



September 30, 2025

Medicaid staff will be coming to your **facility** between the dates and times below.

Date:

10/6/2025 – 10/31/2025

Appointment Time:

8:30 AM – 6:00 PM

(Location name),

Providers of Adult Day Support and Congregate Settings waiver programs are subject to federal and state regulations including Home and Community Based Services (HCBS) Settings requirements in Ohio Administrative Code Rule 5160-44-01. The Ohio Department of Medicaid (ODM) conducts reviews to evaluate compliance with regulatory requirements and the experiences of people participating in HCBS waivers.

Your facility has been selected to participate in a mandatory HCBS Settings review. The purpose of this review is to evaluate how HCBS Setting requirements are operationalized at your facility.

The following information will be helpful for your preparation efforts:

- The administrative review may last up to 4 hours. Prepare to have staff available for the duration of the review while we are on site.
- A staff member will be interviewed on-site. Please plan to have a staff member who is well-versed in facility policies and procedures available to provide a tour of your facility, and answer questions related to HCBS settings requirements and staff training.
- At least two direct care staff will be selected for an interview, focused on their understanding of the HCBS Settings requirements. The direct care staff interviewed must provide care and interact with individuals receiving services in your facility.
- People enrolled in a Medicaid waiver program will be interviewed while the ODM team is on-site. We will identify those selected for interviews upon arrival at the facility.
- Please plan to provide a current roster of individuals with Medicaid (or mcp) as payor, and a current Care Plan/Individual Service Plan of Care documents for the individuals interviewed.
- ODM may request additional information while on-site as needed.

If you have questions, please contact the Ohio Department of Medicaid Clinical Operations scheduling department at 1-855-956-8387 or send email to **MCD.ClinicalOPs_QI@Medicaid.ohio.gov**.

Sincerely,

Mary Applegate, Medicaid Medical Director
cc: Toby Lobberecht

ATTENTION: If you speak [NAME OF LANGUAGE], language assistance services, free of charge, are available to you. Call 1-800-324-8680

Spanish: ATENCION: si habla espanol, tiene a su disposicion servicios gratuitos de asistencia linguistica. Llame al 1-800-324-8680.

Chinese: 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請電 1-800-324-8680。

German: ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-324-8680.

Arabic: 1-800-324-8680. اذانتك ثدحتت ركذا ةغلا، ناف تامدخ ةدعاسملا ةيوغلا رفاوتت كل ناجملا ب. لصتا مقرب.

Pennsylvanian Dutch: Wann du Deitsch (Pennsylvania Dutch) schwetzscht, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: 1-800-324-8680.

Russian: ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-324-8680.

French: ATTENTION: Si vous parlez francais, des services d'aide linguistique vous sont proposes gratuitement. Appelez le 1-800-324-8680.

Vietnamese: CHU Y: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-324-8680.

Cushite (Oromo): XIYYEEFFANNAA: Afaan dubbattan Oroomiffa yoo ta'e tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argattu. Bilbilaa 1-800-324-8680.

Korean: 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-324-8680 번으로 전화해 주십시오.

Italian: ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-800-324-8680.

Japanese: 注意事項：日本語を話される場合、無料の通訳サービスをご利用いただけます。
1-800-324-8680まで、お電話にてご連絡ください

Dutch: AANDACHT: Als u Nederlands spreekt, kunt u gratis gebruikmaken van de taalkundige diensten. Bel 1-800-324-8680.

Ukrainian: УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 1-800-324-8680.

Romanian: ATENȚIE: Dacă vorbiți limba română, vă stau la dispoziție servicii de asistență lingvistică, gratuit. Sunați la 1-800-324-8680.

Somali: OGAYSIIN: Haddii aad ku hadasho Soomali, adeegyada gargaarka luqada, oo bilaasha, ayaad heli kartaa. Wac 1-800-324-8680.

Nepali: ध्यान दिनुहोस्: यदि तपाईंले नेपाली बोल्नुहुन्छ भने तपाईंको निम्ति भाषा सहायता सेवाहरू निःशुल्क रूपमा उपलब्ध छन् । 1-800-324-8680 मा फोन गर्नुहोस् ।