OHIO HEALTH CARE ASSOCIATION SKILLED NURSING FACILITY BILLING COMMITTEE MEETING MINUTES

April 15, 2025, 11:00 a.m.

Chair Pam Skrzynski opened the OHCA Skilled Nursing Facility Billing Committee meeting, pointing to the meeting minutes and OHCA Antitrust, Conflict of Interest, and Confidentiality policies emailed earlier in the day. Chair Skrzynski requested that attendees who called in email Erin Hart for attendance purposes. Attendance for this meeting can be found at the bottom of this document.

Diane Dietz opened the call discussing Medicare topics, starting with the upcoming Medicare revalidation deadline on May 1st. Diane clarified that the revalidation process now includes additional disclosable parties (ADPs), which are contractors or vendors that have an influence on policies and procedures. However, certain vendor partners like pharmacies, labs, and X-rays do not require ownership information disclosure. The team emphasized the importance of completing the revalidation process to avoid losing Medicare certification, which could happen 30 days after the deadline.

Editorial note: Medicare Revalidation was extended to August 1 following this call.

Erin Hart then discussed the Medicare Advantage rule. She noted the retention of certain aspects from the Inflation Reduction Act retained, but most of the provider protections were removed. The rule included an increase in Medicare Advantage rates by 5%, and the removal of limitations on AI use and utilization management. She also discussed the SNF payment rule, mentioning an increase of 2.8% and changes to VBP and SDOH policies. She emphasized the importance of ICD-10 mapping changes for billing and the need for providers to be aware of these changes. She informed committee members that there were codes under diabetes, hypoglycemia, obesity and a variety of eating disorders that would now cause claims to return to provider instead of classifying as medical management. She advised that billers could review past claims for occurrence of listing these as primary to see if MDS needed to review coding practices.

Ms. Hart moved to the ongoing issue related to Medicaid recoupments. She provided a brief summary of the background. ODM had overpaid many providers in December 2023 due to a processing error and recently came out with a communication indicating that providers would receive a report on how much they owed and which claims would receive a recoupment. To date, no provider has indicated that they received the initial communication or the report. She noted that ODM provided guidance indicating the provider contact listed in PNM enrollment would receive the communication. Joe Abraham asked if that could be changed, to which she responded it could, but it was not clear which field needed to be changed. She then described the activities in March, where Medicaid began initiating recoupments without notification and

OHCA requested a reversal. This resulted in a supplemental payment to reverse the recoupment due to a timing issue for many providers. Providers now struggle to post the payments from the March 13 payment run, as the remittance advice does not match. She informed the committee that many members of the Billing Committee were able to get corrected remittance advice reports by emailing IHD@medicaid.ohio.gov, although it took several weeks. She ended by stating OHCA expects a communication to go out to providers on some outstanding issues this week, including the recoupment reports.

Ms. Hart moved to private room billing issues. She stated that some providers continue to receive contract/specialty code denials for fee-for-service Medicaid claims, and that an email to NFPolicy@medicaid.ohio.gov was the only way to correct this issue. On managed care, she provided several updates. Buckeye Health Plan had developed a manual work around for their issue and would provide a list of SNFs that were being reprocessed to OHCA. Caresource was in the process of reprocessing the January and February claims that received a duplicate patient liability deduction and they are still researching December 2024 claim denials. AmeriHealth Caritas had also corrected their system error and had reprocessed all impacted claims by April 11. Lastly, Aetna Better Health of Ohio indicated they completed claims configuration to accept claims with a private room add on last week. She also stated that members of the billing committee had submitted corrected claims after that date and they had rejected. She encouraged providers to resubmit and report back issues.

Ms. Hart then discussed the ongoing issues with the Provider Network Management (PNM) system. She mentioned that the search function has been corrected and there's a mass coordination of benefits issue with the eligibility files. She also addressed the proration issue for patient liability since the Medicaid PNM FI rollout and the SSA lump sums. She encouraged providers to reach out to her for support with the Private Room Add-on and to share her contact information with providers struggling with the add-on. She then briefly mentioned that the eligibility issue with people showing a TPL in PNM is being closely followed and that the impact is being quantified to ensure all issues are corrected retroactively.

Ms. Hart then discussed the confusion around Medicaid's advice on handling Social Security lump sums, which is not the same as communications sent from various counties. She emphasized the need for a clear policy from Medicaid to avoid residents losing eligibility.

Diane Dietz addressed the issue of Medicaid renewals for residents, explaining that the system automatically checks income and assets. She warned that residents might receive conflicting communications and urged providers to act on all correspondence to ensure residents maintain eligibility. Ms. Dietz also discussed issues with Medicaid eligibility determinations in Cuyahoga County and encouraged members to reach out to her or Christie Nichols for assistance.

Ms. Hart updated the group on the ongoing budget process and the transition to PDPM for Medicaid, indicating that a final determination would not be known until early July. She indicated that OHCA would cover this topic in the July meeting.

Diane Dietz also addressed the bed hold issue, clarifying that Medicaid managed care plans, including Community and MyCare, are required to pay bed holds. She mentioned that CareSource has a clear policy on this and encouraged members to reach out to her for assistance. She also discussed a new FAQ from Anthem regarding bed holds, emphasizing that it's not a prior authorization process but rather a notification when a beneficiary is sent to the hospital.

Ms. Hart then displayed a map of the implementation schedule for the NextGeneration MyCare Ohio, set to start January 1, 2026. She noted that all four plans (Anthem, Buckeye, Caresource and Molina) would be live in the current 29 MyCare counties January 1. The next "region" would go live April 1, 2026. She stated that OHCA is requesting educational sessions with each plan for the members who have not worked with the plans to prepare for the transition, with particular emphasis on non-MyCare county assisted living waiver providers.

Lastly, Ms. Hart mentioned the upcoming Ohio Health Care Association (OHCA) 2025 event and encouraged attendees to register.

Next meeting: May 20, 2025

First Name	Last Name	4/15/25
Adrienne	W	Х
Ann Marie	Riley	X
Amanda	Lichtle	Х
Amy	Bryant	Х
Amy	Carpenter	X
Amy	Martin	X
Anna	Shane	X
Beth	Neu	X
Brenda	campbell	X
Brittany	Lawrence	X
С	Thomas	X
Catherine	Stearns	X
Chris	Renfro	X
Christina	Boehm	X
Crystal	Flarida	X
David	Melton	X
David	Toland	X
Deb	Whims	X
Debbie	Jenkins	X
Diane	Dietz	X
Earleen	Cox	Х
Erin	Hart	Х

Gabrielle	Durbin	X
Gina	Toigo	Х
Н	Grether	Х
Heather	Serban	Х
Janet	Harris	Х
Jeannie	Kucinski	Х
Jennifer	Butler	Х
Jennifer	Kreiger	Х
Jennifer	May	Х
Jennifer	Rumbaugh	Х
Jennifer	Wiefering	Х
Jolynda	Myers	Х
Jennifer	Wilson	Х
Joe	Rotunda	Х
Judy	Cline	Х
Julie	Schoster	Х
Julie	Uhler	Х
К	Lautzenheiser	Х
Karen	Hacker	Х
Kimberly	Farmer	Х
Kristen	Massa	Х
Kristin	Stivason	Х
Kristin	Beckler	Х
Kristy	Carroll	Х
Lisa	Dryer	Х
Lisa	Miller	Х
Lori	VanDyke	Х
L	Whitlock	Х
Marcy	Gray	Х
Marty	Collier	Х
Mary Beth	Montgomery	Х
Michael	Becker	Х
Michelle	Hardy	Х
Nancy	Cain	Х
Natalia	Baraby	Х
Nicole	Holt	Х
Pamela	Skrzynski	Х
Pauline	Siler	Х
Pete	Van Runkle	Х
Rebecca	Wheeler	Х
Renee	Jackson	Х
Roxie	Howard	Х
Sabrina	Low	Х

Sandy	Drabish	Х
Sarah	Turkelson	X
Shannon	Adams-Maraldo	X
Shannon	Eller	X
Shannon	Gray	X
Sheila	Hobson	Х
Sue	Cannon	Х
Tammy	Davis	Х
Taneisha	Jackson	Х
Tara	Villareal	Х
Teresa	Barnett	Х
Theresa	Baxter	Х
Tiffany	Hanf	Х
Tina	Beck	Х
Tina	Simmons	Х
Tracey	Zeestraten	Х
Tracie	D'Amato	Х
Will	Levering	Х
Yelena	Koltsova	Х