

**OHIO HEALTH CARE ASSOCIATION
SKILLED NURSING FACILITY BILLING COMMITTEE
MEETING MINUTES**

August 26, 2025, 11:00 a.m.

Chair Pam Skrzynski opened the call and welcomed committee members to the meeting. She pointed to the meeting minutes from July and the OHCA Antitrust, Conflict of Interest and Confidentiality policies sent earlier in the morning, along with the agenda. She also urged committee members who called in to email their attendance. Attendance for this meeting can be found at the bottom of this document.

Erin Hart opened the call announcing that Diane Dietz has been named interim executive director following Pete Van Runkel's retirement, and may have limited availability for future meetings. She reminded committee members that phone-in participants should email her to confirm attendance, as participation is required to remain on the committee.

Ms. Hart discussed the Medicare Payment Rule for SNFs, which includes a 3.2% payment increase and minor changes to QRP and VBP. She recommended attending an upcoming AHCA Teams Model webinar on September 30th to learn about a new Medicare demonstration program initiated by rural hospitals. She also addressed seasonal flu vaccine pricing and emphasized the importance of checking the administration date when billing.

Moving to Medicaid, she explained that providers have until the time of their review to complete gathering supporting documentation for the reconsideration requests on the recoupment dashboard claims, despite a confusing response from Medicaid. She noted that over 600 requests for reconsideration were received by ODM, and encouraged providers to follow up on their initial submissions if they haven't received confirmation.

Ms. Hart discussed ongoing issues with Medicaid's duplicative recoupment requests and said that they have referred to a new tool for identifying overpayments. She stated that, through legislative partners of OHCA, it has been requested to have provider-led testing before implementation. She pointed to the employee time on Medicaid's side of reviewing 600 facilities' claims and the impact of overpayments on providers' ability to secure loans. The group also addressed concerns about upcoming post-payment audits and the timing of those processes.

Ms. Hart then discussed a major issue where thousands of long-term care residents were disenrolled from their MyCare Medicaid and Medicare plans on August 1st, causing problems with billing and authorizations. As of last week, in one of the impacted plans, about 600 of the 850 beneficiaries had been re-enrolled, with plans working with ODM on fixing the remaining cases. She stated that she is working with managed care partners to develop a streamlined process for handling authorizations and retroactive enrollments, while also addressing separate issues of retroactive Medicaid terminations and duplicate patient liability deductions. She requested providers submit tickets to Medicaid to help escalate these concerns and promised to provide an update by the end of the week on which plans have confirmed beneficiary assignments have been reset.

Ms. Hart moved to the recent communication on private room policy requirements effective July 1, and emphasized the importance of completing the attestation for private room policies by October 2nd to avoid eligibility issues. She addressed billing concerns regarding private rooms, explaining that all days should be listed on a single line even during hospital stays, and requested examples of coding issues from Marcy to be addressed with Gainwell Technologies. She also confirmed that Medicaid no longer requires the OSA.

Ms. Hart also discussed issues with Medicaid claims processing, specifically regarding the 6653 form for correcting claims. She noted that members were experiencing delays in the 30-day reprocessing window and requested screenshots of errors or prolonged processing times to provide feedback to Medicaid. She also addressed managed care problems, explaining that managed Medicaid providers were taking back money due to approaching fiscal year-end, and mentioned that OHCA was advocating on behalf of providers in these situations.

Ms. Hart then discussed issues with ventilator services and medical necessity policies, particularly focusing on United Healthcare's incorrect interpretation of ventilator dependency and their recent phishing attempts for millions in takebacks. She explained that United Healthcare's definition does not align with Ohio Administrative Code or Medicare guidelines, and described ongoing efforts to push back against their interpretations. She also mentioned CareSource's broader audit of non-invasive ventilator providers and a scheduled meeting in September to address their incorrect application of a portion of the code of federal regulations that is intended for home care, noting that there may be new medical necessity guidelines for non-invasive ventilators in the future.

She then discussed ongoing issues with private room claims processing across various managed care payers. She noted that Amerihealth Caritas claims were reprocessed by August 4th, while Buckeye is still working through their cleanup project with no ETA. CareSource has reprocessed claims denying for no authorization and now requires reconsideration requests for any missed claims. Humana completed reprocessing by the end of July, and a new CPSE from Molina reported that claims are denying for no authorization in error, with a fix expected by October.

She also discussed several issues with insurance claims and provider enrollment. She explained that Ohio plans did not receive July rates until late July, preventing rate loading in most instances until August 18-20, but provided options for correction through reconsideration requests or automated processes. She also addressed Molina's incorrect take-back notices referencing occurrence code 74 for long-term care claims and explained that those recoupment requests have been rescinded. She also announced that Humana would now accept spreadsheet submissions for authorization changes, similar to other plans.

Lastly, Ms. Hart discussed ongoing issues with UnitedHealthcare, including Part B recoupments and incorrect 834 files affecting patient liability and overpayments. She mentioned that escalation for the Part B recoupments is pending review, and she will provide an update later in the week. She also introduced new educational resources for MyCare Ohio, including a family resource packet for long-term care residents and a consolidated one-pager for Medicaid, seeking feedback from the group. Marcy Gray inquired about a contact at Cigna Medicare for addressing outpatient claims issues, and Ms. Hart encouraged attendees to share any relevant information with Marcy or herself.

Hearing no other issues, the meeting was adjourned.

Next meeting: September 16, 2025 11:00 a.m. (zoom)

First Name	Last Name	8/26/25
Adrienne	Whitmore	X
Adrienne	Cortez	X
Amanda	Lichtle	X
Amanda	Frank	X
Amber	Mann	X
Amber	Szymanski	X
Amy	Carpenter	X
Amy	Martin	X
Amy	Bryant	X
Anna	Shane	X
Becky	Morse	X
Beth	Neu	X
Brenda	campbell	X
Breyonna	Walter	X
Candie	Mayer	X
Carrie	Hubbard	X
Cassandra	Wolfe	X
Catherine	Stearns	X
Chris	Renfro	X
Christina	Boehm	X
Christine	Sultan	X
Courtney	Fuchs	X
Crystal	Flarida	X
Darlene	Dewey	X
David	Melton	X
Deb	Ifft	X
Deb	Holzapfel	X
Denise	Leonard	X
Diana	Kettlewell	X
Donna	Groves	X
Erin	Hart	X
Gabrielle	Durbin	X
Gina	Toigo	X
Gregory	Sparks	X
Heather	House	X
Heather	Serban	X
Hillary	Grether	X
Hollie	Simons	X
J	Farmer	X
J	Walk	X

J	Hurst	X
Jana	Smith	X
Jeannie	Kucinski	X
Jennifer	Butler/Carlin	X
Jennifer	Kreiger	X
Jennifer	Little	X
Jennifer	May	X
Jennifer	Wiefering	X
Joe	Rotunda	X
Jolynda	Myers	X
Judy	Cline	X
Julie	Schoster	X
Kelsey	Pfeifer	X
Karen	Hacker	X
Karla	Cosper	X
Kathleen	King	X
Kelly	Sorensen	X
Kim	Wright	X
Kimberly	Farmer	X
Kristen	Massa	X
Kristin	Stivason	X
Kristin	Beckler	X
Kyle	Holliday	X
L	Shawley	X
Lashae	Allgood	X
Lisa	Dryer	X
Lisa	Theard	X
Marcy	Gray	X
Maria	Burkey	X
Maria	Fears	X
Mary Beth	Montgomery	X
Micah	Pelfrey	X
Michelle	Hardy	X
Miranda	Sparks	X
Misty	Fitch	X
Nancy	Cain	X
Nicole	Holt	X
Pam	Gridley	X
Pamela	Skrzynski	X
Pauline	Siler	X
Randy	Wadley	X
Rebecca	Wonner	X
Rebecca	Wheeler	X

Renee	Jackson	X
Roxie	Howard	X
Shannon	Eller	X
Shannon	Gray	X
Sheila	Hobson	X
Shynesha	Ray	X
Sue	Cannon	X
Tabby	Preston	X
Tammy	Cassidy	X
Tammy	Davis	X
Taneisha	Jackson	X
Tara	Villareal	X
Tate	Schmid	X
Theresa	Baxter	X
Tina	Beck	X
Tracey	Zeestraten	X
Will	Levering	X
Yelena	Koltsova	X