

OHIO HEALTH CARE ASSOCIATION SKILLED NURSING FACILITY BILLING COMMITTEE MEETING MINUTES

September 16, 2025, 11:00 a.m.

Chair Pam Skrzynski opened the call and welcomed committee members to the meeting. She pointed to the meeting minutes from July and the OHCA Antitrust, Conflict of Interest and Confidentiality policies sent earlier in the morning, along with the agenda. She also urged committee members who called in to email their attendance. Attendance for this meeting can be found at the bottom of this document.

Diane Dietz opened with an announcement on the long-standing Writ of Mandamus between the long term care associations and the Ohio Department of Medicaid. The Ohio Supreme Court ruled unanimously in favor of the long term care associations in a writ of mandamus case regarding rate calculations from 2023, but the department has filed a stay to reconsider the decision. The long term care association attorneys are preparing a brief to counter this stay, and while the court's decision covers both current and past rate periods, there is no clear timeline for when the department will recalculate the July 1, 2025 rates.

The team discussed ongoing issues with Medicaid recoupments and billing processes. Diane Dietz and Erin Hart addressed concerns about rate recalculations, with Diane Dietz reassuring providers to wait for official updates. Ms. Hart provided an update on the recoupment review process, noting that over 600 facilities requested reconsideration, but no timeline has been provided for the reviews to commence. They also discussed recent remit issues, including a \$0 payment remit from September and a rerun of a July room and board payment, which is still under investigation. The team addressed concerns about post-payment audits for 2023, with Joe Rotunda expressing that audits should be delayed until recoupment issues are resolved. Finally, they discussed ongoing issues with mass disenrollments and patient liability revisions, providing instructions for providers to submit tickets to IHD for resolution.

Ms. Hart discussed the root cause of issues with Medicaid patient liability deductions, explaining that double deductions were often due to incorrect use of Value Code 31, which providers should no longer use to report patient liability. This code should only be used to report lump sums. For a long period of time, the code was not deducting lump sums either. She clarified that patient liability applies to total long-term care costs, including private room add-ons. She also reminded providers to complete the private room validation portal attestation by October 2nd to avoid losing billing privileges, and discussed the process for submitting the 6653 form to correct past billing errors, noting that Medicaid had provided updated instructions to help providers with this process.

Ms. Hart then discussed the status of Next Generation MyCare Ohio, noting that Buckeye failed to meet network adequacy requirements, limiting its enrollment to only existing Buckeye MyCare beneficiaries. She highlighted key points from a recent panel discussion of the NextGeneration MyCare plans during the OHCA SNF Fall Conference, including the accountability of MyCare plans for timely approval of care levels and the delegation of case management for assisted living waivers, which varies among plans. She also mentioned that Anthem has a limited panel for nursing facilities, advising providers to secure contracts early, and encouraged sharing examples of delayed approval processes with CareSource for further discussion. She further explained that for fully integrated dually eligible members under

NextGeneration MyCare, which is a FIDE-SNP instead of an ICDS, coordination of benefits issues will be reduced, but separate billing for skilled and non-skilled services will still occur. She noted that there is an administrative incentive to have members fully integrated to avoid these issues.

Ms. Hart then discussed concerns about ventilator audits by managed care plans, highlighting that non-daily use of non-invasive ventilators is often seen as a red flag for not meeting ventilator dependency requirements across payer sources. She noted that she requested clear guidance from the Ohio Department of Medicaid on when ventilator services are appropriate, as some providers have faced significant takebacks in billing. While Molina was following the OAC under Medicaid fee-for-service very closely, UHC had created their own definition for ventilator dependency and had in many instances not even collected medical records from providers before initiating takebacks. This has led to some providers pursuing legal action. OHCA continues to dialogue with Caresource regarding their use of a home health medicare code of federal regulations in their ventilator audit reviews. She promised to update the committee on the outcome of those discussions. The team discussed challenges with coding ventilator usage, with Tammy Cassidy warning about potential conflicts with MDS nurses over ventilator coding practices.

Ms. Hart provided updates on managed care private room denials, noting that Melina's system issue won't be fixed until March 2026, and shared that the Buckeye private room issue is winding down with claims reprocessing expected to complete by October 1st. The team also addressed Humana's TPL denial issue, which stems from Medicaid's inability to properly distinguish between commercial and Medicare Advantage plans in their 834 files, with Humana claiming they've fixed the problem but other plans indicating the issue remains ongoing.

Ms. Hart also briefly noted that claims that were billed for July dates of service to managed care entities prior to August 20 would have paid at the old rate. All MCEs are working through identifying impacted claims and will reprocess claims through an adjustment process to occur in the next 60 days. If providers wish to have claims reprocessed more quickly, they can also submit reconsideration requests.

Diane Dietz requested volunteers to help navigate billing for non-emergency medical transportation, as members are pursuing licensing and certification. Jennifer Carlin shared her experience with the process, highlighting the challenges of credentialing and billing, while Ms. Dietz expressed interest in working with Jennifer to create guidance for members. Chair Pam Skrzynski discussed the obstacles faced in credentialing and billing, emphasizing the need for clarification on provider numbers and the impact of audits. The group agreed to form a workgroup to address these challenges and develop guidance.

Hearing no other issues, the meeting was adjourned.

Next meeting: October 14, 2025 11:00 a.m. (zoom)

First Name	Last Name	9/16/25
Adrienne	Whitmore	X
Amanda	Lichtle	X
Amber	Szymanski	X
Amy	Carpenter	X
Amy	Martin	X

Anna	Shane	X
Becky	Morse	X
Beth	Neu	X
Breyonna	Walter	X
Brittany	Lawrence	X
Candie	Mayer	X
Catherine	Stearns	X
Cayleigh	Esterly	X
Christina	Boehm	X
Christine	Sultan	X
Courtney	Fuchs	X
Crystal	Flarida	X
Darlene	Dewey	X
David	Melton	X
Deb	Holzapfel	X
Denise	Leonard	X
Diana	Kettlewell	X
Diane	Dietz	X
Erin	Hart	X
Gabrielle	Durbin	X
Gregory	Sparks	X
H	Short	X
Heather	Serban	X
Hillary	Grether	X
Hollie	Simons	X
J	Hurst	X
Jana	Smith	X
Janet	Harris	X
Jason	Dew	X
Jaymi	ankney	X
Jeannie	Kucinski	X
Jennifer	Butler/Carlin	X
Jennifer	Campbell	X
Jennifer	Kreiger	X
Jennifer	Letera	X
Jennifer	May	X
Jennifer	Wiefering	X
Jennifer	Wilson	X
Jenny	Dawson	X
Joe	Rotunda	X
Jolynda	Myers	X
Judy	Cline	X
Justin	Tolliver	X

Karen	Lautzenheiser	X
Karen	Hacker	X
Kelly	Sorensen	X
Kim	Wright	X
Kim	Speicher	X
Kristen	Massa	X
Kristin	Stivason	X
Kristin	Beckler	X
Kyle	Holliday	X
L	Shawley	X
Lashae	Allgood	X
Lauren	Wheeler	X
Laurie	Phillips	X
Lisa	Dryer	X
Lisa	Miller	X
Lisa	Theard	X
Marcy	Gray	X
Maria	Burkey	X
Maria	Fears	X
Marty	Collier	X
Mary Beth	Montgomery	X
Micah	Pelfrey	X
Michelle	Hardy	X
Misty	Fitch	X
Nancy	Cain	X
Nicole	Holt	X
Pam	Gridley	X
Pamela	Skrzynski	X
Pauline	Siler	X
Pete	Van Runkle	X
Randy	Wadley	X
Rebecca	Wheeler	X
Renee	Jackson	X
Roxie	Howard	X
Sandy	Drabish	X
Sarah	Turkelson	X
Shannon	Eller	X
Sheila	Hobson	X
Shelley	Feist	X
Shynesha	Ray	X
Sue	Cannon	X
Susan	Glen	X
Tabby	Preston	X

Tammy	Cassidy	X
Tammy	Davis	X
Tammy	Brubaker	X
Taneisha	Jackson	X
Tate	Schmid	X
Teresa	Barnett	X
Terri	Whitt	X
Theresa	Baxter	X
Tiffany	Hanf	X
Tina	Hunt	X
Tina	Beck	X
Tonja	Johnson	X
Tonya	Campbell	X
Tracie	D'Amato	X
Will	Levering	X
Yelena	Koltsova	X