

**OHIO HEALTH CARE ASSOCIATION  
SKILLED NURSING FACILITY BILLING COMMITTEE  
MEETING MINUTES**

**July 15, 2025, 11:00 a.m.**

Chair Pam Skrzynski opened the call and welcomed committee members to the meeting. She pointed to the meeting minutes from May and the OHCA Antitrust, Conflict of Interest and Confidentiality policies sent earlier in the morning, along with the agenda. She also urged committee members who called in to email their attendance. Attendance for this meeting can be found at the bottom of this document.

Erin Hart reminded committee members that they must be OHCA members to participate. She listed 5 names in the chat for committee members to review. She instructed those named to email her to confirm their employment with an OHCA member organization.

Note: Following this call, attendees of the committee meeting that are not identified as an affiliate of OHCA are highlighted. They will be reviewed at the next committee meeting.

Ms. Hart opened the substantive portion of the call discussing Medicare issues, and reminded providers that all skilled nursing facilities must complete mandatory Medicare revalidation by August 1st to avoid payment disruptions, urging providers to start the process immediately.

Regarding the Medicaid recruitment dashboard, Ms. Hart explained that letters were sent to providers on July 24-25. While some providers experienced technical issues accessing the dashboard, particularly with Chrome browsers, providers can still submit documentation without the physical letter, which can be requested by email to [NFPolicy@medicaid.ohio.gov](mailto:NFPolicy@medicaid.ohio.gov) if not received. She noted that 75-90% of the claims listed on the dashboard had already been recouped between March and May, but new overpayments were not included. She urged committee members to gather comprehensive documentation for the upcoming reconsideration process, advising staff to use screenshots or a snipping tool to capture claim histories and providing remittance advice numbers from the most recent recoupment. She also highlighted the importance of showing that recoupments have already occurred by providing evidence from both the PNM system and the EMR. She discussed the importance of organizing documentation to facilitate the identification of disputed ICNs and encouraged providers to follow the order of their spreadsheets when submitting disputes to avoid confusion. She mentioned that some providers are experiencing file size issues when submitting large numbers of claims and is seeking solutions from Medicaid. Ms. Hart also noted that providers can submit their responses by the initial deadline if ready, and stated providers should align documentation with disputes to ensure smooth processing. She also recommended creating a new column in the Excel spreadsheet for remittance advice numbers. She then addressed concerns about claims not appearing on the dashboard, expressing her fear that they might have to repeat the process.

Marcy Gray shared her experience with submitting the 6653 form for denied claims, noting that Tammy Davis from Citrin Cooperman had been more successful with claim adjustments by modifying the original paid claims rather than the taken-back claims. The team discussed the process of handling takebacks for disputed claims, with Ms. Hart explaining that money would be reclaimed after the review process is completed. They debated whether to adjust claims in PNM or wait for a new dashboard, with

Ms. Hart suggesting adjustment might be preferable since some claims were already past compliance deadlines. Tammy Davis discussed how Medicaid would handle the recoupment of funds, suggesting it might be done through credit balances rather than individual patient deductions, though their confidence in Medicaid's ability to manage this process was low. Pam Skrzynski shared past experience with similar Medicaid settlements, noting that while patient-specific information was included in the settlement documentation, providers were responsible for tracking the recoveries separately.

Ms. Hart then discussed ongoing issues with Medicaid data accuracy in the Provider Network Management (PNM) system, particularly the 834 file problem which is only 10% complete and causing incorrect information about plan terminations and benefits. She reported that some managed care plans are implementing workarounds, while others are poorly handling the situation, leading to inappropriate claims denials and provider letters demanding repayment of hundreds of thousands of dollars. She also addressed recent payment discrepancies where some providers received remittance advice for different dates, and announced that she would be escalating these dashboard issues to Medicaid.

Ms. Hart also discussed the PDPM transition budget update, highlighting that the rate impact will not start until January 2026, with a mix of old RUG and PDPM rates. She referred to a transition table found in the agenda. She also mentioned the expected release of July 1 Medicaid rates, sometime this week, and the NIF ventilator program rates which were linked in the agenda. Ms. Hart then focused on the Federal Reconciliation Bill's impacts on Medicaid funding, noting that Ohio's managed care tax, which generates \$3 billion, cannot be used anymore, threatening Medicaid funding. She also discussed changes to Medicaid eligibility and redetermination processes, predicting increased workload for county departments and potential negative impacts on Medicaid beneficiaries.

Diane Dietz discussed new rules regarding level of care determinations, explaining that AAAs cannot backdate determinations and hospital exemptions can only be used for the first 30 days without a valid level of care. She advised providers to request resident reviews and new level of care determinations if they cannot verify valid physician signatures on hospital exemption forms.

Erin Hart provided updates on private room claims processing, noting that Care Source has completed reprocessing while Humana and Amerihealth are working on their issues, with expected reprocessing by early August for both plans. She then announced that the next billing committee meeting will be held on August 26th.

Next Meeting: August 26<sup>th</sup> 11:00 am (Zoom)

First Name	Last Name	7/15/25
Adrienne	Whitmore	X
Amanda	Lichtle	X
Amanda	Frank	X
Amber	Mann	X
Amber	Szymanski	X
Amy	Martin	X
Amy	Bryant	X
Ann Marie	Riley	X
Annie	Pollack	X
Ari	Hanna	X

B	Riddle	X
Barb	Payton	X
Becky	Morse	X
Beth	Sanchez	X
Brenda	campbell	X
Breyonna	Walter	X
Brittany	Lawrence	X
Candie	Mayer	X
Carrie	Hubbard	X
Cassandra	Wolfe	X
Catherine	Stearns	X
Chris	Renfro	X
Christina	Boehm	X
Christine	Sultan	X
Colleen	Fassett	X
Courtney	Fuchs	X
Darlene	Dewey	X
David	Melton	X
Deb	Ifft	X
Deb	Holzapfel	X
Debra	Moran	X
Delanie	Kriner	X
Denise	Leonard	X
Diana	Kettlewell	X
Diane	Dietz	X
Erin	Hart	X
Gabrielle	Durbin	X
Gina	Toigo	X
Hannah	Gornish	X
Heather	House	X
Heather	Serban	X
Henny	Goldblatt/Alter	X
Hillary	Grether	X
Hollie	Simons	X
Janet	Harris	X
Jason	Dew	X
Jason	Umstot	X
Jaymi	ankney	X
Jennifer	Butler/Carlin	X
Jennifer	Kreiger	X
Jennifer	Letera	X
Jennifer	Little	X
Jennifer	May	X

Jennifer	Wiefering	X
Jennifer	Wilson	X
Jenny	Dawson	X
Joe	Rotunda	X
Jolynda	Myers	X
Judy	Cline	X
Julie	Schoster	X
Karen	Lautzenheiser	X
Karen	Hacker	X
Karla	Cosper	X
Kathleen	King	X
Kelly	Sorensen	X
Kim	Wright	X
Kimberly	Farmer	X
Kristen	Massa	X
Kristin	Stivason	X
Kristin	Beckler	X
L	Shawley	X
Laurie	Phillips	X
Lisa	Dryer	X
Lisa	Miller	X
Lisa	Theard	X
Marcy	Gray	X
Maria	Burkey	X
Maria	Fears	X
Marty	Collier	X
Mary Beth	Montgomery	X
Misty	Fitch	X
Nadia	Tanks	X
Naftali	Grossman	X
Nancy	Burden	X
Nancy	Cain	X
Nancy	McCowan	X
Natalie	Stein	X
Nicole	Holt	X
Pam	Gridley	X
Pamela	Skrzynski	X
Pauline	Siler	X
Pete	Van Runkle	X
Rachel	Eckstein	X
Randy	Wadley	X
Rebecca	Wheeler	X
Renee	Jackson	X

Roxie	Howard	X
Sandy	Drabish	X
Sarah	Turkelson	X
Shannon	Adams-Maraldo	X
Shannon	Eller	X
Shannon	Gray	X
Sheila	Hobson	X
Shelley	Feist	X
Shynesha	Ray	X
Sue	Cannon	X
Tabby	Preston	X
Tammy	Cassidy	X
Tammy	Davis	X
Tammy	Brubaker	X
Taneisha	Jackson	X
Teresa	Barnett	X
Terri	Whitt	X
Theresa	Baxter	X
Tina	Hunt	X
Tom	Peerman	X
Tonja	Johnson	X
Tonya	Campbell	X
Tracey	Zeestraten	X
Tracie	D'Amato	X
Yelena	Koltsova	X