

 Complete your facility's COVID-19 Care Center validation by 03/01/2021.


Validate Profile

> Main Menu

Facility Profile


Crisis Staffing Request

Crisis Staffing Request

Crisis Staffing Request 

 No request found

Complete Crisis Staffing Request Form

 Any questions? Click here

- Pre-submission considerations include:
 - Ohio Nursing Resource
 - Corporate Assistance
 - CDC Crisis Staffing Guidance Implemented
 - County Board Provider Support Liaisons

Pre-Submission Considerations

Let's make sure you have exhausted the options available to you to help get you through your current staffing challenges. In order for a Crisis Staffing Request to be considered, you must first ensure your community has done everything possible, regardless of expense, to meet resident needs. If you choose to submit a Crisis Staffing Request - be prepared to discuss the effectiveness of these approaches.

Check to confirm which of the following options you have implemented:

☐ Ohio Nursing Resource

The following nurses have expressed an interest in working in your region to assist DODD facilities in need of nurses. In order to contract with any of these individuals, you will need to contact them directly to enter into a formal arrangement. [DODD Nursing List](#)

☐ Agency Staffing

Your facility has contacted local and [statewide staffing agencies](#) and can confirm they are unable to provide the crisis staffing assistance that is needed.

☐ Corporate Assistance

If your facility is part of a corporation or chain, corporate staff have been engaged in solutioning the current crisis. Corporate staff should be scheduled to work needed shifts; staff from other corporate entities should be leveraged.

☐ Agency Capacity

Your facility has evaluated existing vacancies and capacity within other settings operated by the agency and has submitted rule waiver requests to the Ohio Department of Developmental Disabilities

☐ Managers and Supervisors Providing Direct Care

Your facility should be fully utilizing all existing staff regardless of role including: utilizing nursing managers and supervisors to provide direct care to meet residents needs; utilizing other staff not generally considered direct care to meeting resident needs.

☐ Workforce acquisition and retention strategies have been fully implemented

Your facility has evaluated and confirmed it is offering competitive wages and staff benefits; has implemented bonuses (e.g. performance, one time, longevity, retention), is supporting flexible scheduling and other workforce engagement techniques.

☐ CDC Crisis Staffing Guidance Implemented

Facility has fully implemented current CDC crisis staffing guidance ([CDC Staffing Guidance Link](#)); including in a crisis staffing situation, the facility has created a COVID-19 unit utilizing asymptomatic staff to provide necessary services

☐ Local Resources

Your facility has reached out to the County Board of Developmental Disabilities to explore available local resources [CB Provider Support Liaisons](#)

☐ Please describe all other options that your facility has explored:

Specify

- Crisis staffing request details to include:
 - Outbreak status
 - Concerns with meeting needs
 - Designated COVID-19 unit
 - Define crisis staffing need
 - 24/7 - Facility points of contact

Crisis Staffing Request

In order to adequately assess your request please provide the following details specific to your facility:

☐ Yes ☐ No

Are you in outbreak status?

Resident:

What % of Residents are currently in isolation for COVID?

Positive Cases in last 5 days?

Pending Cases?

Staff:

What % of your clinical and dietary staff are currently excluded from working?

	# positive Cases	Est return to work date
Nurse Positive Cases in last 5 days?		
DSP positive cases in last 5 days?		
Therapy positive cases in last 5 days?		
Other staff positive cases in last 5 days?		

☐ Yes ☐ No

Have you stopped admitting new residents?

Over the past 24 hours have you had concerns that your facility may be unable to (check all that apply):

- ☐ Administer medications
- ☐ Provide basic Active Treatment needs including supervision levels, personal care assistance and appropriate dietary services.
- ☐ Assess and monitor change in condition
- ☐ Provide toileting and incontinence care
- ☐ Implement Behavioral Interventions
- ☐ Administer MAB therapy, or administer antivirals/monitor

Crisis Staffing Strike Teams



Regulatory Requirements


- Covered by state-contracted staffing agency
- Covered by a DODD blanket rule waiver
- Required to be completed by the facility
- Facility Responsibilities:
 - Medicaid suspension and exclusion list
 - Nursing direction statement
 - Individual health and safety overview


Regulatory Requirements

Orientation Training

- <https://www.oadsp.org/dsp-abbreviated-training/>
- Ensure completion prior to initiating services

R3AP – DODD ABBREVIATED TRAINING ATTESTATION

 Ohio | Department of Aging

 Ohio | Department of Developmental Disabilities

Vendor Agency: _____

Staff Name: _____

I attest that I have completed the OADSP Abbreviated Provider Training video and reviewed all handouts. I understand that if I have questions regarding any of the items that were part of the training, I am to ask the ICF facility contact prior to the initiation of direct services in the facility.

From watching the video, I understand that I am working in the ICF as a DSP (Direct Support Professional) and as such, have a responsibility to report any Unusual Incident or Major Unusual incident as defined in the video.

I _____, attest that on _____, I completed the OADSP Abbreviated Provider Training including the following:

- ☐ Watched the OADSP Abbreviated Provider Training Video
- ☐ Watched the Handwashing Supplemental Video
- ☐ Watched the Disposable Gloves Supplemental Video
- ☐ Reviewed the materials in the Participant Packet

Signed: _____ Date: _____

Regulatory Requirements

Statement of Direction

- Required when the facility requests an LPN

Statement of Direction

Purpose: The purpose of this document is to give guidance to facilities using an LPN as part of the Crisis Staffing Strike Team through the R3AP Program regarding compliance with Ohio Revised Code 4723.01(F) which says; "The practice of nursing as a licensed practical nurse" means providing to individuals and groups nursing care requiring the application of basic knowledge of the biological, physical, behavioral, social, and nursing sciences at the direction of a registered nurse or any of the following who is authorized to practice in this state: a physician, physician assistant, dentist, podiatrist, optometrist, or chiropractor.

Per Ohio Administrative Code 4723-13-01 (E) "Direction means communicating a plan of care to a licensed practical nurse. Direction by a registered nurse is not meant to imply the registered nurse is supervising the licensed practical nurse in the employment context.

As part of the R3AP Crisis Staffing plan for (Name of Facility), an LPN will be part of the Strike Team. (Name of Facility) will ensure that the LPN is provided with direction from (Name of DON, Coordinating RN, Physician Assistant or Physician) while providing nursing services in the facility. The healthcare professional providing direction to the LPN will ensure that the LPN is providing nursing tasks and/or services as outlined in the plan of care, Individual Plan and per physician's orders for the individuals identified below.

Name of Individuals:

Signature of Directing Healthcare Professional

Date

Regulatory Requirements

Individual Health & Safety Overview

- Provided, reviewed, and signed by strike team member(s) prior to initiating services
- Must be completed for each person in the facility or specific living unit

Important Things to know about the individual (likes/dislikes/routine, etc.)

1. **Behavior Supports:** (Describe any pertinent information about the individual's behaviors):
2. **Medical/Healthcare:** (Describe any diagnoses of significant concern, allergies, specific treatments, side effects, system of medication administration, etc.):
3. **Personal Care:** (Describe any pertinent information regarding personal care, including personal care, incontinence care, etc.):
4. **Dietary:** (Describe any issues with meals, special dietary restrictions, allergies, food consistency, choking risks, etc.):
5. **Friends/Family** (Describe pertinent information related to family/friends)



Next Steps

- Review materials sent on March 25th
- Receive COVID-19 Care Center portal credentials
 - Immediately log in to ensure system access and validate facility profile
- Begin submitting a crisis staffing request (if needed) on Monday, April 4th

Resources

- For questions around the DODD requirements and expectations, contact: Ann.Weisent@dodd.ohio.gov
- For questions regarding R³AP services, including crisis staffing strike teams, contact: R3APRequest@age.ohio.gov or 1-855-R3AP-ODA
- For program resources:
 - [Regional Residential Crisis Support Plan | Department of Developmental Disabilities \(ohio.gov\)](#)

R³AP

THE ROAD BACK | REGIONAL RAPID RESPONSE ASSISTANCE PROGRAM

Provided by the Ohio Department of Aging with support from the Ohio National Guard

#IN THIS
TOGETHER 
Ohio