

APSI Survey Results

ADS/VH Services – Post-COVID Planning

Respondents: 57 protective service representatives (all regions represented)

Adults on Caseloads: 2,681 (sample represents about 83% of APSI clients)

People Who Were Attending ADS/VH Pre-Pandemic: 1,732 (65%)

Currently Attending Any Amount of ADS/VH: 1,434 (83% of pre-pandemic number)

People Not Attending Who'd Like to Return in 3-6 Months: 794 (46% of pre-pandemic number)

note that this exceeds the number reported as not currently attending, likely reflects some individuals at reduced schedule who would like to increase

Attending at Reduced Schedule: 649 (45% of currently attending)

Number of Those on Reduced Schedules Who'd Like to Go Back Completely: 494 (76% of those on reduced schedule)

Number of People Who Might be Interested in STEP Services as an

Alternative: 505 (19% of total clients)

Reasons for Not Returning to ADS/VH (in order of significance)

Lack of qualified/available providers

- Includes comments re waitlists, preferences for specific services (ie earning money), lack of staff

COVID-related concerns (self or household)

Lack of transportation

Change in personal preference

- Includes retirement (many comments on this)

Behavioral needs

- Includes comments that individuals who require significant support are not a priority for day programs

Medical needs

Community employment

Other trends from comments:

- Individuals who cannot/will not comply with masking and social distancing
- Need for meaningful work opportunities with staff support
- Basic service needs are being met but limited socialization for individuals who have not returned
- Some clients tried to return but did not feel comfortable because others were not wearing masks
- HPC providers are strained due to staffing with so many individuals at home