



PROVIDER BULLETIN

A bulletin for the Molina Healthcare of Ohio provider networks

COVID-19: State of Emergency Updates

Information for providers in all networks

As a result of the COVID-19 (Coronavirus) pandemic and related state of emergency declared on March 9, 2020 in Ohio, temporary guidance has been put in place across a variety of operational areas impacted by this crisis. There is some variation in guidance for each line of business, therefore Molina Healthcare of Ohio, Inc. (“Molina”) is providing the pertinent details for each Molina line of business during this state of emergency.

DISCLAIMER: These updates are provided based on the most current information Molina has received. Molina will distribute updates as quickly as possible as new information is presented.

ESSENTIAL PROVIDERS

From all of us here at Molina, we would like to express our appreciation to our entire provider network for your tireless efforts to

provide essential services and support the health, safety, and welfare of Molina members and their communities. A sincere thank you to our physicians, facilities, office staff, ancillary services providers (such as home delivered meals and pest control), and to all providers who are ensuring that patients have access to the critical resources they need during this public health crisis. For a complete listing of all essential services and employees go to <https://coronavirus.ohio.gov/static/DirectorsOrderStayAtHome.pdf>.

PRIOR AUTHORIZATIONS EXTENSION– EXISTING

For prior authorizations which have already been approved by Molina, it was previously communicated that these authorizations were extended to May 31, 2020. In light of further updates associated with the pandemic, an additional extension will be automatically applied to the end date of the approved authorizations currently on file. There is some variation by line of business for the length of the extension, as noted in the following table.

Molina Line of Business	Length of Extension
Medicaid	Sept. 30, 2020
MyCare Ohio – Medicaid	Sept. 30, 2020
MyCare Ohio – Medicare	Aug. 31, 2020
Medicare – Dual Eligible Special Needs Plan (D-SNP)	Aug. 31, 2020
Marketplace	Aug. 31, 2020

PRIOR AUTHORIZATIONS – NEW REQUESTS

For some lines of business, the prior authorization process has been temporarily relaxed during the state of emergency. The table on the next page provides any temporary changes by line of business during the state of emergency in Ohio; specifically, what services and devices will continue to require prior authorization. Please note, not all lines of business will have relaxed requirements.

The complete list of Current Procedural Terminology (CPT) codes which continue to require prior authorization are linked in the table on the next page for the MyCare Ohio Medicare, Medicare DSNP and Marketplace lines of business. The Medicaid and MMP Medicaid PA codes list will be posted to the Molina website soon.

Molina Line of Business	Effective Date	Services and Devices Requiring Prior Authorization During the State of Emergency
Medicaid	March 27, 2020	<ol style="list-style-type: none"> 1. Pain pumps and related procedures 2. Out-of-state transplants 3. Miscellaneous codes (i.e. E1399) 4. Home health services after two weeks of services 5. Cosmetic procedures 6. Elective surgical and dental procedures 7. Investigational devices and procedures 8. Any mobility device exceeding \$5,600 9. Private Duty Nursing Services, including requests for additional hours after 90 calendar days 10. Durable Medical Equipment (DME) after an initial 90-day supply, unless one of the items listed in #1 through #8 above, then all DME requires prior authorization 11. Select prescribed drugs, specifically: long-acting opioids, Zolgensma, CAR-T Therapy, Exondys-51, Vyondys-53, Epidiolex, Spinraza, Luxturna, Cyrsvita, Tremfya, Trogarzo, Ilumya, Triptodur, Folutyn, Soliris, Blincyto, Lumizyme, Adakveo, Ultomiris, Acthar and Lemtrada <ul style="list-style-type: none"> • The Food and Drug Administration dosing limits may be utilized 12. Nursing Facility Stays will not require prior authorization; however, we will continue to require level of care determination in accordance with Ohio Administrative Code (OAC) rule 5160-3-08 <ul style="list-style-type: none"> • Concurrent nursing facility reviews to determine if nursing facility services are still necessary will continue, as appropriate <p>Note: INPATIENT HOSPITALS, NURSING FACILITIES, LTACH, REHABILITATION, HOME HEALTH AND WAIVER PROVIDERS: Provider should submit a member face sheet containing at least two member identifiers such as member name, date of birth, or Medicaid Identification (ID) number and date of admission. In addition, Molina will continue to collaborate with the provider for assistance with discharge planning. Provider should submit discharge date and disposition to most effectively integrate the Molina Transition of Care team and Care Managers for continued follow up with member.</p>
MyCare Ohio – Medicaid	March 27, 2020	
MyCare Ohio – Medicare	No Changes	No Changes to Current Authorization List Effective Jan. 1, 2020
Medicare – D-SNP	No Changes	No Changes to Current Authorization List Effective Jan. 1, 2020
Marketplace	No Changes	No Changes to Current Authorization List Effective Jan. 1, 2020

Molina will continue to monitor utilization and conduct retrospective reviews as appropriate and necessary.

TELEHEALTH

The coverage of telehealth has been significantly expanded at this time to ensure access to needed health services while minimizing the risk of exposure to COVID-19.

Based on CMS guidance, telehealth visits include emergency department visits, initial nursing facility and discharge visits, home visits and therapy services; which must be provided by a clinician who is allowed to provide the service. This applies to both new and established patients.

The current list of covered CPT Codes and related important information is published at the bottom of this communication and will be updated as changes are released. Please remember to continue including the appropriate place of service, modifier and correct coding applicable to the service and line of business.

Molina Line of Business	Effective Date	Telehealth Code List
Medicaid	March 9, 2020	Please refer to the OAC emergency rule 5160-1-21 and information on the ODM website. The covered CPT codes will be posted soon to the Molina website. To view the "ODM Telehealth FAQs" visit https://medicaid.ohio.gov and select "here" under "Medicaid emergency rule expands telehealth services. Click here for more information."
MyCare Ohio – Medicaid	March 9, 2020	
MyCare Ohio – Medicare	March 1, 2020	The full Telehealth Code List grid may be found at the bottom of this communication.
Medicare – D-SNP	March 1, 2020	
Marketplace	March 1, 2020	

COVID-19 TESTING AND TREATMENT

COVID-19 testing and treatment is a covered benefit without restriction and with no out-of-pocket amounts for Molina members across all lines of business.

NOTE: Claims must include the newly approved diagnosis code U07.1 for the claim to be paid without out-of-pocket costs. Pharmacy claims must have this diagnosis code on the prescription or entered at the point of sale.

The following testing codes are covered as of the effective date indicated below for all Molina lines of business and should be billed consistent with the description of the billing codes:

Molina Line of Business	Effective Date	Covered Billing Codes for Testing
Medicaid	Feb. 4, 2020	U0001 and U0002
MyCare Ohio – Medicaid	Feb. 4, 2020	U0001 and U0002
MyCare Ohio – Medicare	Feb. 4, 2020	U0001 and U0002
	March 13, 2020	87635
Medicare – D-SNP	Feb. 4, 2020	U0001 and U0002
	March 13, 2020	87635
Marketplace	Feb. 4, 2020	U0001 and U0002
	March 13, 2020	87635

TIMELY FILING OF CLAIMS

For some lines of business, the timely filing of claims has been extended during the state of emergency in Ohio. The table below indicates which lines of business have a timely filing extension, and the timely filing deadline granted while there is a state of emergency in Ohio.

Molina Line of Business	Effective Date	Timely Filing Deadline
Medicaid	March 27, 2020	365 calendar days from the date of service while there is a state of emergency in Ohio
MMP – Medicaid	March 27, 2020	365 calendar days from the date of service while there is a state of emergency in Ohio.
MMP – Medicare	Not applicable	No change in the timely filing deadline, guidance not applicable to this line of business.
Medicare – DSNP	Not applicable	No change in the timely filing deadline, guidance not applicable to this line of business.
Marketplace	Not applicable	No change in the timely filing deadline, guidance not applicable to this line of business.

SEQUESTRATION

As part of the federal stimulus package, the Centers for Medicare and Medicaid Services (CMS) is suspending the current 2% sequestration on Medicare payments for the period of May 1, 2020 to Dec. 31, 2020. Molina will implement this new CMS requirement accordingly for the Medicare-DSNP and MMP-Medicare lines of business and payment rates impacted by sequestration for the time period of the suspension. Additional information will be shared upon further regulatory guidance from CMS.

NOTIFYING PROVIDERS OF COVID-19 POSITIVE PATIENTS

At the direction of the Ohio Department of Medicaid (ODM), Molina has implemented a communication protocol to alert providers actively treating patients/Molina members who have tested positive for COVID-19.

PHARMACEUTICALS AND COVERAGE

Pharmacy requirements are also impacted during this crisis; which includes the relaxation of restrictions across various areas of the pharmacy benefit. As shared in our April 2020 Provider Bulletin, Molina's Pharmacy Benefit Manager, CVS Health, has implemented changes for all Molina lines of business, specifically:

- Relaxing Refill Restrictions
- Encouraging Members to Refill Maintenance Medications
- Free Home Delivery from CVS Pharmacies

For additional information visit www.cvs.com/content/coronavirus for updates on COVID-19 as well as details on free delivery of prescriptions and other essentials from CVS.

At the direction of the ODM, Molina is implementing additional changes for the Medicaid lines of business to further relax restrictions.

Molina Line of Business	Effective Date	Areas of Change Include:
Medicaid	March 27, 2020	<ol style="list-style-type: none"> 1. Refill thresholds reduced by 50% for controlled and non-controlled substances 2. Removal of out-of-pocket for all covered pharmacy services/medications 3. Coverage of pharmacist-dispensed emergency refills without a prescription 4. Allow a 14-day supply of acute opioid prescriptions for individuals that may be quarantined <ul style="list-style-type: none"> • The patient's medical record must include documentation on the need for opioid verses non-opioid medication
MMP – Medicaid	March 27, 2020	<ol style="list-style-type: none"> 5. Allow dispensing of up to a 30-day supply of <u>covered</u> over-the-counter medications without a prescription 6. Waive requirement for signatures for prescription pick-up 7. Cover pharmacy compounding in accordance with the Automatic Exemptions to Ohio Revised Code (ORC) 4729-16-10 and Expanded Definitions of Drug Shortages released by the Ohio Board of Pharmacy
MMP – Medicare	No additional changes at this time.	Not applicable
Medicare – D-SNP		
Marketplace		

COVID-19 RESOURCES

The Ohio Department of Health (ODH), Centers for Disease Control and Prevention (CDC) and the World Health Organization (WHO) have developed a broad range of resources and information about COVID-19, please feel free to visit:

- ODH: Coronavirus website at <https://coronavirus.ohio.gov/wps/portal/gov/covid-19/>
- CDC: Coronavirus website at <https://www.cdc.gov/coronavirus/2019-ncov/index.html>
- WHO: Coronavirus website at <https://www.who.int/emergencies/diseases/novel-coronavirus-2019>

TELEHEALTH CODE LIST BY LINE OF BUSINESS

**Applies to Medicare, MyCare Ohio Medicare and Marketplace
Telehealth during State of Emergency
Effective 3/1/2020**

Important Notices

All Place of Service Codes are acceptable.

Regular billing practices and national correct coding guidelines apply.

Professionals may bill POS 02 to indicate telehealth or bill the standard POS as if face-to-face (such as POS 11) along with modifier 95 to indicate telehealth. Billing of telehealth with POS 02 will result in a site of service payment differential.

Facilities should bill the GT Modifier for billing codes included in this grid.

Additional codes may be added to the list. This list is current as of 4/8/2020.

Telehealth Services

77427	90955	96116	97116	99204	99234	99316	99406	G0270	G0446
90785	90957	96130	97161	99205	99235	99327	99407	G0296	G0447
90791	90958	96131	97162	99211	99236	99328	99468	G0396	G0459
90792	90959	96132	97163	99212	99238	99334	99469	G0397	G0506
90832	90960	96133	97164	99213	99239	99335	99471	G0406	G0508
90833	90961	96136	97165	99214	99281	99336	99472	G0407	G0509

Telehealth Services

90834	90962	96137	97166	99215	99282	99337	99473	G0408	G0513
90836	90963	96138	97167	99217	99283	99341	99475	G0420	G0514
90837	90964	96139	97168	99218	99284	99342	99476	G0421	G2086
90838	90965	96156	97535	99219	99285	99343	99477	G0425	G2087
90839	90966	96168	97750	99220	99291	99344	99478	G0426	G2088
90840	90967	96159	97755	99221	99292	99345	99479	G0427	
90845	90968	96164	97760	99222	99304	99347	99480	G0436	
90846	90969	96165	97761	99223	99305	99348	99483	G0437	
90847	90970	96167	97802	99224	99306	99349	99495	G0438	
90853	92507	96168	97803	99225	99307	99350	99496	G0439	
90951	92521	96160	97804	99226	99308	99354	99497	G0442	
90952	92522	96161	99201	99231	99309	99355	99498	G0443	
90953	92523	97110	99202	99232	99310	99356	G0108	G0444	
90954	92524	97112	99203	99233	99315	99357	G0109	G0445	

**Applies to Medicaid and MyCare Ohio Medicaid
Telehealth during Ohio State of Emergency
Effective 3/9/2020**

Coming soon

Questions?

Provider Services - (855) 322-4079

8 a.m. to 5 p.m., Monday to Friday (MyCare Ohio available until 6 p.m.)

Email us at [OHProviderRelations@ MolinaHealthcare.com](mailto:OHProviderRelations@MolinaHealthcare.com)

Visit our website at MolinaHealthcare.com/OhioProviders

Fighting Fraud, Waste & Abuse

Do you have suspicions of member or provider fraud? The [Molina Healthcare AlertLine](#) is available 24 hours a day, 7 days a week, even on holidays at the link above or (866) 606-3889.

Reports are confidential, but you may choose to report anonymously.

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